

CLAIM FORM  
City of Fall River, Massachusetts

RECEIVED

Name: Odete Alves

2013 AUG -5 A 11:59

Address: 24 Lands End Way  
Swansea, MA 02777

CLERK 13-110  
FALL RIVER, MA

Phone #: 508-965-7870

Type of Claim:      M.G.L. Chapter 84      M.G.L. Chapter 258      Other

Date of Incident: 6/13

Time of Incident: 3:15 P.M.

Location of Incident: Bottom of Cherry street

Provide a detailed description of your claim (attach additional sheets if necessary):

Go up Cherry St in Fall River  
has very large pot holes, Incoming  
car coming, couldn't avoid the  
pot holes.

I'm attaching a bill from my  
mechanic to show what was  
damaged.

Thank You  
Odete Alves

8/5/13 Original + 2 Law  
1 copy DCM  
1 copy City Council  
1 copy City Clerk

\* You should consult with your own attorney in preparing this Claim Form to understand your legal rights.

115903 7010 11000  
 378 METACUM AVE.  
 WAKKAN RE, OD 885  
 401-226-3432

NAME	Odette Alve's	PHONE	508-965-7870
ADDRESS	24 LANDS END WAY		
CITY, STATE, ZIP	SWANSEA MA. 02777		
2ND AUTHORIZED NAME		PHONE	

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED: U-USED, R-REBUILT, RC-RECONDITIONED

QTY	PART NO.	NAME OF PART	PRICE	WARRANTY
1		Ne. Tire 225/65/146	\$ 188.70	
		TO REPAIR FRONT END		
		RT Side SPINDLE ASSEMBLY		
		DR. BALL DUE TO MISSING HUB		
		PARC) WORK 8/14/77		
		4 TIRE		
		TOTAL PARTS		

CUSTOMER'S INFORMATION		
RECEIVED (DATE & TIME)	CUSTOMER'S ORDER NO.	PROMISED (DATE & TIME)
3-28/77 P.M.		A.M. P.M.
YEAR • MAKE • MODEL	SERIAL #/VIN	MOTOR #
Od 13mw 530 I		
LICENSE NO.	ODMETER	WRITTEN BY
	161,589	
<input type="checkbox"/> LUBE	<input type="checkbox"/> OIL CHANGE	<input type="checkbox"/> FLUSH TRANS
<input type="checkbox"/> FLUSH DIFF	<input checked="" type="checkbox"/> WASH	<input type="checkbox"/> POLISH

CHARGE FOR HAZARDOUS OR OTHER WASTE REMOVAL\*  
 HUB POT HOLE IN ROD  
 RT Side SPINDLE ASSEMBLY  
 DR. BALL DUE TO MISSING HUB  
 PARC) WORK 8/14/77  
 4 TIRE

MECHANICS RECOMMENDATIONS		
Estimated cost \$	Estimate Charge	Basis for Charge
111		

METHOD OF PAYMENT:	Daily Storage fee after repair work has been completed and customer has been notified. No charges shall accrue or be due and payable for a period of 3 working days from date of notification.	LABOR ONLY
<input type="checkbox"/> CHECK <input type="checkbox"/> CHARGE <input type="checkbox"/> CASH		PARTS
LABOR	GUARANTEED ITEM(S)	ACCESSORIES
<input type="checkbox"/> FLAT RATE <input type="checkbox"/> HOURLY <input type="checkbox"/> BOTH		GAS, OIL & GREASE
<input type="checkbox"/> RETAIN PARTS <input type="checkbox"/> DESTROY PARTS	GUARANTEE EFFECTIVE UNTIL:	MISC. MERCHANDISE
	TIME _____	SUBLET REPAIRS
	MILEAGE _____	STORAGE FEE
AUTHORIZED BY _____		TAX
		TOTAL ▶ \$ 188.70

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:  
 I UNDERSTAND THAT UNDER STATE LAW I AM ENTITLED TO A WRITTEN ESTIMATE, INCLUDING A COMPLETION DATE, IF MY FINAL BILL WILL EXCEED \$100. (\$50 in MD)

- I REQUEST A WRITTEN ESTIMATE. THE FINAL BILL MAY NOT EXCEED THIS ESTIMATE WITHOUT MY WRITTEN APPROVAL.
- I DO NOT REQUEST A WRITTEN ESTIMATE, AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ \_\_\_\_\_. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
- I DO NOT REQUEST A WRITTEN ESTIMATE.

You are entitled by law to the return of all parts replaced, except those for which there is a core charge, unless you agree otherwise by initialing the following: \_\_\_\_\_ I do not desire the return of any of the parts that are replaced during the authorized repairs.

Estimate good for 30 days. Not responsible for damage caused by theft, fire, or acts of nature. I authorize the above repairs, along with any necessary materials. I authorize you and your employees to operate my vehicle for the purpose of testing, inspection, and delivery at my risk. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of the repairs thereto. If I cancel repairs prior to their completion for any reason, a tear-down and reassembly fee of \$ \_\_\_\_\_ will be applied.

\*Checked lines apply (Preparer must check at least one):  
 \_\_\_\_\_ This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.  
 \_\_\_\_\_ This amount includes a charge of \$ \_\_\_\_\_, which is required under \_\_\_\_\_ law.

SIGNED \_\_\_\_\_  
 DATE \_\_\_\_\_

**Stillman  
&  
Associates, P.C.**  
ATTORNEYS AT LAW

51 Mill Street, Suite 11  
Hanover, MA 02339  
T (781) 829-1077  
F (781) 829-2077

Rhode Island Office  
(401) 787-4241

August 2, 2013

13-111

SENT PURSUANT TO MGL c. 258 §4

Alison Bouchard, City Clerk  
City of Fall River  
One Government Center, Room 227  
Fall River, MA 02722

**RE: Our Insured: Christopher Martin  
Date of Loss: 2/4/2013**

RECEIVED  
2013 AUG - 7 A 10:56  
CITY CLERK  
FALL RIVER, MA

Dear Ms. Bouchard:

This correspondence is being sent pursuant to M.G.L. c. 258. We have been retained by Plymouth Rock Assurance Corporation to recover \$1,332.54 for property damages resulting from an automobile accident which occurred on February 4, 2013 in Fall River, Massachusetts. On that date, Christopher Martin's vehicle was parked in a lot on Lewiston Street when it was hit by a City of Fall River truck (Plate #M86987) operated by Kenneth Travis. As a result, Mr. Martin's vehicle was damaged. Plymouth Rock paid for the damage and now seeks reimbursement through its rights of subrogation.

Due to the facts of this case, I hope we can quickly resolve this matter without the need to file litigation. Please contact me at your earlier convenience to discuss this claim.

Thank you in advance for your attention to this matter.

Very truly yours,

*Dennis E. Healy*  
Dennis E. Healy

arg & 2 copies Law  
IDPD  
ICS  
City Clerk

To: Office of the City Clerk  
One Government Center  
Fall River, MA 02722

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2013 AUG 15 A 10:22

**CLAIM FORM**  
**City of Fall River, Massachusetts**

CITY CLERK #13-112  
FALL RIVER, MA

Name: Michael Alfonso

Address: 183 Peckham St., Fall River, MA 02724

Phone#: (508) 207-0268

Type of Claim:  M.G.L. Chapter 84Sec15 -  M.G.L. Chapter 258  Other

Date of Incident: Friday, 7/26/2013

Time of Incident: Approx. 11:45PM

Location of Incident: Plymouth Ave. (Between Buffington St. & Snell St.) North Bound

Provide a detailed description of your claim (attach additional sheets if necessary):

On Friday evening, 7/26/2013, at approx. 11:45pm I was driving north bound on Plymouth Avenue and my vehicle struck a construction hole (photo exhibits 9-10) in the right lane. At that point from what I could see, the impact blew out my front passenger and rear passenger tires. Also, at that time, the hole was unmarked and there was no indication to warn drivers of the hole. After the incident I contacted the police to have it reported and to have my name recorded and documented. The operator told me they had numerous calls of people blowing out their tires and that they were having someone go by to cover the hole. The following day, Saturday, 7/27/2013, I went to Benny's to have the tires replaced (copy of receipt is attached; Exhibit 1). During this time I was informed that the (2) wheels had been bent from the impact. From here I went to the Fall River Police Department to officially report the incident and I was told I had to file a claim through the City. The officer at the station told me LAL Construction is doing the work in the area of the incident. Throughout the following week I had to order 2 new wheels to replace the bent ones (receipt attached; Exhibit 2).

Attached to this claim are photos of the damage (Exhibits 3-8), photos of the hole on Plymouth Avenue (Exhibits 9-10), and receipts of repairs that had to be done (Exhibits 1-2). In all it is expected to total \$1,055.43 just for repairs. Therefore, I demand reimbursement in the amount of \$1,200.00 for my property damage, the cause of which was an unmarked construction hole as referenced above and for my pain and suffering (time taken out of work to get vehicle repaired).

Michael Alfonso

Michael Alfonso  
Dated: August 12, 2013

Michael Alfonso  
183 Peckham St. Apt 3  
Fall River, MA 02724

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2013 AUG 15 A 10: 22

CITY CLERK  
FALL RIVER, MA

**Vehicle Damage  
Reimbursement Breakdown**

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	<u>Description</u>	<u>Amount</u>
Benny's	2 tires and tire balancing	\$ 239.10
Paul Clark Volkswagen	2 wheels and alignment	\$ 816.33
Pain & Suffering	Time out of work	\$ 144.57
		<u>\$ 1,200.00</u>

Exhibit 1

# Benny's

Your Favorite Store.

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CITY CLERK  
FALL RIVER, MA

Store #5  
340 Rhode Island Avenue  
Fall River, Massachusetts 02721  
508-674-0350

Receipt Required For Returns  
Normal sale

INV NO 5034687

041279 *		
CS4 TIRE 205-55HR16	104.99	tx
Reg Prc 139.99	Sale Prc 104.99	
041279 *		
CS4 TIRE 205-55HR16	104.99	tx
Reg Prc 139.99	Sale Prc 104.99	
Tire Balance	16.00	nt
SUBTOTAL	225.98	
TAX 3 6.25%	13.12	
TOTAL	239.10	
VISA 5230	239.10	
424512		

THANK YOU FOR SHOPPING AT BENNY'S

STORE HOURS:

Monday - Friday 9am-9pm  
Saturday 9am -9pm  
Sunday 9am - 5pm

Find A Store Nearest You At:  
[www.hellobennys.com](http://www.hellobennys.com)



0005 003 12 4687 07/27/13 17:36:26

Exhibit 2



**PAUL CLARK VOLKSWAGEN**

122 Liberty Street - Brockton, MA 02301  
 (508) 587-9040  
 www.paulclarkvw.com



14419A1F

Service & Part hours: Mon - Fri 7:30am-5:30pm - Sat 7:30am-1:00pm  
 Sales hours: Mon - Thur 9:00-8:00 - Fri 9:00-6:00 - Sat 9:00-5:00 - Sun 11:00-4:00

MICHAEL ALFONSO 183 PECKHAM ST. FALL RIVER MA 02724		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		3VWRZ7AJ5AM044942		31505	08/06/13	14419	
		YEAR	MAKE	MODEL	COLOR	TAG NO.	
	10	VOLKSWAGEN	JETTA SE/S	WHITE	00000		
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		508-674-2669	- -		00/00/00	706	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN. SERV. DATE		
	00/00/00		31505	08/06/13	00/00/00		

AS A SERVICE RECALL/WARRANTY CUSTOMER YOU MAY RECEIVE AN E-MAIL SURVEY FROM VOLKSWAGEN. IT IS OUR REPORT CARD. PLEASE GIVE US "YES" ANSWERS, ANY LESS IS A FAILING GRADE

THANKS FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU AND YOUR AUTOMOBILE.

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTZ	TYPE	AMOUNT
A						
Com MOUNT AND BALANCE 1 TIRE						
Cau replaced wheel assy						
	MB1		A39		C	20.00
		1K0998275	repair kit	1	C	25.60
		1K0601025BC8Z8	WHEEL	1	C	287.00
Line Total.....						332.60

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CITY CLERK  
FALL RIVER, MA

Parts 312.60  
 Sales Tax 19.54  
 Labor 20.00  
 MISC CHARGES 2.50  
 TOTAL-CUST-CRCARD 354.64

CUSTOMER COPY - PAGE 01

Printed: 08/06/2013 @ 15:27

**STATEMENT OF DISCLAIMER**  
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



# PAUL CLARK VOLKSWAGEN

122 Liberty Street - Brockton, MA 02301  
(508) 587-9040  
www.paulclarkvw.com



14348ALF

Service & Part hours: Mon - Fri 7:30am-5:30pm - Sat 7:30am-1:00pm  
Sales hours: Mon - Thur 9:00-8:00 - Fri 9:00-6:00 - Sat 9:00-5:00 - Sun 11:00-4:00

MICHAEL ALFONSO 183 PECKHAM ST. FALL RIVER MA 02724		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		3VWRZ7AJ5AM044942		31504	08/01/13	14348	
		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		10	VOLKSWAGEN	JETTA SE/S	WHITE	00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		508-674-2669	- -		00/00/00	706	CASH
CUST. LABOR RATE	DELEV. DATE	DELEV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		31504	08/01/13	00/00/00		

AS A SERVICE RECALL/WARRANTY CUSTOMER YOU MAY RECEIVE AN E-MAIL SURVEY FROM VOLKSWAGEN. IT IS OUR REPORT CARD. PLEASE GIVE US "YES" ANSWERS, ANY LESS IS A FAILING GRADE

THANKS FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU, AND YOUR AUTOMOBILE.

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QUANTITY	TYPE	AMOUNT
------	----------	----------	-------	----------------	------	--------

Parts	312.60
Sales Tax	19.54
Labor	119.95
MISC CHARGES	9.60
<b>TOTAL-CUST-CRCARD</b>	<b>461.69</b>

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 2013 AUG 15 A 10:22  
 CITY CLERK  
 FALL RIVER, MA

CUSTOMER COPY - PAGE 02

Printed: 08/01/2013 @ 10:30

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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



# PAUL CLARK VOLKSWAGEN

122 Liberty Street - Brockton, MA 02301  
(508) 587-9040  
www.paulclarkvw.com



14348A1F

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MICHAEL ALFONSO 183 PECKHAM ST. FALL RIVER MA 02724				VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
				3VWRZ7AJ5AM044942		31504	08/01/13	14348
				YEAR	MAKE	MODEL	COLOR	TAG NO.
	10	VOLKSWAGEN	JETTA SE/S	WHITE	00000			
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS	
		508-674-2669	- -		00/00/00	706	CASH	
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE			
	00/00/00		31504	08/01/13	00/00/00			

AS A SERVICE RECALL/WARRANTY CUSTOMER YOU MAY RECEIVE AN E-MAIL SURVEY FROM VOLKSWAGEN. IT IS OUR REPORT CARD. PLEASE GIVE US "YES" ANSWERS, ANY LESS IS A FAILING GRADE

THANKS FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU AND YOUR AUTOMOBILE.

LINE	OP. CODE	PAID CD	TRCH	HOURS/QTY	TYPE	AMOUNT
A						
Com MOUNT AND BALANCE 1 TIRE REPLACE RT FT WHEEL, BENT						
Cau replaced rt front wheel and balance						
	MB1		A91		C	20.00
			1K0601025BC8Z8 WHEEL	1	C	287.00
			1K0998275 repair kit	1	C	25.60
Line Total.....						332.60
B						
Com FRONT END ALIGNMENT						
Cau PERFORMED FOUR WHEEL ALIGNMENT						
	FEA		A91		C	99.95
Line Total.....						99.95
C +						
Com DECLINED NEEDED REPAIRS						
LT REAR WHEEL BENT						
Cau CUSTOMER DECLINED NEEDED REPAIRS						
	DCM		A91			
Line Total.....						

CUSTOMER COPY - PAGE 01

Printed: 08/01/2013 @ 10:00

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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CITY OF BROCKTON  
2013 AUG 1 10:22 AM  
RECEIVED



# Parts & Accessories eStore

Search Part number or keyword

Das Auto.

Find a Dealer Zip

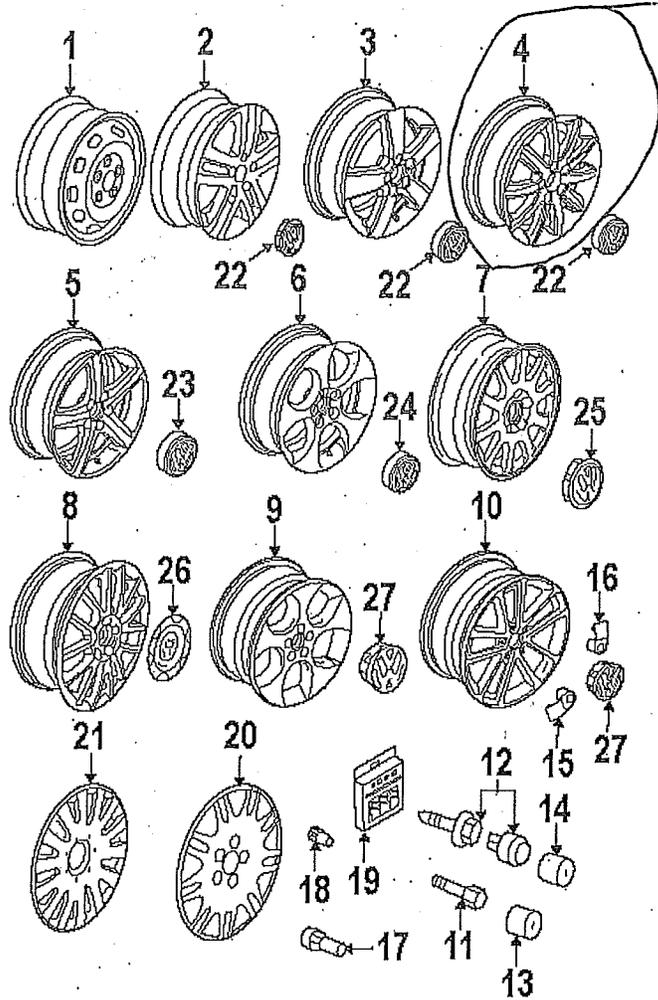
FAX: 508 584 5502

## Genuine Original Equipment Replacement Parts

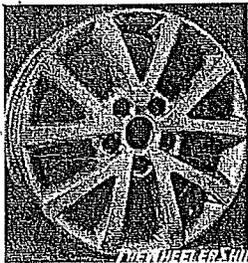
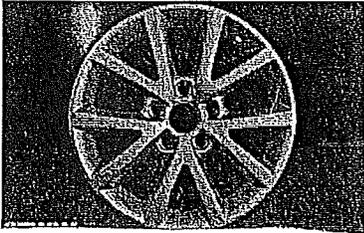
### 2010 VOLKSWAGEN JETTA SE

All Vehicles - 2010 - VOLKSWAGEN - JETTA - SE

- Select Section
- ALTERNATOR
- AUTOMATIC TRANSAXLE
- BODY HARDWARE
- BRAKES
- CLUTCH
- COOLING SYSTEM
- ELECTRICAL
- EMISSION SYSTEM
- ENGINE
- EXHAUST SYSTEM
- FRONT DRIVE AXLE
- FRONT SUSPENSION
- FUEL SYSTEM
- HVAC
- MAINTENANCE & LUBRICATION
- MANUAL TRANSAXLE
- REAR SUSPENSION
- STARTER
- STEERING
- STEERING COLUMN



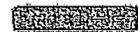
Part # / Keyword Search

[1] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, steel

wheel, steel 16x6.5

MSRP	Core ?	Online Price
\$150.87	\$0.00	\$150.87



[2] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy

wheel, alloy 16", 5 double spoke, silver, all

MSRP	Core ?	Online Price
\$302.51	\$0.00	\$302.51



[2] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy

wheel, alloy 16", 5 double spoke, silver, w/o diesel

MSRP	Core ?	Online Price
\$302.51	\$0.00	\$302.51



[2] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy

wheel, alloy 16", 5 double spoke, silver/gray

MSRP	Core ?	Online Price
\$330.00	\$0.00	\$330.00



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CITY CLERK  
FALL RIVER, MA

RECEIVED

2013 AUG 15 A 10: 23

CITY CLERK  
FALL RIVER, MA



	MSRP	Core ?	Online Price
[ 3 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 16", 5 single spoke, silver	\$330.00	\$0.00	\$330.00
[ 4 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 16", 10 spoke, silver	\$330.00	\$0.00	\$330.00
[ 5 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 17", 5 spoke, chrome	\$577.50	\$0.00	\$577.50
[ 5 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 17", 5 spoke, gray	\$578.00	\$0.00	\$578.00
[ 6 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 17", 5 round slot	\$385.00	\$0.00	\$385.00
[ 8 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 17", 14 spoke	\$385.00	\$0.00	\$385.00
[ 9 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 18", 5 round slot, from 12/06	\$385.00	\$0.00	\$385.00
[ 10 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel, alloy wheel, alloy 18", 5 double spoke, silver/gray, from 12/08	\$660.00	\$0.00	\$660.00
[ 11 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel bolt wheel bolt non-locking	\$5.36	\$0.00	\$5.36
[ 12 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel bolt wheel bolt locking PARTS: Part number is for a set of 4 wheel bolts and key. Order by key code.	\$56.00	\$0.00	\$56.00
[ 13 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel bolt cap wheel bolt cap w/o 18" 5 double spoke wheel, non-locking	\$1.00	\$0.00	\$1.00
[ 14 ] FRONT SUSPENSION / WHEELS / WHEELS & TRIM / Wheel bolt cap			

ALBUQUERQUE

APR 15 1954

Exhibit 10

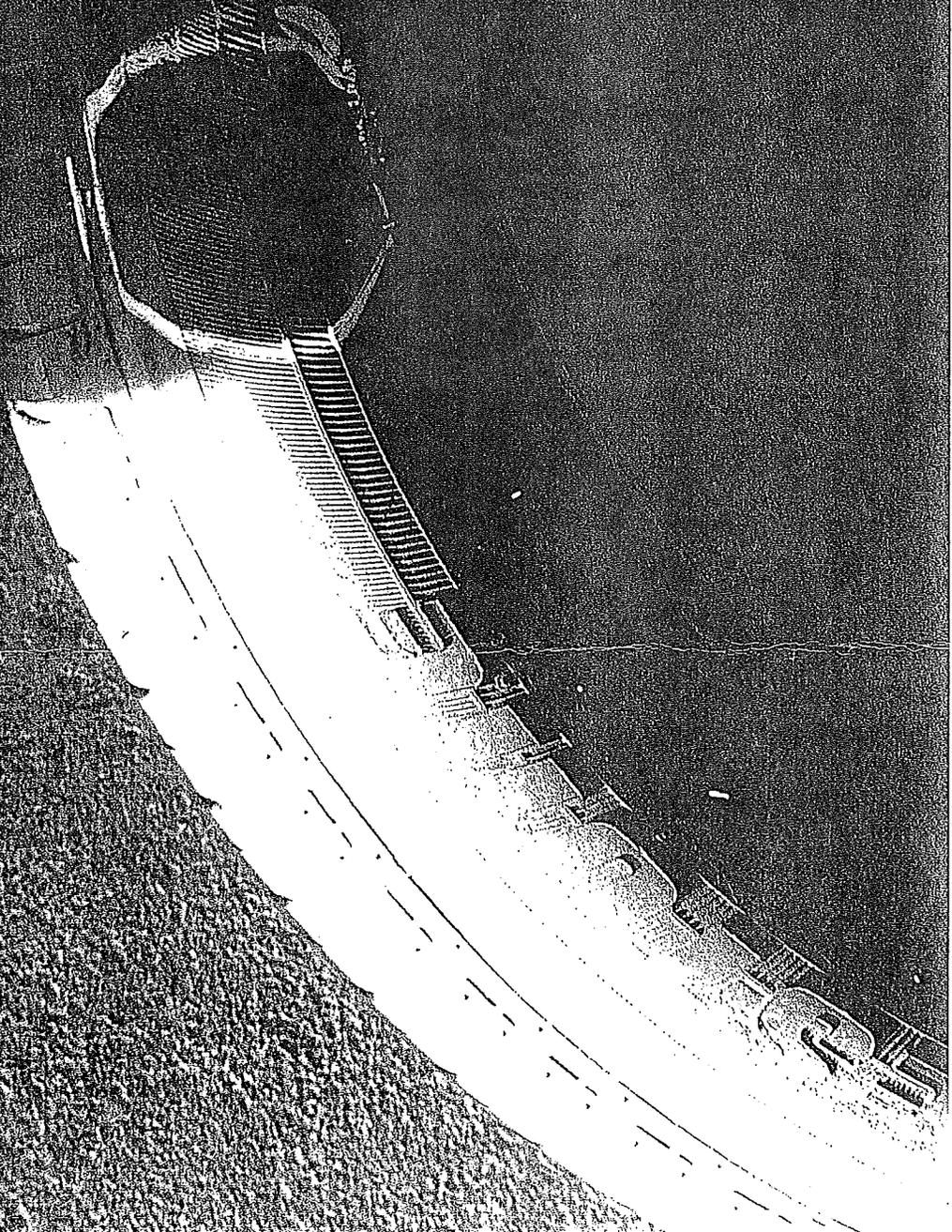


Exhibit 4

# Exhibit 5

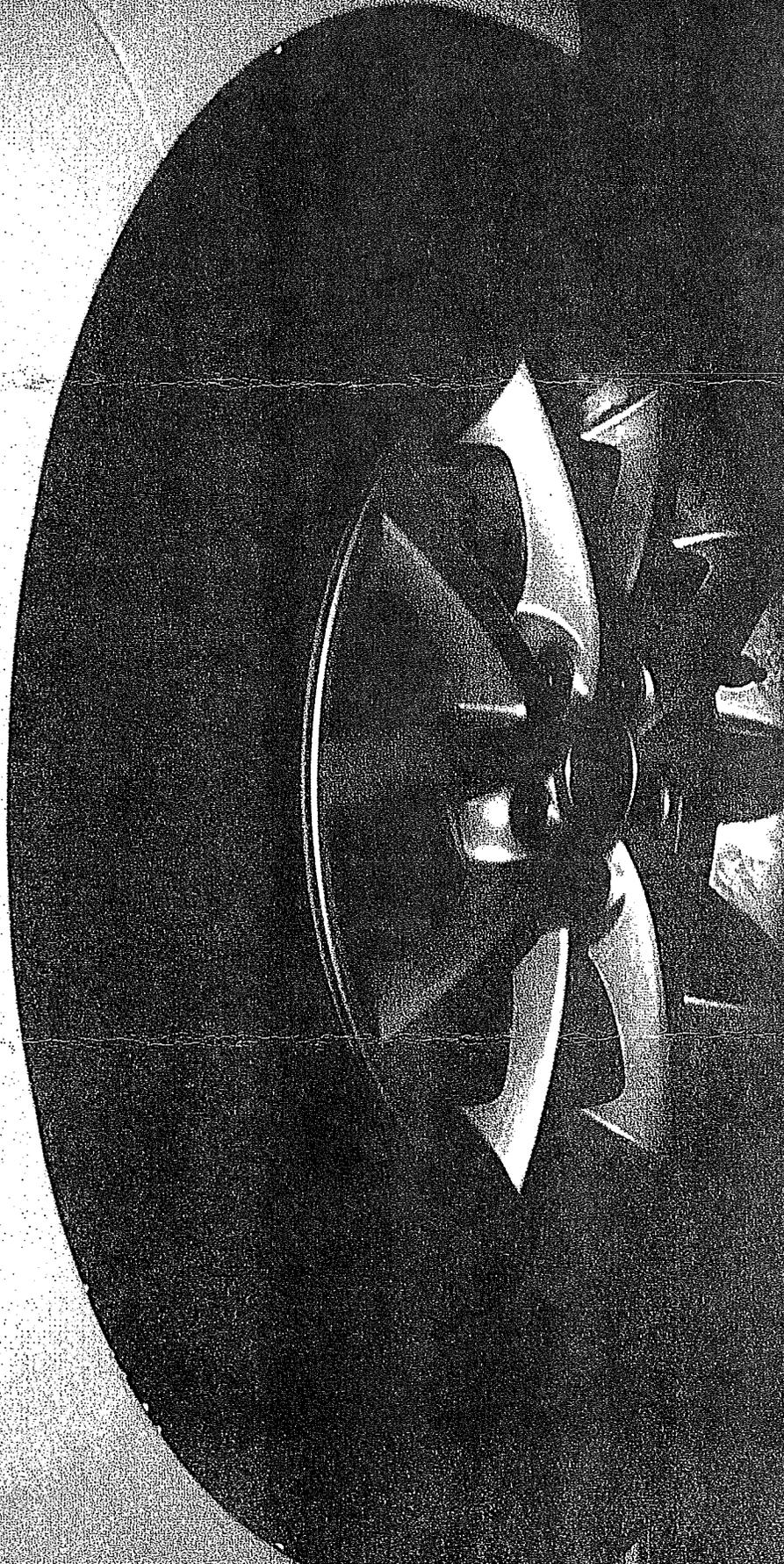
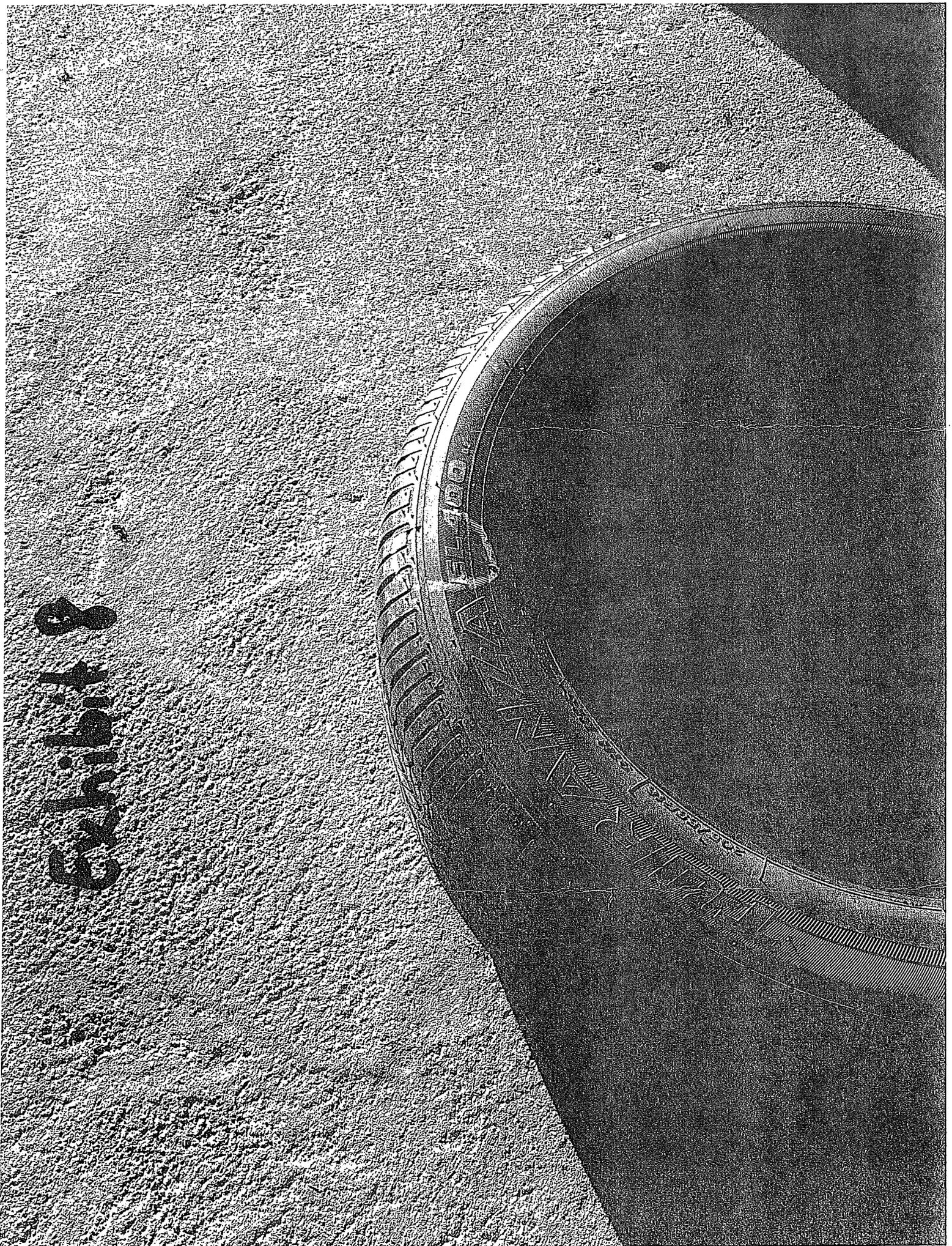
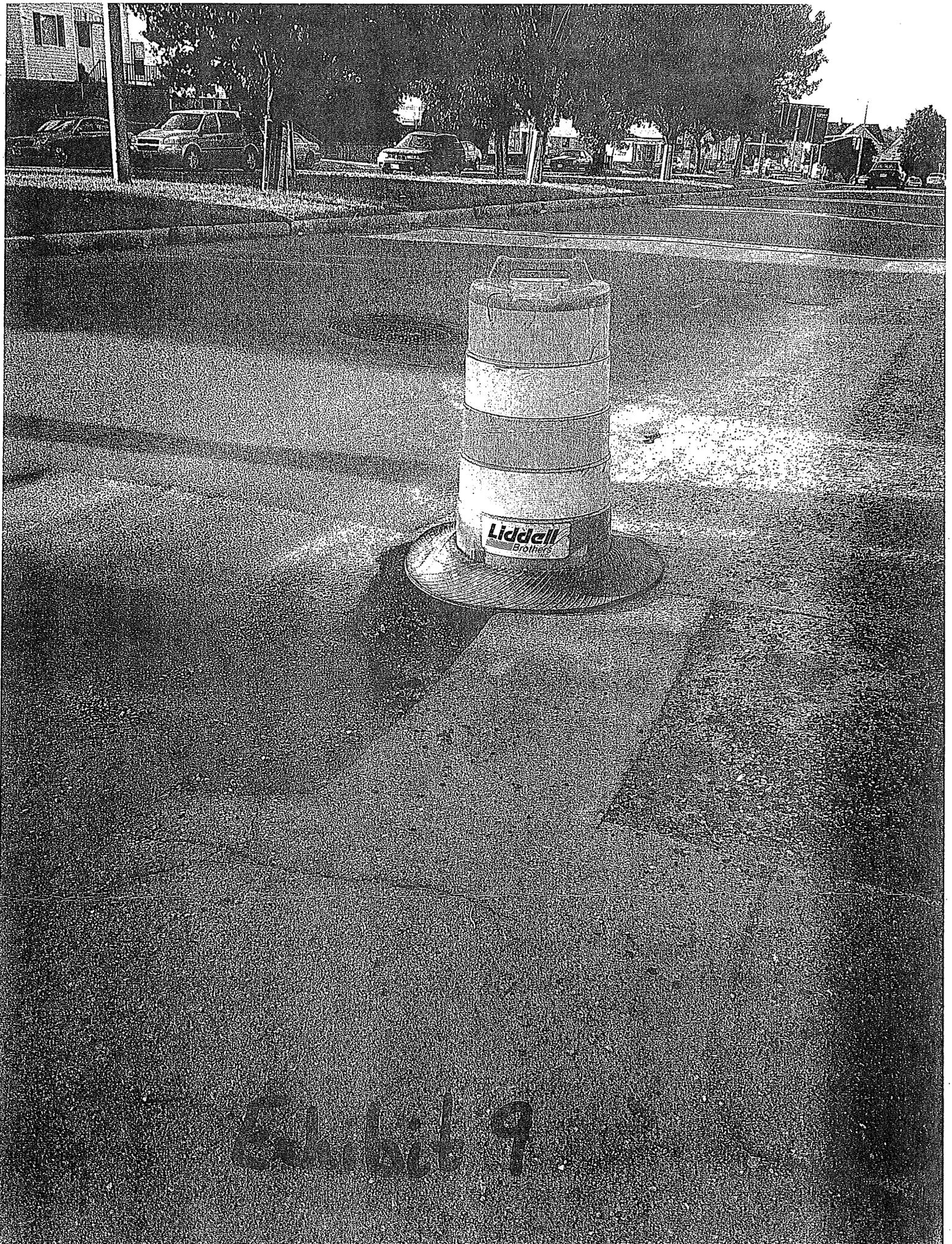


Exhibit 6



2 figs







Model 10

CLAIM FORM  
City of Fall River, Massachusetts

RECEIVED

Name: Scott Medeiros 2013 AUG 16 A 11:22

Address: 50 Frederick St. Apt. 1  
New Bedford, MA 02744 CITY CLERK 13-113  
FALL RIVER, MA

Phone #: 508-989-7344

Type of Claim:  M.G.L. Chapter 84  M.G.L. Chapter 258  Other

Date of Incident: 7/26/2013

Time of Incident: 8:30 PM

Location of Incident: Outside of 860 Plymouth Avenue

Provide a detailed description of your claim (attach additional sheets if necessary):

I was traveling Northeast on Plymouth Avenue going with the flow of traffic. Suddenly I saw the car in front of me appear to hit a bump or ditch in the road. I applied my brakes but could not swerve due to a vehicle traveling to my left in the left lane and parked vehicles on my right. I proceeded to hit this massive pothole in the road while driving in my 2013 Toyota Avalon Limited. I pulled into the Stop & Shop located at the bottom of the hill after the incident to check my vehicle. Once I got out I heard a ~~loud~~ loud hiss coming from the front passenger tire. Upon changing the tire I found that the inside portion of the rim was bent. Bristol Toyota examined the vehicle and confirmed the only damage was to the tire and rim. Total cost to replace the damaged rim and tire was \$629.31.

Attached you will find photos ~~and~~ from the pothole and damage along with copies of the receipts.

\*You should consult with your own attorney in preparing this Claim Form to understand your legal rights

The exact location of the pothole was outside of 860 Plymouth Avenue between Buffington and Snell St.

BRISTOL TOYOTA  
706 METACOM AVE  
BRISTOL, RI 02809

CUST. P. O. NO. SHIP VIA PAY SOLD BY INVOICE DATE INVOICE NO.  
CRED CD GARY CABRAL 08/10/13 55742  
TOR

TERMINAL ID: 002458461  
MERCHANT #: 313215793883

UIGR #XXXXXXXXXXXX6288  
SALE  
BATCH: 001189 INVOICE: 009300100  
DATE: AUG 10, 13 TIME: 00:11  
SQ#: 001 AUTH: NO: 490036

TOTAL \$428.00

CUSTOMER COPY

NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
WHEEL, DISC	SPORD	521.85	400.00	400.00
SUBTOTAL				400.00
TAX				28.00
FREIGHT				0.00
PAY THIS AMOUNT				428.00

ALL SPECIAL  
ORDER ITEMS  
MUST BE PICKED  
UP UPON  
NOTIFICATION

SPECIAL  
ORDER

AUG 10 2013  
GARY

DISCLAIMER OF WARRANTIES  
The only warranty, if any, applicable to this part(s) is that which may be offered by the manufacturer. The selling dealer hereby  
EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF  
MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and the seller neither assumes nor authorizes any other person  
to assume for it any liability in connection with the sale of the part(s).  
TERMS: NO RETURNS WITHOUT SALES SLIP • NO RETURNS AFTER 10 DAYS • NO RETURNS ON ELECTRICAL OR  
SPECIAL ORDERED PARTS • 20% HANDLING CHARGE • \$10.00 MINIMUM CHARGE  
REC'D BY: X

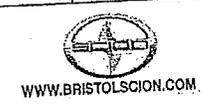
Micro, Inc. (401) 438-0642

CUSTOMER COPY



BRISTOL TOYOTA SCION, INC.

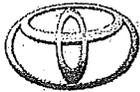
706 METACOM AVE. ROUTE 136  
BRISTOL, RHODE ISLAND 02809  
(401) 253-2100 Fax (401) 253-0680



WHERE FRIENDS SEND FRIENDS, EVERYDAY!

08:09:32 PAGE 1 OF 1  
NET502

RECEIVED  
2013 AUG 16 A 11: 22  
CITY CLERK #13-113  
FALL RIVER, MA



WWW.BRISTOLTOYOTA.COM

# BRISTOL TOYOTA SCION, INC.

706 METACOM AVE. ROUTE 136  
BRISTOL, RHODE ISLAND 02809  
(401) 253-2100 Fax (401) 253-0680



WWW.BRISTOLSCION.COM

WHERE FRIENDS SEND FRIENDS, EVERYDAY!

CELL: 508-728-1495

CUSTOMER NO. <b>44823</b>	ADVISOR <b>WENDY VEADER</b>	481	TAG NO. <b>306</b>	INVOICE DATE <b>08/13/13</b>	INVOICE NO. <b>TOCS263536</b>
MARLENE MEDEIROS 50 FREDERICK ST NEW BEDFORD, MA 02744-2214  mrln7582@comcast.net	LABOR RATE <b>105.00</b>	LICENSE NO. <b>4DRJ60</b>	MILEAGE <b>4,786</b>	COLOR <b>BLIZZARD PR</b>	STOCK NO. <b>T14573N</b>
	YEAR/MAKE/MODEL <b>13/TOYOTA/AVALON/4DR SDN LTD</b>			DELIVERY DATE <b>01/12/13</b>	DELIVERY MILES <b>208</b>
	VEHICLE I.D. NO. <b>4 T 1 B K 1 E B 8 D U 0 0 1 2 7 8</b>			SELLING DEALER NO. <b>118</b>	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R. O. DATE <b>08/10/13</b>	REPRINT# <b>1</b>
RESIDENCE PHONE <b>774-202-3275</b>	BUSINESS PHONE <b>508-961-1022</b>	COMMENTS			

LABOR & PARTS # 1 10T0Z TIRE + WHEEL TECH(S) 159 30.00  
 TIRE IN TRUNK PLEASE KEEP BAD RIM IN TRUNK NEW RIM WAS ORDERED PUT TIRE IN TRUNK ON NEW RIM IN PARTS FRONT PASSENGER WHEEL WHEN TAKING OFF TIRE PLEASE CHECK FOR ANY OTHER DAMAGE TO TIRE CUSTOMER HIT BIG POT HOLE IN FALL RIVER TIRE APPEARS OK BUT WHEN PUTTING AIR IN TIRE FOUND SEIT IN SIDEWALL TIRE DOES NOT HOLD AIR CUSTOMER ALREADY PAID FOR RIM PART \$521.86 TAX \$36.52 BALANCE DUE IS FOR MOUNTING AND BALANCING ONE TIRE ON THE NEW RIM P225/45R18 MICHELIN PRIMACY MXM4

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	DT000 39390 MI	P225/45R18	179.00	155.00	155.00
JOB # 1	1	SCRAP	TIRE REMOVAL	2.25	2.25	2.25
JOB # 1 TOTAL PARTS						157.25
JOB # 1 TOTAL LABOR & PARTS						187.25
MISC	CODE	DESCRIPTION	CONTROL NO			
JOB # A	SS	SHOP SUPPLIES		2.00		
JOB # A	HW	HAZARDOUS MATERIALS FEES		1.00		
TOTAL MISC				3.00		

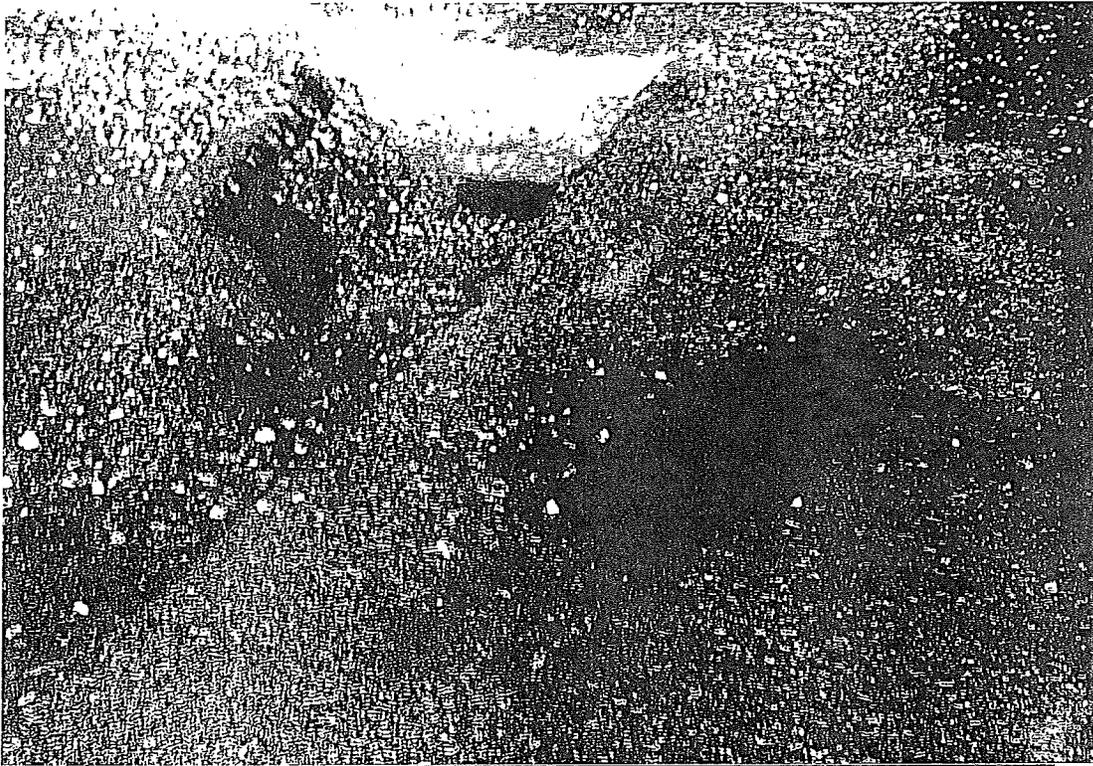
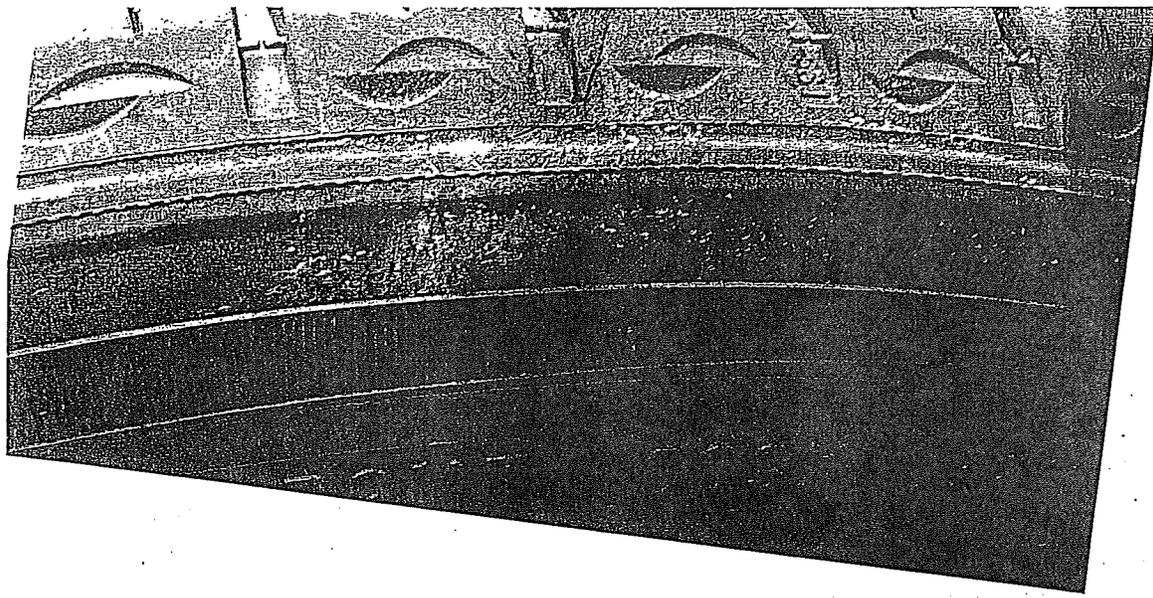
TOTALS  
 \*\*\*\*\*  
 \*NEXT RECOMMENDED SERVICE:  
 \* 08/10/2013 / 4786 MI 00TOZO15000 15,000 MILE SERVICE  
 \*\*\*\*\*

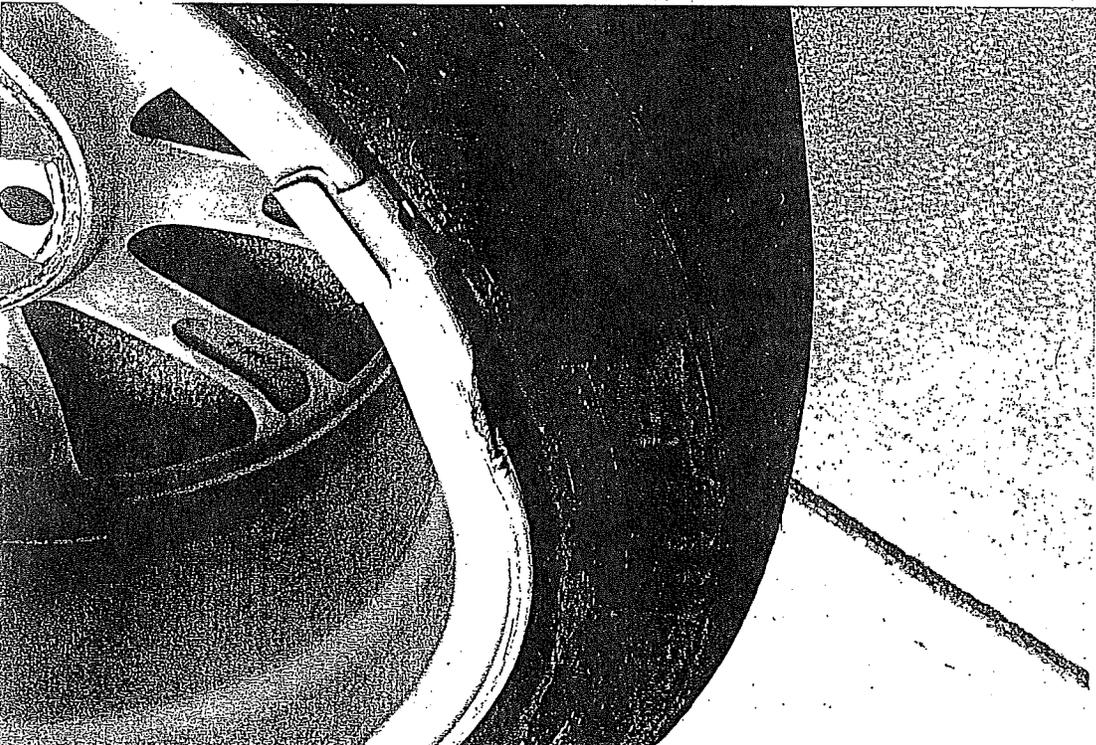
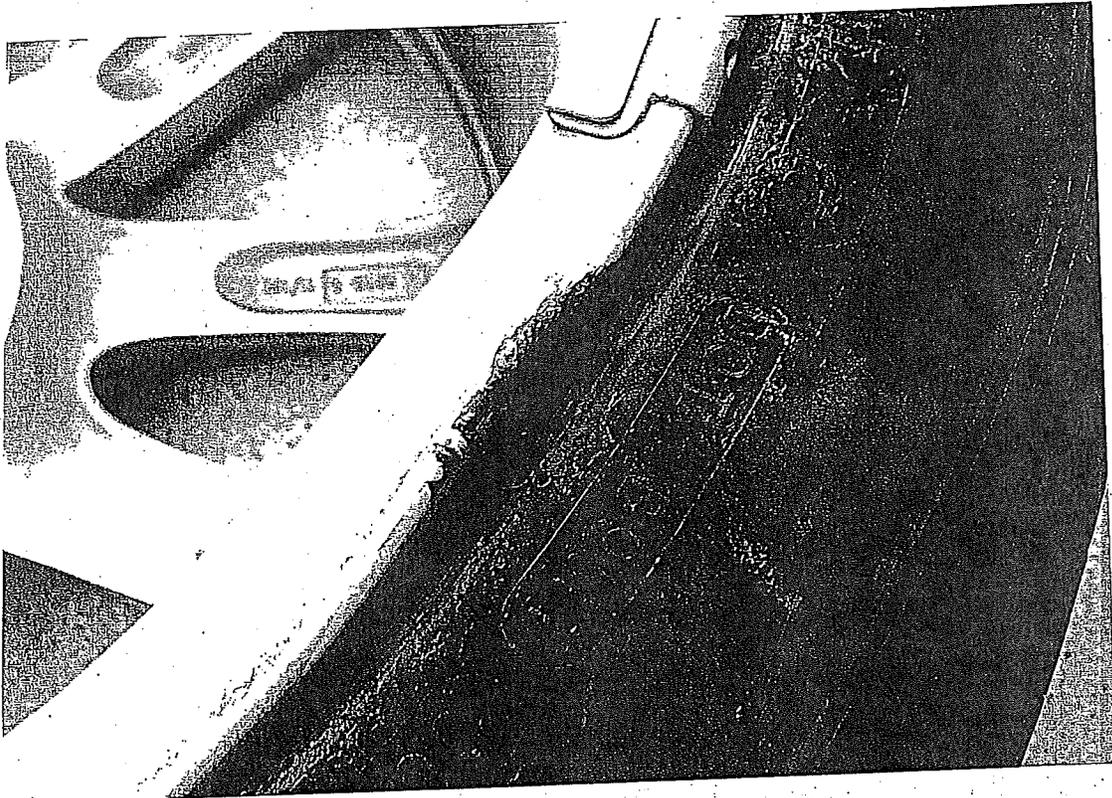
<http://www.bristoltoyota.com>  
 FOR CONVENIENT ON-LINE SERVICE SCHEDULING  
 PARTS ORDERS  
 QUICK PRICE QUOTES  
 THANK YOU FOR THE OPPORTUNITY TO SERVE YOU  
 \*\*\*\*\*BRISTOL TOYOTA\*\*\*\*\*  
 WHERE FRIENDS SEND FRIENDS everyday

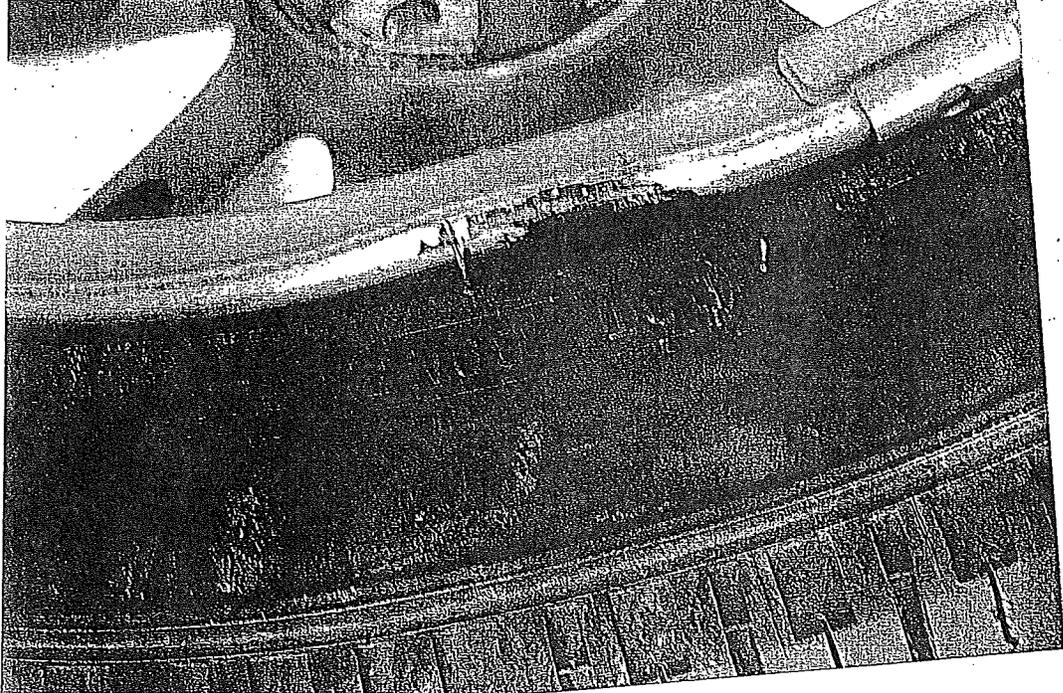
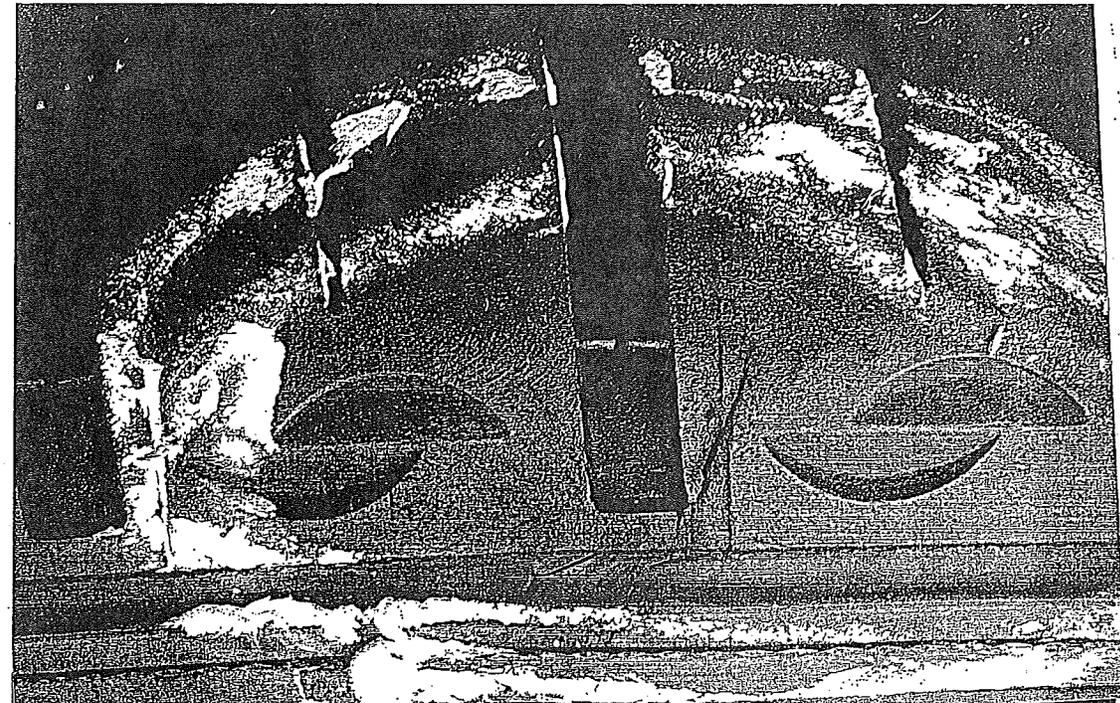
TOTAL LABOR	30.00
TOTAL PARTS	157.25
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG	3.00
TOTAL MISC DISC	0.00
TOTAL TAX	11.06
<b>TOTAL INVOICE \$</b>	<b>201.31</b>

2013 AUG 16  
 CITY CLERK  
 FALL RIVER, MA  
 RECEIVED  
 AUG 18 2013  
 CK # 279

CUSTOMER SIGNATURE







CLAIM FORM  
City of Fall River, Massachusetts

RECEIVED

Name: Nancy Correda  
Address: 4001 N. Main St #309  
Fall River, MA 02720  
Phone #: 7749558307

2013 AUG 16 P 2:53  
CITY CLERK 13-114  
FALL RIVER, MA

Type of Claim:      M.G.L. Chapter 84      M.G.L. Chapter 258   ✓   Other

Date of Incident: 1-8-2013  
Time of Incident: 6:00 P.M.  
Location of Incident: ORT ST.

Provide a detailed description of your claim (attach additional sheets if necessary):

By passing ORT ST. Black ice was their  
I lost balance slipped put left hand <sup>down</sup>  
to protect back, my left hand to the fall  
hand broke went to ER, witch indicated  
I needed ER surgery, cast was put on for  
two weeks, which indicated ER surgery was  
needed. On the 22 ER Surgery was for  
4 screws a pin and a rod was put on  
during surgery. Has time went on I  
was restricted to limmited things  
I was able to do. I needed help with shopping  
head was bathing cell at that time injured  
myself. from to no strength in left hand at  
before injury it was 55 strong now 15 lbs  
I can retrieve records of therapy it

\* You should consult with your own attorney in preparing this Claim Form to understand your legal rights.

needed

Original + 2 copies - LAW  
1 copy - DPW  
1 copy - City Council  
8/16/13

RECEIVED

CLAIM FORM  
City of Fall River, Massachusetts

2013 AUG 20 A 11:07  
CITY CLERK 13-115  
FALL RIVER, MA

Name: Jose C. Pavau

Address: 179 JOHN ST  
FALL RIVER, MASS 02721

Phone #: 508 6745193

Type of Claim:  M.G.L. Chapter 84  M.G.L. Chapter 258  Other

Date of Incident: 8-14-13

Time of Incident: 10:00 Am

Location of Incident: 179 JOHN ST.

Provide a detailed description of your claim (attach additional sheets if necessary):

Jose Pavau tripped on Broken Sidewalk  
in front of 179 JOHN ST.

Ambulance transported Jose e Pavau  
TO St. Annes Hospital he suffers  
broken tibia & Fibula & broken Ankle  
he was transported to RI hospital for  
Surgery.

Sidewalk is broken up and  
has a water pipe sticking up.

\*You should consult with your own attorney in preparing this Claim Form to understand your legal rights

- Orig + 2 copies - LAW
- 1 copy - DPW
- 1 copy - CITY COUNCIL
- 1 copy - CITY CLERK



RECEIVED

Ted Kaegael

**From:** Cheveli Torres [chevelltorres@yahoo.com]

2013 AUG 20 P 1:48

**Sent:** Tuesday, July 23, 2013 1:17 PM

**To:** tkaegael@fallriverma.org

CITY CLERK \_\_\_\_\_  
FALL RIVER, MA

**Subject:** Police K-9

Mr. Kaegael,

Good afternoon, my name is Cheveli Torres and I am a friend of one of you're employees, Tony Neves. On Friday, July 19 around 3:30 p.m. I arrived at the water treatment plant to pick Tony up. Upon my arrival I noticed a large dog running towards my vehicle so I stopped. The dog continued running and jumped all over my car (passenger, front, and drivers side). I was petrified and even called Tony hysterical! Finally, a police officer called the dog over and waved for me to proceed after about 20 seconds or so that felt like forever. The purpose of this email is not to get anyone disciplined, but to bring it to attention and hopefully I or anyone else doesnt have to go through that horific feeling I felt last Friday afternoon. Thank you and have a good day.

Est ID: 3  
Written By:

Date: 08/12/2013 4:19 PM

# ORANGE ST.REPAIRS

RECEIVED

291 Orange st.  
Fall River Ma 02724  
508-493-3593

2013 AUG 20 P 1:48

Email: bcouto@aol.com

CITY CLERK \_\_\_\_\_  
FALL RIVER, MA

## DAMAGE REPORT

TORRES, CHEVELI

**OWNER**  
CHEVELI TORRES  
201 NASH RD  
NEW BEDFORD MA 02745

**Phone:**  
: 774-328-4155

**LOSS DATA**  
Vehicle Condition:  
Type of Loss:  
Point of Impact:  
Days To Repair:

**INSURANCE**  
Insured:  
Ins. Co:  
Adjuster:  
Phone: - -  
Claim No :  
Policy:  
Date of Loss: / /

### VEHICLE

**Year:** 2009  
**Make:** NISSAN  
**Model:** ALTIMA  
**Color:** BLACK Clear Coat

**VIN:** 1N4AL21E99N485262  
**Prod Date:** 02/09  
**Lic Plate:** 225WN8  
**State:** MA

**Body Code:**  
**Odometer:** 0  
**Trim:**

L#	OPERATION Q	DESCRIPTION	TYPE	PRICE	LABOR	PAINT
<b>FRONT BUMPER</b>						
1	R&I	Bumper Cover			1.7	
2	R&I	Lt Bumper Mtg Brkt			0.2	
3	R&I	Rt Bumper Mtg Brkt			0.2	
<b>FRONT LAMPS</b>						
4	R&I	Lt Combination Lamp Assy			0.4	
5	R&I	Rt Combination Lamp Assy			0.4	
<b>LT FENDER</b>						
6	Repair	LT Fender			1.0	2.2*
7	R&I	LT Fender Splash Liner			0.2	
<b>RT FENDER</b>						

Continued on the Next Page...

Est ID: 3  
Our File No:

Date: 08/13/2013 10:28 PM

TORRES, CHEVELI  
2009 NISS ALTIMA Lic: 225WN8

### DAMAGE REPORT

L#	OPERATION Q	DESCRIPTION	TYPE	PRICE	LABOR	PAINT
8	Repair	RT Fender			2.0	2.2*
9		Less Refinish Overlap				-0.2
10	R&I	RT Fender Splash Liner			0.2	
<b>RT FRONT DOOR</b>						
11	R&I	Rt Interior Trim Panel			0.4	
12	Repair	Rt Door Outer Panel			1.0	2.5*
13		Less Refinish Overlap				-0.4
14	R&I	Rt Outer Mirror Assy			0.4	
15	R&I	Rt Side Moulding			0.2	
16	R&I	Rt Belt Moulding			0.1	
17	R&I	Rt Outer Handle			0.2	
18	R&I	Rt Glass-Clear			0.8	
<b>+MISCELLANEOUS</b>						
19	2	Add to Cover Vehicle		6.00	0.6	
20		Add to Color Sand & Buff			1.0	
21	2	Mask Jambs		8.00	0.4	
22		Tint Color			0.5	
23	1	Clean & retape molding		10.00	0.5	
24		Clean for delivery			1.0	
25		Clear Coat				1.9
<b>Line Totals --&gt;</b>				<b>24.00</b>	<b>13.4</b>	<b>8.2</b>

RECEIVED

2013 AUG 20 P 1:48

CITY CLERK  
FALL RIVER, MA

Continued on the Next Page...

TORRES, CHEVELI  
2009 NISS ALTIMA Lic: 225WN8

**DAMAGE REPORT**

<b>REPORT TOTALS</b>		<b>Amount</b>
<b>LABOR:</b>		
Body.....	13.4 Hrs @ \$ 32.00 Per Hour.....	= 428.80
Refinish.....	8.2 Hrs @ \$ 32.00 Per Hour.....	= 262.40
Frame/Structural.....	0.0 Hrs @ \$ 40.00 Per Hour.....	= 0.00
Mechanical.....	0.0 Hrs @ \$ 32.00 Per Hour.....	= 0.00
<b>PARTS &amp; MATERIAL:</b>		
Parts.....		= 24.00
Paint Material.....	8.2 Hrs @ \$ 17.00 Per Hour.....	= 139.40
Body Material.....	4.0 Hrs @ \$ 6.00 Per Hour.....	= 24.00
<b>OTHER CHARGES:</b>		
Towing & Storage.....		= 0.00
Hazardous Waste Removal.....		= 0.00
Sublet/Misc.....		= 0.00
<b>SUBTOTAL.....</b>		<b>878.60</b>
Sales Tax on	878.60.....	= 54.91
<b>TOTAL.....</b>		<b>\$ 933.51</b>

**- NOTICE -**

This estimate report is based upon our visual inspection and includes only the items listed on this report for repairs. Occasionally, after repair work is started, hidden or missed damage is found and additional costs may be necessary. All parts prices subject to actual invoice. This estimate report is valid for 60 days.

I hereby authorize repairs to my vehicle for the amount of this estimate.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

RECEIVED

2013 AUG 20 P 1:49

CITY CLERK  
FALL RIVER, MA

(c) 2013 ABF SYSTEMS, INC.

ABF Estimating Solutions from www.abfsystems.com

CC

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CLAIM FORM  
City of Fall River, Massachusetts

2013 AUG 23 A 9:37

Name: WALTER DZIALO

CITY CLERK # 13-117  
FALL RIVER, MA

Address: 2001 MERIDIAN STREET

Phone #: 508 674-0514

Type of Claim:  M.G.L. Chapter 84  M.G.L. Chapter 258  Other

Date of Incident: 7-26-13

Time of Incident: APPX 9:30 PM

Location of Incident: PLYMOUTH AVE. BETWEEN BUFFINGTON ST. AND SNELL ST.

Provide a detailed description of your claim (attach additional sheets if necessary):

I WAS TRAVELLING NORTH ON  
PLYMOUTH AVE. IN THE TRAVEL LANE  
(RIGHTSIDE) WHEN THE RIGHT  
FRONT TIRE HIT A POT HOLE  
BETWEEN BUFFINGTON STREET  
AND SNELL STREET. WHEN I  
ARRIVED HOME I FOUND THAT  
HAD LOST MY WHEEL COVER AND  
THE WHEEL HAD BEEN DAMAGED.  
I RETURNED TO PLYMOUTH AVE ON  
SATURDAY MORNING 7-27-13 COULD  
NOT FIND MY WHEEL COVER, AND  
FOUND A ORANGE BARRIEL PLACED  
OVER THE HOLE.

\*You should consult with your own attorney in preparing this Claim Form to understand your legal rights

8/23/13

orig & 2 copies Law  
1 DPW  
1 CC

# Henry's Tire Service

714 Globe St., Fall River, MA 02724  
 Phone: 508-678-5362 Fax: 508-679-9755

RECEIVED

2013 AUG 23 A 9:37

Customer Information	Invoice	Additional Information
Walter Dzialo Fall River, MA P: 508-674-0514 Contact:	Date: 8/21/2013 Reference: 0056317 Salesperson: Aaron Gauthier Route: Delivery Date: 8/21/2013	CITY CLERK FALL RIVER, MA PO Number: Work Order#: W-266293 Comment: Comment: Entered By: Aaron Gauthier

Vehicle: 2008 Toyota Camry Lic No: Unit: Mileage:  
 VIN: Desc: 2008 Toyota Camry

Qty	Description	Unit Price	Ext. Price
1.00	Tire Mount/Dismount A	10.00	10.00
1.00	Tire Balance A	14.00	14.00

MA Taxable  
 Terms: Net 30th

<b>Subtotal:</b>	<b>24.00</b>
<b>Total:</b>	<b>\$24.00</b>

8/21/2013 Payment# P-266294 Amount: \$24.00  
 Visa 24.00

<b>Balance</b>	<b>\$0.00</b>
----------------	---------------

Terms:

Due Date	Due Amount	Amt Remain
9/30/2013	\$24.00	\$0.00

## "Thank You"

I hereby authorize the stated repair work to be done along with the necessary material, and hereby grant Henry's Tire permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.  
 Henry's Tire is not responsible for loss or damage to vehicles, or articles left in vehicles, in case of fire, theft or any other cause beyond its control. A 1.5% (18% APR) service charge will be assessed on any amount which becomes delinquent beyond 30 days.  
 Warranty on suspension parts and labor is 1 year (Shocks and Struts carry a lifetime warranty). Warranty on Brake parts and labor is 6 months.

RECEIVED

XFINITY Connect

checknote@comcast.net

2013 AUG 23 A 9:37

± Font Size -

**Wheels and Caps Receipt**

CITY CLERK  
FALL RIVER, MA

**From :** Wheels and Caps Customer Support <websitesales@wheelsandcaps.com>

Sun, Jul 28, 2013 02:58 PM

**Subject :** Wheels and Caps Receipt

**To :** checknote@comcast.net

**Wheels and Caps Receipt**

**\*\*\* PLEASE PRINT RECEIPT OUT AND RETAIN IT FOR FUTURE REFERENCE \*\*\***

**Order Number** 115692  
**Customer ID** 14842181  
**Order Date** 7/28/2013 1:58:11 PM

**Bill To:**  
Walter Dzialo  
2001 Meridian street  
Fall River, MA 02720  
United States  
508 674-0514  
checknote@comcast.net

**Ship To:**  
Walter Dzialo  
2001 Meridian street  
Fall River, MA 02720  
United States  
508 674-0514

<b>Order Date:</b>	7/28/2013 1:58:11 PM	<b>Locale/Currency:</b>	en-US / USD
<b>Payment Method:</b>	CREDITCARD	<b>Name On Card:</b>	Walter Dzialo
<b>Card Type:</b>	VISA	<b>Card Number:</b>	****6999

SKU:	Product	Quantity	Price	Ext. Price
FWC61137UFWC61137U20	Plastic Hubcap, Wheel Cover 16 Inch - 61137-Reconditioned OEM - Silver Full Face Painted	1	\$0.00	\$40.00

**Order Notes:**  
None

<b>SubTotal:</b>		\$40.00
<b>Shipping:</b>	UPS Ground	\$12.42
<b>Tax:</b>		\$2.50
<b>Total:</b>		\$54.92

XFINITY Connect

checknote@comcast.net

+ Font Size -

RECEIVED

Your HH Auto Wheel And Trim Order

2013 AUG 23 A 9:37

From : wheels@hubcapsusa.com

CITY CLERK  
FALL RIVER, MA Thu, Aug 15, 2013 02:28 PM

Subject : Your HH Auto Wheel And Trim Order

To : checknote@comcast.net

# HH Auto Invoice 88032

Processed 08/15/2013 13:28:15 CDT

## Order 88032

Thank you for your order. Please keep this invoice for your records.

### Bill To

**Name:** Walter Dzialo  
**Email Address:** checknote@comcast.net  
**Phone Number:** 508 674-0514  
**Fax Number:**  
**Company:**  
**Address:** 2001 Meridian street  
Fall River, MA 02720

### Ship To

**Name:** Walter Dzialo  
**Email Address:** checknote@comcast.net  
**Phone Number:** 508 674-0514  
**Fax Number:**  
**Company:**  
**Address:** 2001 Meridian street  
Fall River, MA 02720

### Product

**STL69415/69494 Toyota Camry Wheel Steel Black  
#4261106350**

Quantity	Price/Ea	Total
1	\$99.95	\$99.95
Shipping: Free Shipping to Continental USA Only		\$0.00
Sales Tax		\$0.00
<b>Total</b>		<b>\$99.95</b>

## HH Auto Policies and Guarantees:

If the customer is not satisfied with his/her order, contact HH Auto explaining the issue and request a Return Authorization Number. Return the item(s) within 14 days of receipt and HH Auto will fully refund the purchase price provided the customer:

1. Did not use or damaged the product.
2. Did not order the incorrect part.
3. Did not simply decide they no longer want or need the product.
4. Requested a Return Authorization Number.

This guarantee is voided if the product has been used or damaged. A 15% restocking fee, \$15.00 minimum fee applies to any hubcap or grille orders, and a 35% restocking fee, \$35 minimum applies to any alloy or steel wheel orders in which the product was not returned within 14 days, a Return Authorization number was not requested, the product was ordered incorrectly (consumer mistake), or the customer decides they no longer need or want the product after it has shipped. An additional charge of \$15.00 for hubcap or grille orders and \$35/wheel for wheel orders will apply to any orders that are refused for any reason, at time of delivery, or the package is returned as undeliverable. No returns or exchanges are allowed on merchandise after 30 days. HH Auto/Hubcap Haven respects the right to privacy

# HH AUTO WHEEL & TRIM

A Division of Hubcap Distributors, Inc

The Online Leader in Wheels and Wheel Accessories

NEW UNIVERSAL  
WHEELCOVERS

FACTORY  
ORIGINAL USED  
HUBCAPS

FACTORY  
ORIGINAL WHEELS  
& RIMS

ALLOY WHEEL  
CENTER CAPS

CHROME WHEEL  
SIMULATORS

CHROME  
ACCESSORIES

CHROME TRIM  
ACCESSORIES



Click for  
Review

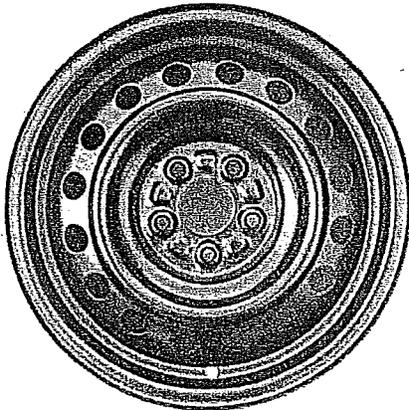
[View Cart](#)

FREE SHIPPING!!!

[Check Out](#)

Note: Unless Specified, Center Caps Are NOT Included on Rim/Wheel Purchases  
This ONLY Applies To Rim/Wheel Purchases, Hubcaps Come Complete  
Orders placed before Noon CST are usually shipped the same business day  
Alaska, Hawaii or customers outside the U.S. must call to order

STL69415/69494 Toyota Camry Wheel Steel Black #4261106350



Quantity in Basket: *None*  
Price: \$99.95  
Order Online

Quantity:

[Add to Basket](#)

CITY CLERK  
FALL RIVER, MA

2013 AUG 23 A 9:37

RECEIVED

1 Single STL69415/69494 Toyota Camry '02-'11, 16 hole black steel wheel.

Size: 16x6.5

Lugs: 5

Bolt Pattern: 4.5 Inch

Toyota Part Number: 4261106350, 4261106170, 4261133310 or 4261133320

STL69415/69494 Toyota Camry Wheel Steel Black #4261106350

CC

CLAIM FORM  
City of Fall River, Massachusetts

RECEIVED

Name:

Harold Waistenholme

Address:

22 McKinley Ave  
Somerset, Mass 02726

Phone #:

508 672 7443

2013 AUG 26 A 11:47  
CITY CLERK 13-118  
FALL RIVER, MA

Type of Claim:  M.G.L. Chapter 84  M.G.L. Chapter 258  Other

Date of Incident:

5/4/2013

Time of Incident:

10:30 AM

Location of Incident:

Broadway - near Columbus St - Fall River

Provide a detailed description of your claim (attach additional sheets if necessary):

Traveling North on Broadway. Near Broadway  
ran over a pot hole which ruined my front  
right tire. Tire had to be replaced.

Tire mounted & rotated

and also front end alignment

work done by Empire Hyundai Inc 428

Pleasant St - Fall River, Mass - 508 6737446

orig & 2 copies Law

1 DPW

1 CC

1 city clerk 8/26/13

\* You should consult with your own attorney in preparing this Claim Form to understand your legal rights.



CAR CARE

**MULTI-POINT INSPECTION REPORT**

<input checked="" type="checkbox"/> CHECKED & OKAY	<input type="checkbox"/> WILL REQUIRE FUTURE ATTENTION	<input type="checkbox"/> REQUIRES IMMEDIATE ATTENTION
<input checked="" type="checkbox"/> May contribute to vehicle efficiency and a green environment		<input type="checkbox"/> Maintenance Wear Item

Name: Wolfsen Helm Date: \_\_\_\_\_

E-mail address on file?  Yes  No E-mail address: \_\_\_\_\_ State inspection month: \_\_\_\_\_

OK to text when ready?  Yes  No Phone number: \_\_\_\_\_ Mileage: 10832

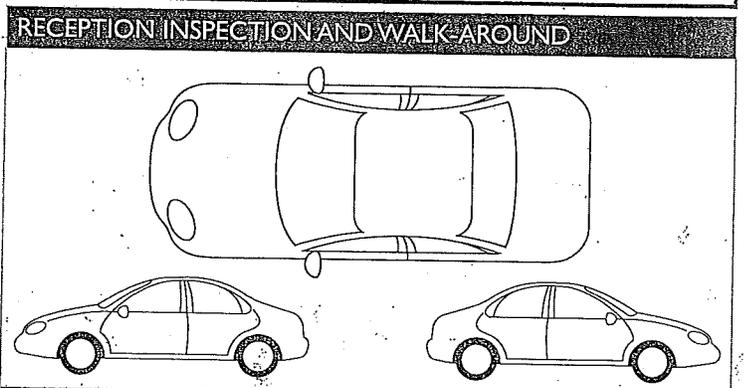
Model / Year: \_\_\_\_\_ VIN: 402233 RO / Hat #: \_\_\_\_\_

Waiting?  Yes  No EWI Promise time: \_\_\_\_\_

**BlueLink** BlueLink enrolled:  Yes  No  N/A Subscription:  Assurance  Essentials  Guidance

**INSPECTION POINTS**

EXTERIOR	<input checked="" type="checkbox"/>	Head Lights / Fog Lights / Turn Signals
	<input checked="" type="checkbox"/>	Tail Lights / Brake Lights / License Plate Light
	<input checked="" type="checkbox"/>	Windshield (cracks, chips and pitting)
	<input checked="" type="checkbox"/>	Wiper Blades – Condition, operation (M)
INTERIOR	<input checked="" type="checkbox"/>	Cabin Air Filter (M)
	<input checked="" type="checkbox"/>	Horn (operation) / Interior Lights
	<input checked="" type="checkbox"/>	Heat / A/C System (operation)
BATTERY	<input checked="" type="checkbox"/>	Battery Terminals (Clean if necessary)
	<input checked="" type="checkbox"/>	Battery Performance (M) Attach Battery test results
UNDER HOOD	<input checked="" type="checkbox"/>	Engine Air Filter (M)
	<input checked="" type="checkbox"/>	Cooling System (Check for visible leaks and damage)
	<input checked="" type="checkbox"/>	Radiator, Heater, A/C hoses
	<input checked="" type="checkbox"/>	Drive Belts (M)
FLUID LEVELS	<input checked="" type="checkbox"/>	OK FILL Engine Oil Level – On arrival (M)
	<input checked="" type="checkbox"/>	Transaxle / Transmission (M) (if equipped with dipstick)
	<input checked="" type="checkbox"/>	Coolant (level / condition) (M)
	<input checked="" type="checkbox"/>	Brake Fluid (level / condition) (M) If low, check pad wear
	<input checked="" type="checkbox"/>	Power Steering Fluid (may be N/A) (M)
	<input checked="" type="checkbox"/>	Windshield Washer Fluid
UNDER CAR	<input checked="" type="checkbox"/>	Drive Shaft Boots / Constant Velocity Boots (as equipped)
	<input checked="" type="checkbox"/>	Shocks, Struts and Suspension components
	<input checked="" type="checkbox"/>	Steering, linkages / wheel end play / bearings
	<input checked="" type="checkbox"/>	Transaxle, Transfer case, Driveshaft, Transmission, U-Joints, Shift Linkage
	<input checked="" type="checkbox"/>	Exhaust system (leaks, visible damage, loose parts, corrosion)
	<input checked="" type="checkbox"/>	Oil and / or fluid leaks, visual inspection (Specify)
	<input checked="" type="checkbox"/>	Brake lines, hoses, parking brake



**TIRES & BRAKES** (M)

LEFT FRONT	Tire Age _____	PSI set to Factory Spec <u>38</u>	RIGHT FRONT
	<input checked="" type="checkbox"/>	Tire tread depth	
<input checked="" type="checkbox"/>	Brake Lining	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
LEFT REAR	Tire Age _____	PSI set to Factory Spec <u>38</u>	RIGHT REAR
	<input checked="" type="checkbox"/>	Tire tread depth	
<input checked="" type="checkbox"/>	Brake Lining	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SPARE TIRE	Tire Age _____	PSI set to Factory Spec _____	

Uneven Tire wear?  NO  YES If YES, we recommend:

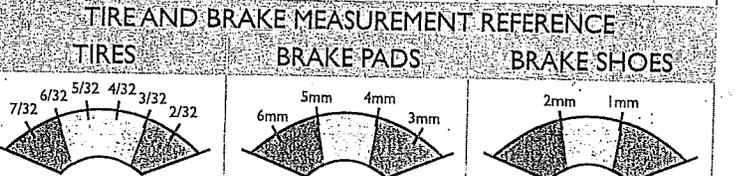
Improper inflation, check inflation pressure monthly

Alignment check recommended

Tire Replacement

Brake measurements not taken this service visit

Tire Age: Any tires that are over six (6) years old based on the manufacturing date should be replaced by new ones. See Owners manual for additional information.



Comments \_\_\_\_\_

Technician Name and/or Signature \_\_\_\_\_ Consultant Name W. Yeaman

Customer Signature \_\_\_\_\_

**EMPIRE  
AUTOMOTIVE  
GROUP**



**EMPIRE HYUNDAI, INC.**  
428 PLEASANT STREET  
FALL RIVER, MA 02721  
(508) 673-7646

CELL: 774-644-3593

CUSTOMER NO. <b>33647</b>	ADVISOR <b>FEDERICO YBARRA</b>	621	TAG NO. <b>2463</b>	INVOICE DATE <b>08/02/13</b>	INVOICE NO. <b>HYCS218783</b>
HAROLD WOLSTENHOLME 22 MCKINLEY AVE SOMERSET, MA 02726	LABOR RATE	LICENSE NO.	MILEAGE <b>6,832</b>	COLOR <b>RED ALLURE/</b>	STOCK NO. <b>H15634</b>
	YEAR / MAKE / MODEL <b>12/HYUNDAI/ELANTRA/4DR SDN LTD AT PZ</b>			DELIVERY DATE <b>05/04/12</b>	DELIVERY MILES <b>15</b>
	VEHICLE I.D. NO. <b>K M H D H 4 A E 1 C U 4 6 2 2 3 3</b>			SELLING DEALER NO. <b>10</b>	PRODUCTION DATE
WOLSTENHOLM22@COMCAST.NET		F.T.E. NO.	P.O. NO.	R.O. DATE <b>08/01/13</b>	
RESIDENCE PHONE <b>508-672-7443</b>	BUSINESS PHONE	COMMENTS			<b>MO: 6832</b>

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	1	29110-3Y000	PNL-UNDER COVER FR	25.65	25.65
				JOB # 5 TOTAL PARTS	25.65
				JOB # 5 TOTAL LABOR & PARTS	72.90

MISC	CODE	DESCRIPTION	CONTROL NO.	
JOB # 2	EHA	EMPIRE ADVANTAGE	33647	-53.00
JOB # 5	CP1	SENIOR CITIZENS		-7.29
TOTAL - MISC				-60.29

COMMENTS  
WAIT

AVOID COSTLY REPAIRS AND POSSIBLE BREAKDOWNS	TOTAL LABOR . . . .	104.31
FOLLOW MANUFACTURES RECOMMENDED MAINTANCE	TOTAL PARTS . . . .	187.55
FOR ANY QUESTIONS REGARDING SERVICES DUE ON YOUR	TOTAL SUBLET . . . .	0.00
VEHICLE PLEASE CONTACT JR YBARRA OR JEFF WHITE	TOTAL G.O.G. . . . .	0.00
*****	TOTAL MISC CHG. . . .	0.00
* HYUNDAI RECOMMENDS REPLACING TIMING BELT EVERY 60,000	TOTAL MISC DISC . . . .	-60.29
* MILES FAILURE TO DO SO MAY RESULT IN MAJOR ENGINE	TOTAL TAX . . . . .	11.72
* DAMAGE NOT COVERED BY WARRANTY	<b>TOTAL INVOICE \$</b>	<b>243.29</b>

OUR #1 GOAL IS TO PROVIDE A TRULY EXCEPTIONAL EXPERIENCE  
IF FOR ANY REASON, YOU ARE NOT SATISFIED WITH THE REPAIRS  
PERFORMED ON YOUR VEHICLE, PLEASE CALL ME IMMEDIATELY!!  
JEFF MELLO, PARTS AND SERVICE DIRECTOR 508-673-7646

THANK YOU FOR ALLOWING US TO SERVE YOU!!!!

CUSTOMER SIGNATURE

**DISPOSAL OF HAZARDOUS WASTE**  
The State of Massachusetts requires that all hazardous waste (Oil, Solvents, Anti-Freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for disposal of hazardous waste reflects our conformity to state law in addition to our concern for the preservation of the environment.

THESE REPAIRS ARE COVERED  
BY A LIMITED WARRANTY

SEE DEALER FOR  
WARRANTY COVERAGE

ALL PARTS ARE  
NEW UNLESS  
SPECIFIED  
OTHERWISE

TERMS:

- CASH     CHECK  
 OTHER    CREDIT CARD  
 WARRANTY

*Thank You*  
**WE APPRECIATE  
YOUR CONFIDENCE  
IN OUR DEALERSHIP**

**EMPIRE  
AUTOMOTIVE  
GROUP**



**EMPIRE HYUNDAI, INC.**  
428 PLEASANT STREET  
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(508) 673-7646

CELL: 774-644-3593

CUSTOMER NO. <b>33647</b>	ADVISOR <b>FEDERICO YBARRA</b>	621 TAG NO. <b>2463</b>	INVOICE DATE <b>08/02/13</b>	INVOICE NO. <b>HYCS218783</b>	
<b>HAROLD WOLSTENHOLME</b> 22 MCKINLEY AVE SOMERSET, MA 02726  <b>WOLSTENHOLM22@COMCAST.NET</b>	LABOR RATE	LICENSE NO.	MILEAGE <b>6,832</b>	COLOR <b>RED ALLURE/</b>	
	YEAR / MAKE / MODEL <b>12/HYUNDAI/ELANTRA/4DR SDN LTD AT PZ</b>			DELIVERY DATE <b>05/04/12</b>	STOCK NO. <b>H15634</b>
	VEHICLE I.D. NO. <b>K M H D H 4 A E 1 C U 4 6 2 2 3 3</b>			SELLING DEALER NO. <b>10</b>	DELIVERY MILES <b>15</b>
RESIDENCE PHONE <b>508-672-7443</b>	BUSINESS PHONE	COMMENTS	R.O. DATE <b>08/01/13</b>	PRODUCTION DATE	
				<b>MO: 6832</b>	

**LABOR & PARTS**

CHECK TIRE LOOSING AIR  
AFTER HITTING POT HOLE ???  
REPLACED RIGHT FRONT TIRE MOUNTED AND BALANCED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	1012483-DT	215/45R17 HNK H426	146.90	146.90
				JOB # 1 TOTAL PARTS	146.90
				JOB # 1 TOTAL LABOR & PARTS	166.90

**DISPOSAL OF HAZARDOUS WASTE**  
The State of Massachusetts requires that all hazardous waste (Oil, Solvents, Anti-Freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for disposal of hazardous waste reflects our conformity to state law in addition to our concern for the preservation of the environment.

**TECHS: 036**

PREFORM OPEN RECALL  
109  
OPEN RECALL  
COMPLETE OPEN RECALL  
109 INSTALL BRACKETS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	4	85350-3X006-QQH	PET TAPE		
JOB # 2	1	85815-3S100-QQH	CLIP-TRIM MTG		
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

THESE REPAIRS ARE COVERED  
BY A LIMITED WARRANTY

SEE DEALER FOR  
WARRANTY COVERAGE

**TECHS: 036**

EMPIRE ADVANTAGE OIL AND FILTER CHANGE  
CHANGE OIL AND FLITER TOP OFF ALL FLUID

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	PKO	LEVEL A OR B	15.00	
JOB # 3	1	21513-23001	GASKET-ENGINE OIL P	****	****
JOB # 3	1	NPNNW-ASHFD	WASHER FLUID	****	****
JOB # 3	1	26300-35503	FILTER ASSY-ENGINE	****	****
JOB # 3	5	OIL	OIL	****	****
				JOB # 3 TOTAL PARTS	15.00
				JOB # 3 TOTAL LABOR & PARTS	31.06

ALL PARTS ARE  
NEW UNLESS  
SPECIFIED  
OTHERWISE

**TECHS: 036**

EMPIRE HYUNDAI ADVANTAGE TIRE ROTATION  
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	21.00

TERMS:

CASH  CHECK  
 OTHER  CREDIT CARD  
 WARRANTY

Added Operation (7FEDERICO @ 08/02/2013 13:12)  
CUSTOMER STATES LOWER ENGINE SHIELD BROKEN  
REPLACED LOWER ENGINE SHIELD

*Thank You*

**WE APPRECIATE  
YOUR CONFIDENCE  
IN OUR DEALERSHIP**