altus dental™
Altus Dental Insurance Company, Inc.

Manage your plan on the go with altusdental.com

Using our online services just got a little easier, with Altus Dental Mobile Access. You can still access our regular, feature-rich website, but sometimes mobile is the way to go.

Both versions help you get the job done with:

Benefits & Eligibility
Grab a detailed snapshot of your benefits, including coverage levels and dates, verify plan type and confirm whether your deductibles apply to a particular service.

Deductibles & Maximums
You can confirm deductibles and annual maximum amounts, as well as view remaining balances (annual maximums and orthodontic maximums).

Time & Frequency
View a "summary of usage" for benefits that have time and/or frequency limitations, like cleanings.

Find-A-Dentist
Use this feature to find the nearest local participating dentist in our network. You can use your mobile's location service, or plug in the type of dentist you need and a local zip code to find the one closest to you.

ID Card
On our desktop website, you can print an instant ID card to show your dentist when you go, or on your mobile, you can just bring up the screen that contains your ID card image, show it to your dentist, and you're all set.

Additional Desktop Features
Use our full website to access in-depth claims history (up to 18 months), claims status, or pre-treatment estimates. You also can print items like recent Explanation of Benefits (EOBs) forms. And you can take a dental health risk assessment, look up dental definitions and access dental health tips.

Automated Phone & Customer Service Center
Available 24 hours a day, our fully automated phone system provides access to the same information available on the website. For more complex questions, or when you need to talk to someone live, call one of our Customer Service Representatives at 877-223-0588. They'll be glad to help.