

City of Fall River, Massachusetts

Jasiel F. Correia II, Mayor

Fall River Community Development Agency
Michael P. Dion, Executive Director/CFO



2016-2017 Annual Action Plan

Community Development Block Grant Program
Home Investment Partnership Program
Emergency Solutions Grant Program

Submitted to the U.S. Department of
Housing & Urban Development



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Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Fall River is pleased to submit its Year Two Annual Action Plan (AP). The AP addresses underserved needs in areas such as community development, housing, homelessness and special needs. It also strives to meet the three objectives of HUD targeted at people earning up to 80 percent of the Area Median Income (AMI):

- Creating suitable living environments;
- Providing decent, affordable housing; and
- Creating economic opportunities.

The funding for Fiscal Year 2016 (July 1, 2016 – June 30, 2017) is Year 25 of the Home Investment Partnerships Program (HOME), Year 30 of the Emergency Solutions Grant Program (ESG), and Year 42 of the Community Development Block Grant Program (CDBG). As required by law, the CPD grants identified above are leveraged by various local, State and other Federal funding sources.

The Fall River Community Development Agency (CDA) is the lead in managing and administering the HOME, ESG and CDBG programs. CDA and the City administration are responsible for identifying the needs in the development of the Five-Year Consolidated Plan, the strategies to address those needs developed in the Year Two Annual Plan, and the outcomes reported in the Consolidated Annual Performance and Evaluation Report (CAPER). CDA also takes the lead on the Continuum of Care (CoC) grant application for funding for housing and services for the homeless, participates in Fall River's Homeless Service Providers Coalition, serves on the Mayor's Task Force to End Homelessness, sits on the Leadership Council and the Steering Committee of the South Coast Regional Network, and serves as a liaison between the citizens, service providers, subrecipients, City government and HUD.

The 2016-2017 Year Two Annual Plan development process included discussions, consultations, meetings, and the solicitation of information and data relative to housing, homelessness and community development needs and reviewing proposed use of funds and program performance. Information regarding the planning process was advertised in *The Herald News*, *O Jornal*, *The Tribune* and *Council on Aging's Footprints*. A public hearing was held to gather information on the needs of the City residents, and another public hearing was held to present the proposed Year Two Annual Plan. All subrecipient agencies and many Fall River citizens participated in the process.

An important objective of the City of Fall River's planning is to provide decent, affordable housing. The City will continue its efforts to upgrade and preserve existing affordable housing stock and make the dream of homeownership come true through its various homebuyer, rehabilitation and Community Housing Development Organizations (CHDO) program activities. The primary sources of funds are the HOME, Affordable Housing Preservation (AHP), and CDBG programs. Federal requirements provide for 100% of the HOME Program funds to be used to assist low income households. There are incentivizing lead abatement and handicap accessibility programs that have given families and those with physical challenges a better standard of living.

This Annual Plan consists of an Executive Summary, Consultation section, Expected Resources, Goals and Objectives, Affordable housing and Public housing, Homeless activities and Other activities.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

Housing Objectives:

- Provide rehabilitation assistance to preserve and upgrade the housing stock and promote historical preservation
- Provide homeownership assistance to expand affordable housing opportunities for first-time homebuyers
- Provide fair housing services to affirmatively further fair housing choice
- Lead and asbestos remediation
- ADA compliant accessibility

Housing Outcomes:

- The number of housing units rehabilitated
- The number of affordable units developed through new construction or conversion of non-housing structures
- The number of re-occupied vacant/deteriorated units
- The number of new homeownership opportunities
- The reduction of the number of fair housing complaints
- The number of housing units deleaded and free of hazardous materials
- Increase the number of handicap accessible units

Homelessness Objectives:

- Provide community and supportive services for low and moderate income persons and those with special needs
- Support efforts to develop/complete the Continuum of Care System for the homeless through the provision of emergency shelters, transitional housing, permanent supportive housing, and supportive housing services

Homelessness Outcomes:

- Reduce the number of first time homeless
- Reduce the length of time homeless
- Increase the number of persons exiting to or retaining permanent housing
- Reduce the rate of returns to homelessness
- Increase income from employment and non-employment sources
- Increase outreach to engage all unsheltered homeless
- End chronic homelessness by 2017, veteran's homelessness by 2016, and family, youth and children homelessness by 2020

The Fall River CoC has the following homeless strategy goals in place to help the homeless transition to permanent housing and independent living:

- Create new permanent housing beds for chronically homeless persons; prioritize all other beds for chronically homeless persons
- Connect all homeless persons with all appropriate mainstream benefits
- Insist that all homeless programs have Low Barrier Designation
- Recommend that all homeless programs use a HousingFirst approach
- Increase percentage of homeless persons staying in permanent housing over six months by improving and increasing access to mainstream resources, and supporting and promoting tenancy preservation and retention services
- Increase percentage of participants in all CoC-funded projects that are employed at program exit by expanding adult basic education programs, identifying, creating and developing partnerships with job trainers and outreaching to private industry for employment opportunities

In order to prevent low-income households from becoming homeless, the City has designated 44% of ESG funding for prevention and rapid re-housing, and the CoC has set the following goals:

- Increase the number of housing retentions
- Reduce number of emergency shelter entries
- Reduce the number of first-time homeless
- Increase number of clients connected to mainstream resources
- Increase in skills (i.e., budgeting, life skills, etc.)
- Increase in income (i.e., connected to education/training/employment)

Community Development Objectives and Outcomes:

- Provide a suitable living environment
- Provide decent affordable housing
- Create economic opportunities: Availability/Accessibility, Affordability and Sustainability

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Even with facing the Great Recession and the reduction of federal grant monies in the CDBG and HOME Programs, the City of Fall River has been very successful in implementing its 2015-2019 Consolidated Plan initiatives. The City was successful in attaining its housing goals to upgrade and preserve the existing housing stock, reduce the effect of lead paint and to make the dream of homeownership a reality. Through the ESG Program the City continued to make a suitable living environment accessible for homeless families and individuals. The City continues to administer a successful homeless prevention and rapid re-housing program to prevent homelessness. The City continued to offer a variety of public service programs, public infrastructure improvement projects, public facilities upgrading and an economic job creation program to address the three HUD national objectives by making a suitable living environment affordable, accessible and sustainable, making economic opportunities available, and sustaining decent affordable housing.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

It is the intent of the City of Fall River to encourage and facilitate the participation of residents in the formulation of priorities, strategies and funding allocations related to the Year Two Annual Plan process, emphasizing involvement by low and moderate-income persons, especially those living in low and moderate-income neighborhoods. Fall River also encourages participation of diverse populations, including people who do not speak English and persons with disabilities.

The City provides advanced public notice once any of the following documents are available: the Proposed Annual Action Plan or Consolidated Plan, any proposed Substantial Amendment, and the Annual Performance Report. In addition, the City provides public notice of all public hearings related to the funds or to the planning process covered by this Annual Action Plan.

Public notices are published/advertised in the *The Herald News* (Fall River daily newspaper), *O Jornal* (Portuguese language weekly newspaper), and *The Tribune* (bi-weekly newspaper) as a display

advertisement in a non-legal section of the newspaper. Notices are given through mailings to neighborhood organizations, public housing resident groups, faith-based organizations in lower income neighborhoods and agencies providing services to lower income people.

The Annual Plan development and citizen participation process implemented in Fall River continues to place heavy reliance upon program beneficiaries, other Fall River residents (particularly very low and low-income persons, those living in slum and blighted areas where funds could be expected to be used, residents of public and assisted housing developments, minority and non-English speaking persons, and persons with mobility, visual, or hearing impairments), public and private service providers, for-profit and nonprofit agencies, and neighborhood and community groups in the identification of needs and problems and the development of strategies and eligible activities, projects, and programs to address them.

Public hearings are held at key stages of the process to obtain the public's views and to provide the public, to the greatest extent possible, with responses to their questions and comments. The City holds public hearings to obtain input regarding community needs during development of a Consolidated Plan, to review proposed uses of the funds in each Annual Action Plan, and to assess how funds were spent during the previous program year as reported in the Annual Performance Report. All public hearings are held at locations accessible to people with disabilities. If non- English speaking or hearing impaired residents request assistance to participate in a public hearing, the City will provide appropriate assistance to the greatest extent possible.

To further identify housing, homeless and community development needs and priorities, a Consolidated Plan Survey was mailed to CDBG, ESG, HOME program providers, municipal departments, agencies and individuals, nonprofit corporations, neighborhood groups and organizations, and elected City Council and School Committee members. Additional copies were made available at the Office of Mayor, Main Public Library and Community Development Agency.

The Year Two Annual Action Plan development process also included consultations, meetings, and solicitations of information and data relative to housing, homeless, and community development needs, and the review of proposed use of funds and program performance.

The consultation phase of plan development involved many agencies representing housing services, social services, fair housing services, health services, homeless services, HOPWA services, lead-based paint removal services, government – state , county & local, metro. planning agencies, and the public housing authority.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

The City outreached to many elected officials, local non-profit organizations, to past and present sub recipients of CDBG, HOME, ESG and COC grant funds, to institutions of higher education and the general public for the participation throughout the Consolidated Planning process. The City invited them to submit suggestions, ideas, requests for funding and comments.

The CDA developed a survey to obtain feedback from the public on what are the Housing, Homeless and Community Development needs and priorities of the City. Ten thousand hard copies of the survey were distributed and also made available at several locations throughout the city. A web based survey was also advertised through the city's website and on Facebook. The results from the web and hard copy were consistent with the general priorities of organizations that were consulted. This survey was used to determine the priority needs listed in the Five Year Consolidated Plan and the Year Two Annual Action Plan.

Public hearings held on January 6, 2016 and March 9, 2016. On December 2, 2015 the Citizens Participation Guide was published in the Fall River Herald News and O'Jornal. The public hearings were advertised in the Fall River Herald News and O'Jornal on December 18, 2015. Request for Funding were made available at the CDA and the deadline for submission was January 13, 2016.

The Draft Consolidated Plan was made available on February 26, 2016 through March 28, 2016. During the 30 day comment period there were no comments submitted.

6. Summary of comments or views not accepted and the reasons for not accepting them

None

7. Summary

CDA has worked diligently in identifying the needs, developing strategies and implementing programs and services that can be evaluated in a performance measure environment. This Year Two Annual Action Plan details those needs and sets the strategies for making the City of Fall River successful in creating suitable living environments, providing decent, affordable housing, and creating economic opportunities for its residents.

CDA is always looking for feedback on the programs we fund. If you have any questions regarding the Year Two Annual Plan please contact Michael P. Dion, Community Development Agency Executive Director/CFO at 508-679-0131.

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	FALL RIVER	Community Development Agency
HOME Administrator	FALL RIVER	Community Development Agency
ESG Administrator	FALL RIVER	Community Development Agency

Table 1 – Responsible Agencies

Narrative (optional)

The responsibility of coordinating the planning, development, and submission of the *City of Fall River Year Two Annual Action Plan (AP)* was assigned by Mayor Jasiel F. Correia II to the Fall River Community Development Agency (CDA). CDA serves as the lead agency in coordination, preparation and administration of the Consolidated Plan, Annual Action Plan, and the Consolidated Annual Performance Evaluation Report (CAPER). CDA administers CDBG, HOME, ESG and McKinney-Vento funds.

The City of Fall River is committed to improving the quality of life of low and moderate- income residents that call Fall River their home. CDA's primary goal is to first recognize the unique needs of our diverse community, its neighborhoods and its people. By listening to our citizens, we will continue to develop programs that address fair and affordable housing, public safety, infrastructure, education and economic development needs. We will expand our work with neighborhood leaders to foster new ideas, bring about positive changes and strengthen our commitment to public service. We will utilize our experience to develop, maintain and enhance programs that target, stabilize and improve neighborhoods where our residents most need help.

Consolidated Plan Public Contact Information

The responsibility of coordinating the planning, development, and submission and administration of the *City of Fall River Year Two Annual Action Plan* was assigned by Mayor Jasiel F. Correia II to the Fall River Community Development Agency (CDA). The Year Two Annual Action Plan Public Contact Information is as follows:

City of Fall River

Community Development Agency

One Government Center

Fall River, Massachusetts 02722

(508) 679-0131

Michael P. Dion, Executive Director/CFO

Mdion@fallriverma.org

AP-10 Consultation – 91.100, 91.200(b), 91.215(l)

1. Introduction

In the development of the Five Year Consolidated Plan and Year Two Annual Action Plan, the Community Development Agency has held public hearings and meetings with community stakeholders and social service providers. The Agency consulted the general public through the issuance of a survey. The survey identified the community development needs, housing needs and the needs of the homeless. The City has relied heavily on public hearings, survey results and consultations in the development of this Plan. Throughout the implementation of the Five Year Plan and development of the Annual Action Plans, the CDA will continue to encourage participation from the public and stakeholders.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l))

The City actively participates in a local group of social service providers, faith-based organizations and other stakeholders to identify gaps in homelessness; actively participates in a local task force to end homelessness; actively participates in a regional effort to end homelessness; develops affordable housing with nonprofit corporations; and regularly meets with the Housing Authority to review current and future service goals.

The City continues to participate in the Fall River/New Bedford Housing Partnership. The Partnership consists of local lending institutions, mortgage and credit counseling agencies, and local and state housing advocacy groups. The Partnership provides foreclosure prevention counseling opportunities, educates consumers about purchase and rehabilitation programs for foreclosed properties, and offers innovative loan products for affordable home ownership.

Under the McKinney-Vento grant, using Tenant-Based Rental Assistance (TRA), the City links Steppingstone, Inc. (a residential treatment provider serving homeless addicts) with the Fall River Housing Authority to provide rental assistance to formerly homeless individuals and families. The City, as grantee on all 11 McKinney-Vento grants, works closely with all program managers to ensure program compliance and timely expenditure of funds.

The Fall River Homeless Coalition of Service Providers consists of local governmental agencies, private non-profit substance abuse agencies, elder service agency, mental health agencies, veteran's agencies, and housing agencies. This group meets monthly to coordinate services to eradicate homelessness, improve access to mainstream resources and to help families maintain housing.

The Fall River COC, in coordination with the New Bedford and Taunton/Attleboro COCs, has planned and begun implementation of Coordinated Entry as of December 1, 2015. "The CALL" streamlines the intake

and assessment process and intends to reduce the time people spend moving from provider to provider before finding the right match.

The City coordinates with SRPEDD (Southeastern Regional Planning and Economic Development District) to develop state and federally funded transportation projects that benefit Fall River and the metropolitan region as a whole.

In December 2004, the Mayor's Task Force to End Homelessness, made up of governmental department heads, service providers, consumers and business leaders, was formed to develop a strategic plan to end the cycle of homelessness. Due to changing economic situations, the Task Force has broadened to acknowledge all homeless individuals and families, as well as those underhoused and at risk of homelessness.

The City's Consolidated Plan and Year Two Annual Action Plan is prepared in coordination with the City's Master Plan, the City's Open Space and Recreation Plan, the City's 10-Year Plan to End Homelessness and the Fall River Housing Authority's Five Year and Two Year Plan which included outreach to citizens, community groups, local agencies and nonprofit organizations.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

To streamline assistance, FRCoC implemented The CALL, Coordinated Entry operated by Catholic Social Services. Operational Standards, intake forms with a vulnerability index, real-time bed availability and a centralized waitlist were devised. CSS also implemented the 1-800-HOMELESS hotline to complement The CALL. It is staffed 24 hours to address inquiries.

When a person/family presents as homeless or at risk, they are referred to The CALL. If the client is at risk of homelessness, trained staff provides recommendations to try to divert the caller to other housing options, or the client is referred to ESG/CoC prevention services. All other front doors are referrals to The CALL so everyone is subject to the same screening process.

Catholic Social Services opened Francis House, a CoC permanent supportive housing program for 8 unaccompanied youth ages 18-24, in December 2012. The housing is scattered-site. The young men are identified as homeless, in shelter or sleeping in situations that are considered uninhabitable, and must have a disability. In the 2015 CoC application, CSS has applied for Permanent Housing Bonus Funding for permanent supportive housing for 32 Unaccompanied Youth, ages 18-24.

The Veterans Subcommittee has currently identified 11 homeless veterans across Bristol County and is working regionally to engage and house them. Bristol County received an award of 18 MRVP subsidies to house homeless veterans and 15 MRVP vouchers for chronically homeless persons. Safe Harbor and Project FAIHR provide case management, peer support and wrap-around services to the clients who

receive the 2 different voucher categories. 80% of FR programs have Chronic Homeless Designation, 100% have Low Barrier Designation, 91% have HousingFirst Designation. HUD VASH vouchers are accessed through the Providence VA; there are 10 veterans housed in Fall River with VASH vouchers. Two local SSVF programs, Veterans Transition House and Veterans, Inc., offer HousingFirst and services to assist veteran families who are homeless or at risk.

Other veterans housing programs in Fall River: Community Housing Resource Board and the City's Veterans Service Officer have 6 units with veterans preference; Community Action for Better Housing and the City VSO have 6 units for veterans; JRI has 8 units with veterans preference as part of a 17-unit HOME Program project; CSS has 2 PSH beds for individuals and 1 unit for a family all chronically homeless with veterans preference.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The Emergency Solutions Grant is used in Fall River to pay for Essential Services and Operational Costs for Steppingstone's Men's Recovery Home, Women's Therapeutic Community, First Step Inn and The Women's Center's Our Sisters' Place; and for Rapid Re-Housing and Homeless Prevention services provided by Catholic Social Services. The programs provide shelter, counseling, prevention, re-housing and other support services to homeless families and individuals of subpopulations such as domestic violence, substance abusers and the mentally ill.

The Fall River CoC, in coordination with the New Bedford and Taunton/Attleboro COCs, has planned and begun implementation of Coordinated Entry as of December 1, 2015. "The Call" streamlines the intake and assessment process and intends to reduce the time people spend moving from provider to provider before finding the right match. All COC programs are mandated to participate in CE, and other homeless programs are expressing interest. The intent of CE is to strategize to serve the most vulnerable population first, including the chronically homeless with multiple/severe disabilities. Catholic Social Services has taken the lead to implement Coordinated Entry.

The CDA solicits proposals from non-profit care providers to participate in the ESG Program. Submitted proposals adhered to HUD Federal Register 24 CFR Parts 91 and 576, which pertain to the ESG Program. CDA initiated a formal Request for Funding (RFF) application. This written document contained information about the organization, amounts being requested, use of funds, a description of the project, matching funds and other pertinent information. The original, plus two copies of the RFF had to be submitted by 5:00 p.m. January 13, 2016 at the offices of CDA at One Government Center, Fall River, Massachusetts. Priority will be given to renewal programs/projects that meet the eligibility and

performance standards of CDA. A submission of an RFF does not commit CDA to award a contract to pay for any cost associated with the preparation of the RFF, or to procure or contract for services or supplies. Renewal applications in compliance with present contractual and HUD regulations are given a preference.

The City of Fall River Community Development Agency formed a subcommittee in order to consult with the Continuum of Care on performance standards for evaluation. The ESG Committee developed performance standards based on ESG subrecipients program goals and objectives.

The development of HMIS policies and procedures and the plan for the funding, operation and administration of HMIS had been in place before the formation of the ESG Committee. The Fall River CoC has a Homeless Management Information System dedicated grant through the McKinney-Vento Grant application and was established among the Fall River homeless service providers in August 2004. Policies and procedures were also developed at start-up and were updated in July 2011. HMIS is coordinated across the CoC by the Community Development Agency, the grantee.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p> <p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Community Action for Better Housing</p> <p>Housing Regional organization</p> <p>Housing Need Assessment</p> <p>Executive Director, Ed Allard spoke about housing and the problems facing the creation of affordable housing. He pointed out that many renters are experiencing a problem due to the gap between wages and the rent that is being charged. This wage gap has also caused a problem with home ownership. He cited as example a project for a first time homebuyer. Initially there were 5 candidates but due to various problems only 2 of the candidates qualified. In addition, the cost of repairing affordable units has increased which in turn impacts the creation of affordable housing and to make it economically feasible. All these factors place tremendous amount of pressure on the economic feasibility on the creation and marketing of affordable housing. The greatest need for the housing market is 2 and 3 bedroom apartments and the creation of housing for the homeless and homeless veterans. Coordination between various social agencies is working along with the coordination with the local banks for financing.</p>
2	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>United Way of Greater Fall River</p> <p>Regional organization</p> <p>Anti-poverty Strategy</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Mr. Robert Horne from the United Way of Greater Fall talked about needs of the low-income. First, he pointed out that a high percentage of Fall River residents are low income. Trying to provide services has become a large problem. Mr. Horne said that 90% of the agencies they support provide services to low income individuals and families. One example of an organization that the United Way assists is the Boys and Girls club of Fall River. The agency provides an after school meal for the low-income children who attend the facility. The United Way of Fall River contributes funds to the ARC of Fall River, the Red Cross, Family Services Association and the Food Pantry. While the numbers and needs of the low-income in the city has increased greatly the amount of money received by the United Way has dropped from \$2.3 million in the 1990s to \$1.3 million today. The reason for this drop in funding has been the closing of some of Fall River's largest employers. Mr. Horne said that the poor are in need of more counseling, life skills, basic skills and better transportation. The key as he sees it is the need for more state and federal funding.</p>
<p>3 Agency/Group/Organization</p>	<p>Citizens for Citizens</p>
<p>Agency/Group/Organization Type</p>	<p>Housing Services-Children</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Anti-poverty Strategy</p>

	<p>Mr. David Biltcliffe, Executive Director of CFC, talked about the need for affordable housing in the city. He explained that the main reason is the very low level of income for working families and the low social security benefits for the elderly. He cited several statistics to corroborate the need for affordable housing in the city. The poverty rate in Fall River is 23.3 % of the population while the state level is 11.6%, and the median income in Fall River is \$33,763 compared to \$67,846 for the state. People in the low income bracket pay a greater percentage of their income toward rent, many paying over 40% of their income for rent. The agency has been attempting to reduce the burden on the working poor through the various programs they provide. The agency has received limited funds from FEMA to assist families with their rent. This assistance is based on sustainability. The agency also provides fuel assistance to the poor. Coordination is paramount and CFC has a wide network of agencies that they work with when it comes to assisting their clients.</p>
<p>4</p>	<p>Agency/Group/Organization New Bedford Women's Center</p>
<p>Agency/Group/Organization Type</p>	<p>Services-Victims of Domestic Violence Services-homeless Services - Victims</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children</p>

<p>Ms. Pamela MacLeod-Lima, Executive Director, pointed out that all DV victims are homeless and that their needs are more specific due to the abusive situation they are coming from. Safety is paramount. In addition, DV victims have a tremendous need for transitional housing for a period up to 24 months. This time period gives them the ability to gain financial independence, retraining, therapy and develop self-esteem, all of which will lead to an independent life. It was pointed out that they are all suffering from trauma that takes time to rectify. Coordination is critical and Ms. Lima pointed out that the Women's Center has been working well with other agencies dealing with medical issues, housing and mental health issues. Ms. Lima said that there are some problem areas that need to be addressed. Addiction to alcohol and drugs such as heroin has increased and are taking a toll on DV victims. Prior to acceptance into a DV shelter these women must go through detox first. Housing and other services is also a major stumbling block for single women and women who do not have custody of their children.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>5</p>	<p>Agency/Group/Organization</p>
<p>Agency/Group/Organization Type</p>	<p>Fall River Office of Economic Development Services-Employment Community Development Financial Institution Economic Development</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p></p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Mr. Kenneth Fiola, Vice President of the Fall River Office of Economic Development, spoke about economic development as it applies to employment and job creation. Mr. Fiola pointed out many positives when it comes to economic development in the city of Fall River. Diversification has led to a boom in the healthcare field, distribution and niche manufacturing. Examples in the healthcare field are Steward Healthcare, Southcoast Hospital Group and Prima CARE. In addition Fall River has several industrial parks that are now employing several thousand workers. The citys waterfront has also added jobs with the creation of Commonwealth Landing, \$30 million in investment, and the opening of the Cove Restaurant, an additional \$7 million. Furthermore, the Redevelopment Authority is working on a Waterfront Renewal Plan along Route 79. This project is expected to cost \$50 million. While a large number of jobs have been created within the city Mr. Fiola said that many of these jobs have been filled by people who reside outside of the city. The reason for this is the low educational attainment and lack of skills of the citys general workforce. Another problem Mr. Fiola cited was the influx of uneducated poor coming into the city from other states that do not have the benefit package the state of Massachusetts offers. This inflow not only keeps the unemployment level high but it places a burden on the school system, housing and public safety. He said this is a huge challenge for the city and it must be addressed.</p>
6	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>Fall River Affordable Housing Corporation</p> <p>Housing</p> <p>Housing Need Assessment</p>

<p>Mr. Robert Landry, Director of Affordable Housing, discussed the housing situation in Fall River. Both first time homebuyers and people who are renting a unit are finding it difficult to make mortgage and rental payments due to the economy. His organization gives first time homebuyer classes and he has noticed that many prospective home buyers are looking for two-family units for the rental income to help with mortgage. Mr. Landry pointed out that there are many individuals and families who are at or below the 60% LMI scale their ability to purchase a home is lacking.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>Bristol Workforce Investment Board</p> <p>Services-Education Services-Employment</p> <p>Economic Development</p>	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>
<p>Thomas Perreira, Executive Director talked about the need for residents to have a higher skill set to obtain employment that provides a living wage. He spoke about how there are currently good opportunities in the manufacturing field but the opportunities require workers with a high skill set. He spoke about city residents having a problem with basic skills and also job preparation. Mr. Perreira received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Mr. Perreira was invited to the public hearings.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>SER-Jobs for Progress, Inc</p> <p>Services-Education</p> <p>Economic Development</p>	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Ms. Maria Ferreira Bedard, Executive Director, spoke about the various programs that SER-Jobs for Progress provides to their clients so that they will have the basic skills to either enter the workforce and/or continue with their higher education. These programs range from High School Equivalency Test (HSET), Youth Education for Employment Program (YEEP) for at risk youth, Competitive Integrated Employment Services (CIEF) that target people who are on public assistance and assist them to transition to the workforce. Individual classes that are offered include English as a second language, life skills, and job readiness classes. They have a specific program, Secure Jobs Initiative, that targets families who are homeless or at risk of homelessness. The goal of the program is for 80% of the participants to find employment. For the first two years the program has been successful in reaching its goal. The agency has been highly successful in working with other agencies such as the Career Center, the WIB, Catholic Social Services and Bristol Community College.</p>
<p>Agency/Group/Organization</p>	<p>Steppingstone</p>
<p>Agency/Group/Organization Type</p>	<p>Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-homeless Services - Victims</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy</p>

Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?

Ms. Schedler-Clark talked about the homeless needs in the community and how homelessness has continued to grow since 1996, when Steppingstone began specializing in providing housing for the homeless with the Next Step Home and Transition House programs. The economy, low income, and poverty demographics of the area have impacted the increase in the homeless population. The 85% of individuals presenting to the substance abuse treatment programs report being homeless at entry and many are chronically homeless and struggle with substance abuse and mental health disorders. Families with children are experiencing difficulties maintaining their housing due to affordability with extremely low incomes. The homeless population is more diverse in recent years. First time homeless, elders, and young adults 18-24 are becoming a concern with increasing numbers needing homeless services. The numbers will continue as the demographics remain. Ms. Schedler-Clark pointed out that the community must be proactive instead of reactive in looking at the gaps in services and housing to these new growing populations and the effectiveness of the specialized services being delivered. Housing First models work well if well managed with interventions being an instrumental component of the housing. In addition, the chronic homeless need outreach and engagement to develop trust and a relationship to promote stability in housing and health. Peer support and Recovery coach approaches as well as case management in a setting such as the planned new First Step Inn with multi-faceted services and service providers will be effective to address their various needs and will promote positive outcomes. Coordination with other agencies is very important for Steppingstone. These collaborations have been effective strategies in providing interdisciplinary teams to meet the needs of special populations such as chronic homeless, HIV, chronic health conditions, reentry of offenders, and all designed to assist those with homelessness and/or substance abuse and mental health disorders.

11	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>Catholic Social Services</p> <p>Housing Services - Housing</p> <p>Housing Need Assessment</p> <p>Homeless Needs - Chronically homeless</p> <p>Homeless Needs - Families with children</p> <p>Homelessness Needs - Veterans</p> <p>Homelessness Needs - Unaccompanied youth</p> <p>Homelessness Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Ms. Arlene McNamee, Executive Director of Catholic Social Services spoke about needs of the homeless in Fall River. She emphasized that there is need for decent affordable housing and housing for people who need to be given a second chance in life such as recently released non-violent criminals. A key component in making housing sustainable for many of the low income is case management. Ms. McNamee said that affordable housing alone will fail for those classified as high risk unless they receive assistance such as counseling, life skills information and job training. Overall Ms. McNamee said that the number of poor is increasing and that includes people who are working. She said that some people who are working are actually staying in shelters due to the low income they are earning and they are not able to afford an apartment. The recently implemented Coordinated Assessment System was discussed and although there are some minor problems Ms. McNamee said that it will allow the various agencies to work better together.</p>
12	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>	<p>Fall River Community Housing Resource Board Inc.</p> <p>Housing Services - Housing Service-Fair Housing</p>

	<p>What section of the Plan was addressed by Consultation?</p> <p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Housing Need Assessment</p> <p>Mr. Joseph Rodrigues, Executive Director, said that there is a need for affordable housing for income eligible people that are gainfully employed who need assistance to make buying a home a reality. This affordability also includes the need for rental units for this same group of people. Clean, safe, affordable housing is a cornerstone to a sound economy within the city of Fall River. To accomplish these goals the Community Housing Resource Board looks forward to continuing their strong collaboration with Fall River CDA to reach these goals. In addition, Mr. Rodrigues strongly believes that the taking of abandoned housing and the rehabilitation of these properties needs to continue. These abandoned homes become a cancer in an otherwise good neighborhood. Mr. Rodrigues said that CHRB plans to continue to be part of the abandoned housing process.</p>
13	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p> <p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>City of Fall River-Park Department</p> <p>Other government - Local</p> <p>Parks</p> <p>Spoke with Nancy Smith, Director of Parks concerning park infrastructure. Ms. Smith explained how parks play a major role in the recreational needs of City residents. We also discussed the infrastructure needs of the CDBG eligible parks. Ms. Smith received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Ms. Smith was also invited to attend the public hearings.</p>
14	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>	<p>City of Fall River-Planning Department</p> <p>Other government - Local Planning organization</p>

	<p>What section of the Plan was addressed by Consultation?</p> <p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Planning</p> <p>Mr. Kenny, City Planner explained the need for better cooperation and enhanced coordination between city departments. He is currently working on connecting the City's waterfront and the Central Business District. He also stated that to improve the Central Business District there is a need for market rate housing. FRCDA has always consulted and coordinated with the Planning Department when funding infrastructure projects. Mr. Kenny received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Mr. Kenny was invited to the public hearings.</p>
15	<p>Agency/Group/Organization</p>	<p>Fall River Housing Authority</p>
	<p>Agency/Group/Organization Type</p>	<p>Housing PHA Services - Housing</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Public Housing Needs</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Executive Director, David Sullivan discussed the various housing needs facing the Fall River Housing Authority (FRHA). The FRHA has an old portfolio of housing that demands a number of infrastructure improvements such as roofs, siding, heating and hot water systems. Currently the agency is looking to upgrade their security and they have hired a consultant to review the surveillance system. Looking to the future Mr. Sullivan spoke about the need to not only sustain but improve the existing resources and continue to provide quality and a safe living situation so that the tenants will experience meaningful enjoyment. To help achieve these goals the FRHA works closely with the Joint Tenant Council. In addition, they have setup a Human Service Round Table and have brought together state and local agencies to help coordinate services needed by the tenants living in the FRHA properties. These agencies include the DMH, DTA, DSS, Steppingsone, People Incorporated, Fall River Disability Commission and many others. The FRHA works in close conjunction with the Fall River Police Department to identify problems and work towards their elimination. The agency is working to improve the Section 3 process with the goal of putting tenants to work in the developments.</p>
<p>Agency/Group/Organization</p>	<p>Fall River Mill Owners Association</p>
<p>Agency/Group/Organization Type</p>	<p>Business Leaders Civic Leaders</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Economic Development</p>

<p>Ms. Patricia Tod, leading member of the Fall River Mill Owners Association, spoke about the need to think differently when trying to improve the economic situation in Fall River. Ms. Tod pointed out that while many want to target the older population for re-training and education to get them back into the workforce; her thoughts are that the city should also put an emphasis on long range economic planning and take aim at the very young. She cited an international program called Youthful Cities that focuses on children from kindergarten to the 8th grade. The program is designed to develop mutual respect, introduce life skills, reduce drug use, bring awareness of the arts on a broad term and improve education. When it comes to short term goals for economic development Ms. Tod said the city must move forward with improvements to the waterfront such as improved parking and an enhancement of the current activities and the creation of new activities.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>17</p>	<p>Agency/Group/Organization</p>
<p>Fall River Area Chamber of Commerce</p>	<p>Agency/Group/Organization Type</p>
<p>Regional organization Planning organization Business and Civic Leaders</p>	<p>What section of the Plan was addressed by Consultation?</p>
<p>Economic Development</p>	<p></p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p> <p>Mr. Mellion, the President of the Fall River Chamber of Commerce, talked about economic development for the city and his outlook was very positive. He explained that over the last several years there has been a sizable investment in the city's infrastructure. This infrastructure upgrade included the water delivery system, highway improvements such as the Route 24 upgrade and the creation of the interchange that leads to Innovation Way and the new industrial park. The rail line has been improved so that freight can be brought in and out by rail. In addition, there have been enhancements to the State Line Pier which give it the potential of being used for short sea shipping. Mr. Mellion said that all these improvements are looked in a positive light by companies that are here now and companies that could potentially locate here. Job growth has also increased and he said that last year there were an additional 300 jobs created in the city with a potential of an additional 1,200 to 1,400 jobs this year. This increase in employment has come from Millstone Medical, Blount Seafood, Matouk and Isis Medical. In the near future Amazon and Bristol Marine will be added to the companies located in the city. Mr. Mellion noted that while Fall River has been growing economically there is a problem with the lack of qualified workers who live within the city. Low educational attainment is preventing many in the workforce from acquiring employment. Mr. Mellion said to turn this around the Fall River Chamber and others are partnering with the local colleges and the Career Center to offer computer classes, business skills, vocational training and basic skills. Furthermore, there is a movement to create a certification for the workforce that businesses will accept.</p>
18	<p>Agency/Group/Organization Fall River Career Center</p> <p>Agency/Group/Organization Type Services-Education Services-Employment</p> <p>What section of the Plan was addressed by Consultation? Economic Development</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Mr. Joseph Viana, Director of the Career Center, spoke about what is being offered at the Career Center and how their approach to job education has changed. In the past the organization concentrated on the job seeker to assist with employment, but due to a new federal law, the Workforce Innovation and Opportunity Act (WIOA), the agency is attempting to meet the business needs. WIOA is web based and it gives the Career Center several weapons in their arsenal to improve employment such as; assessment tools and ACT Career Ready 101, a program that offers an integrated approach to exploring careers and their skill requirements and builds life-literacy through lessons about financial awareness, job searching, and more. The agency now can see what individual businesses need and match up people in the workforce that have the necessary skills. The Career Center continues to work closely with Diman Regional Technical High School and Bristol Community College for vocational and business training courses. They also target priority populations: Veterans, people with disabilities, the homeless and youth. Due to these specific populations the Career Center coordinates closely with the Veterans Office, Catholic Social Services, Department of Transitional Assistance and other agencies. As before, the Career Center offers basic skill courses, Job Club, computer courses and skill training.</p>
<p>19</p>	<p>Agency/Group/Organization</p>
<p>Agency/Group/Organization Type</p>	<p>Fall River Homeless Coalition of Service Providers Services-homeless Planning organization Business and Civic Leaders</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy</p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The Fall River Homeless Coalition of Service Providers discussed the problems of the homeless and how more resources are needed. Providers talk about the need for coordinated assessment to make it easier for homeless people to navigate the system. Discussion also took place regarding the need for a shelter to accommodate the seasonal overflow beds that are available during the winter months. The group was invited to the public hearings.</p>
20	<p>Agency/Group/Organization</p>	<p>Fall River Mayor's Task Force to End Homelessness</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-homeless Planning organization Business and Civic Leaders</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The Task Force discussed the needs of the homeless and how the City and the region are undertaking the task to end homelessness. The work of the task force is instrumental in the overall planning of the annual Continuum of Care Grant. The Task Force was invited to the public hearings.</p>
21	<p>Agency/Group/Organization</p>	<p>Fall River Veteran's Office</p>
	<p>Agency/Group/Organization Type</p>	<p>Services - Housing Services-homeless</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Homelessness Needs - Veterans</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Mr. Raymond Hague, Fall River Veterans Agent, talked about the need for veterans housing in Fall River. He pointed out that due to the economy of Fall River; the city tends to have a higher percentage of people entering the service which in turn creates a higher percentage of veterans when compared to cities of a similar size. The economy also contributes to a higher percentage of veterans who run into difficulties and become homeless. The main point is that there is a recognized need for veteran housing, whether it is rental units or even single family homes for qualified veteran buyers. The Fall River Veterans office has worked closely with Fall River CDA and local CHDOs to create safe, clean housing and affordable housing units in the city. As the World War II to Vietnam veterans age he foresees the veterans from the Gulf Wars will be in need of assistance in regard to affordable housing. These housing needs in many cases have to be specific to disable veterans who require stair lifts, wheelchair ramps and specially designed kitchens and bathrooms. One other area that Mr. Hague has noticed is an increase in female veterans.</p>
<p>22 Agency/Group/Organization</p>	<p>Stanley Street Treatment and Resources</p> <p>Services-Children</p> <p>Services-Elderly Persons</p> <p>Services-Persons with Disabilities</p> <p>Services-Persons with HIV/AIDS</p> <p>Services-Health</p> <p>Services-Education</p> <p>Services-Employment</p> <p>Regional organization</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs</p> <p>HOPWA Strategy</p>

<p>Executive Director, Nancy Paull talked about the opiate crisis and the need for more outpatient beds and the need for medication assistance treatment and mental health treatment. She spoke about the need for a value based education system that focuses on health and morality. She spoke about the need for parents to get healthy, the need for jobs and a better economic climate. We need to instill hope in people.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>Veterans Transition Home</p>	<p>Agency/Group/Organization</p>
<p>Housing</p>	<p>Agency/Group/Organization Type</p>
<p>Homelessness Needs - Veterans</p>	<p>What section of the Plan was addressed by Consultation?</p>
<p>Ms. Sheila Sullivan, Case Manager at the Veterans Transition House, spoke about the housing needs for veterans. She explained that there are two types of veterans who need assistance. There are the veterans who came upon hard times, loss of a job, and need assistance to get back on their feet. They need stability, employment and housing. The other type is the veteran who is suffering some sort of long term disability; this could be physical as well as mental. Add to that situation many are suffering from addiction. They need counseling, job training, financial planning as well as housing. According to Ms. Sullivan veterans homelessness seems to be improving but there is still a need for affordable housing. Many veterans who leave the armed forces lack the skills and training necessary for a good paying job and they are earning close to minimum wage in the private sector. These low wages put a tremendous burden when trying to sustain an apartment. Ms. Sullivan said that coordination with state and non-profit agencies is working well.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>

24	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p> <p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Healthfirst Family Care Center</p> <p>Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Health</p> <p>Lead-based Paint Strategy</p> <p>Ms. Katelynn Rei, Pediatric Nurse Practitioner at HealthFirst Family Care Center, discussed the lead paint situation that exists in the city of Fall River from her agency's perspective. The organization handles the health concerns of many of the lower income population of Fall River. She explained that children are screened for lead by her organization starting at the age of 1 and every year after for 5 years. The threshold used by the agency when they do lead screening is 5 micrograms per deciliter (mcg/dl). Ms. Rei said if a child's lead testing result is 5 mcg/dl or above the parents are called in to try to discover the reason for the high lead result and the source of the contamination. In addition, the parents are then educated about lead poisoning. Although HealthFirst tests approximately 200 children a year from low income families, Ms. Rei said last year there were no elevated lead levels found. She said that many of the children they see live in Fall River Housing Authority apartments and all those units have been de-lead.</p>
25	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>UMASS Dartmouth</p> <p>Housing</p> <p>Lead-based Paint Strategy</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Ms. Elvira Smith, the Director of the UMass Lead Poisoning Prevention Program, talked about lead poisoning and the actions her agency takes when lead poisoning is discovered. Ms. Smith said that doctors now screen on a regular basis and by doing this children who have an elevated level of lead in their body are discovered early. This early detection heads off long exposure and higher levels. The state of Massachusetts is proactive instead of reactive when it comes to lead paint poisoning. The legal definition of lead poisoning is 25 micrograms per deciliter (mcg/dl) or higher. Ms. Smith's agency and the state use a level system to determine action to be taken. When a child is tested with a level of 25 or above it sets off a mandated inspection of the premises. If lead is found the premises must be de-lead. If the level is 15 to 24 the residents of the home are offered a consultation with a Community Health-Worker and they are offered a health inspection. For levels 10 to 14 the residents are offered a Community Health-Worker but an inspection is not offered. UMass and CDA will continue to work together to provide funding to homeowners that desire to lead abate their properties.</p>
<p>26 Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>Lower Highland Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development Anti-poverty Strategy</p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
27	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>	<p>North End Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment</p> <p>Homeless Needs - Chronically homeless</p> <p>Homeless Needs - Families with children</p> <p>Homelessness Strategy</p> <p>Non-Homeless Special Needs</p> <p>Market Analysis</p> <p>Economic Development</p> <p>Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
28	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>	<p>Highland Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p>

<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development Anti-poverty Strategy</p>
<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
<p>29</p>	<p>Agency/Group/Organization</p>
	<p>Agency/Group/Organization Type</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>People Improving Communities and Neighborhoods Inc. Housing Housing Need Assessment</p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Bill Perkins CEO of PISCAN spoke about how many residents of Fall River fall far below the income eligibility guidelines for purchasing homes. Home ownership is a struggle for many residents who often find themselves employed in lower paying jobs that do not allow them the opportunity to own a home. Home ownership for these citizens brings a renewed commitment to the city and to neighborhood pride. Fall River has many properties that are available and can be renovated to support individuals or groups of individuals. Creating high quality affordable housing is the goal of community housing organizations. A part of the group who meet the eligibility standards for purchase or rental of housing units are veterans and individuals with disabilities. These groups may need housing and related programs that support their needs. These needs may include accessible housing and programs that provide job training and job placement services.</p>
30	<p>Agency/Group/Organization</p>	<p>Sandy Beach Neighborhood Association</p>
	<p>Agency/Group/Organization Type</p>	<p>Civic Leaders Neighborhood Organization</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Market Analysis Economic Development</p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
31	<p>Agency/Group/Organization</p>	<p>Flint Neighborhood Association</p>
	<p>Agency/Group/Organization Type</p>	<p>Civic Leaders Neighborhood Organization</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>

32	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>Salvation Army</p> <p>Services-Children</p> <p>Services-Elderly Persons</p> <p>Services-Persons with Disabilities</p> <p>Services-homeless</p> <p>Services-Health</p> <p>Services-Education</p> <p>Regional organization</p>	<p>What section of the Plan was addressed by Consultation?</p> <p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p> <p>Anti-poverty Strategy</p> <p>Major Elmer Deming of the Salvation Army spoke about poverty and homelessness within the city. He pointed out that there will always be people who are shifting in and out of poverty for various reasons. There is a need to assist people who are trying to transition out of poverty and currently the government has an all or nothing policy. He explained that when a person, who is receiving government subsidies due to their situation, finds employment there should be a progressive reduction in benefits not a complete withdrawal. This would give many of the poor who want to work an incentive to find employment. Another problem that he sees is the lack of basic skills for many who have been dependent on government subsidies. These basic skills range from job training all the way to going to work on time. The Salvation Army continues to assist the poor in many ways. They run a food pantry, soup kitchen, an energy program and a Kids Club program on Tuesdays and Thursdays that is similar to the Scouts. Major Deming sees a problem with the way the State handles the homeless situation. He said that many of the homeless are being sent from other communities to stay in hotels in the Fall River area and this is placing a burden not only on our schools, public safety and other resources but it also takes away from the homeless and poor who are already living in Fall River.</p>
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33	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>Steepbrook Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Market Analysis Economic Development Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
34	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>	<p>Maplewood Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development Anti-poverty Strategy</p>

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
35	<p>Agency/Group/Organization</p>	<p>Greater Fall River Recreation Committee Inc.</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Health Services-Education</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Jamison Souza, Program Coordinator and Grace Gerling, Executive Director explained how there is a strong need for life and job skills among young adults. There is a need for low cost and enrichment programs especially after school from the hours of 4:00PM to 8:00PM. A major problem that exists is a lack of transportation to get people from all over the City to Greater Fall River Recreation's Office. Recreation received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Recreation was invited to attend the public hearings.</p>
36	<p>Agency/Group/Organization</p>	<p>Corky Row Neighborhood Association</p>
	<p>Agency/Group/Organization Type</p>	<p>Civic Leaders Neighborhood Organization</p>

<p>What section of the Plan was addressed by Consultation?</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
<p>37</p>	<p>St. Anne's Neighborhood Association</p>
<p>Agency/Group/Organization Type</p>	<p>Civic Leaders Neighborhood Organization</p>
<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>

<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>FR Kelly Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>
<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>
<p>Bank Street Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p>	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>

<p>What section of the Plan was addressed by Consultation?</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Bristol Elders Services Services-Elderly Persons Anti-poverty Strategy</p>
<p>40</p>	<p>Agency/Group/Organization Agency/Group/Organization Type What section of the Plan was addressed by Consultation?</p>

Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?

Ms. Nancy Munson, Chief Executive Officer of Bristol Elder Services, discussed the major issues that are facing the elderly in Fall River. Bristol Elder Services has a wide range of clients from low-income on up, the key is they must be at least 60 years of age. In Fall River the elderly population is increasing rapidly, especially seniors who are 85 and over. Ms. Munson went over the top issues facing the elderly in Fall River with the number one issue being mental health and substance abuse. Many of the seniors are facing depression due to various factors. Adding to the mental health issue the senior population has also become dependent on opioids such as OxyContin. Additionally, they are being abused by people who are after their prescription drug medication; many times this abuse comes from family members, children and grandchildren. The second most important issue is appropriate housing and provision of services for seniors as they age. By meeting these two needs the senior population is able to live a more independent lifestyle and stay out of a nursing home. Currently Bristol Elder Services is utilizing state funds while working with the Fall River Housing Authority to run a program at one of the senior high rises. The program provides homemaker and laundry services and assistance with grocery shopping. Along with these services breakfast is provided 5 days a week. Ms. Munson said that there is a greater need for this type of program. Throughout the city the agency provides a very basic service called Meals on Wheels. Five days a week this program delivers a meal to many seniors in the city. Ms. Munson said that a major problem facing agencies that provide direct services to seniors is the pay scale for the people who work in the field. Nurses and experienced case managers can easily find better paying jobs in hospitals. Furthermore, low-income employees find it difficult paying off student loans that can reach \$100,000 or more. To assist these valuable employees Ms. Munson called for a partial tuition remission so that they are not overburdened by college debt.

41	Agency/Group/Organization	Below the Hill Neighborhood Association
	Agency/Group/Organization Type	Civic Leaders Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.
42	Agency/Group/Organization	Meridian Neighborhood Association
	Agency/Group/Organization Type	Civic Leaders Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
43	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>	<p>Copicut Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
44	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p>	<p>South End Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p>

<p>What section of the Plan was addressed by Consultation?</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Niagara Neighborhood Association</p> <p>Civic Leaders Neighborhood Organization</p> <p>Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>
<p>45</p>	<p>Agency/Group/Organization</p> <p>Agency/Group/Organization Type</p> <p>What section of the Plan was addressed by Consultation?</p>

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>The neighborhood association received the Year Two Annual Action Plan Timetable, the Guide to Development of the Year Two Annual Action Plan and a Request for Funding Application. Neighborhood leaders were asked what the needs and priorities are in their neighborhoods during Consolidated Plan and Annual Plan Development. This discussion helps in planning on how to focus the use of CDBG funding.</p>
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Identify any Agency Types not consulted and provide rationale for not consulting

None

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	City of Fall River	The City of Fall River has established a ten year plan to end chronic homelessness. The Plan's recommendations for permanent supportive housing, shelter services, transitional housing, permanent housing and homelessness prevention mirror the goals of the Annual Plan.
Master Plan 2009-2030	City of Fall River Planning Board	The City of Fall River established a Master Plan in 2009. This plan is serving as a guide for the development and management of the City. The Plan deals with four underlying themes to guide Fall River's future; Neighborhood Stabilization, Sustainability, Economic Development, and City Character. This plan talks about improving existing housing, providing recreational opportunities, increasing economic development opportunities and providing services that support families and elderly, all of which are priorities in the Five Year Consolidated Plan. This Master Plan will help guide how CDBG, HOME and ESG resources are utilized.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Open Space and Recreation Plan 2010	Open Space and Recreation Task Force	This plan makes a commitment to increase the number of and improve access to recreational facilities for people of all abilities and from all neighborhoods. This plan helps the CDA on how to strategize spending of CDBG monies as they relate to park and playground improvements, new public facilities and also public services dealing with recreation.
Fall River Housing Authority Agency Plan	Fall River Housing Authority	The Fall River Housing Authority writes their Annual Agency Plan which describes their housing goals, modernization efforts and housing needs in Fall River. This Plan helps CDA determine how to invest CD HOME monies and Hearth Act monies. This Plan helps establish CDA's housing goals. CDA and the FRHA both determine that the FRHA Annual Plan and the City's Five Year Con Plan are consistent with each other.
Analysis of Impediments	Fall River Community Development Agency	The Fall River Community Development Agency prepares both the Five Year Consolidated Plan and also the AI. Actions to address impediments to fair housing are incorporated into the Five Year Consolidated Plan, the Year One Action Plan and the yearly Consolidated Annual Performance Evaluation Report.
Strategic Plan 2013-2015	Bristol Workforce Investment Board	WIB's plan strives to increase the occupational skill attainment, employment, earning of participants, improve the quality of the workforce, reduce dependency on public assistance, and enhance the productivity and competitiveness of the region. This includes expanding education, training, employment, and career opportunities for at-risk populations. The goal of the plan aligns with the goals in the Consolidated Plan. The use of ESG funding stabilizes the basic needs of the workforce. The use of CDBG monies for job creation and job retention create opportunities for the newly trained workforce. In addition, the investment to attract new businesses is validated by the creation of a skilled workforce called for in the WIB Strategic Plan.
Comprehensive Economic Development Strategy	Southeastern Regional Planning & Economic Development	The plan promotes the expansion of industrial land, preservation of existing business and industry, maintain and enhance the quality of life, support the development of transportation projects for economic development, pursue sustainable development, improve the education and skills of the workforce and attract high skill/high wage businesses. The plan reflects the Consolidated Plan in regards to large capital improvement projects, maintaining existing jobs and job creation.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The City of Fall River has created a document entitled: "Citizen Participation Plan" that establishes the process the City of Fall River must follow for the preparation of the Annual Action Plan. This document is continually updated to ensure that the proper procedures are being followed.

The planning and citizen participation process starts each November when Fall River CDA staff creates a "Planning Process Timetable" so that each citizen participation requirement is scheduled in advance to guarantee that the proper time and notifications are adhered to. In early December a citizen participation outreach package is developed and sent out via email and regular mail to elected officials, non-profit agencies, city neighborhood associations, various city departments and other interested parties. The outreach package contains the following:

- Letter from Fall River CDA briefly explains the upcoming Annual Action Plan and dates for the public hearings.
- A Guide to Development that explains the process for both the Annual Plan and Consolidated Plan in detail. This includes "Background", "Purpose", "Program Year", "Contents of Consolidated Plan", "Citizen Participation" and anticipated funding for the coming program year.
- A Citizen's Guide that makes residents, public agencies and other parties aware of the amount of federal funds available, the range of activities that may be undertaken, availability of technical assistance in preparing proposals and the availability of applications for funding.
- Request for Funding application.

In early December the Citizen's Guide is published in the *Fall River Herald News* and the Portuguese newspaper *OJornal* along with placing it on the city's website. The Citizen's Guide contains various information including the public hearing dates. In mid-December a Public Hearing notice is placed in the *Fall River Herald News* and the *OJornal* specifically to announce the location, date and time of the January public hearing for the development of the Annual plan. This same notice is placed on the Citizen Access cable TV along with posting it inside Government Center.

In January, Fall River conducts a public hearing held at Government Center located within the City Council Hearing Chamber. The location is accessible to people with disabilities. Testimony expressed at the public hearing is utilized in preparation of the proposed Annual Plan summary,

which are published in order to provide citizens the opportunity to examine and to comment on its contents. At this point another public hearing is scheduled for March and the same process for advertising the first public hearing takes place during the month of February. The public is notified that the summary is available at the Fall River CDA, the City Clerk's office and the Main Public Library for public review.

Once all public comments are considered the Annual Action Plan are finalized and the activities designed to address local needs are then budgeted with the available funds. The final version is then made public and submitted to HUD. Base on survey results and citizen participation the City determined its priority needs and set goals that the City feels are attainable over the next five years.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
1	Public Hearing	<p>Minorities</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>Social Service Agencies</p>	<p>The public hearing on January 6, 2016 was attended by 17 people. The March 9, 2016 public hearing was attended by 5 people.</p> <p>Annual Action Plan 2016</p>	<p>There is a great need for public services like youth recreational programs, educational programs, senior services, police services job creation and job retention. Several homeless providers commented on the need for increase services to the homeless, especially victims of domestic violence. The need for affordable housing was commented on by the Community Action for Better Housing, a local CHDO. At the public hearing held on March 9 one person spoke about not being in favor of doing infrastructure projects in the City</p>	None	52

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
2	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Portuguese</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>The advertising appeared in the Fall River Herald News and the O'Jornal and Tribune prior to public hearings.</p>	<p>No comments were received.</p>	<p>None</p>	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
3	Internet Outreach	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	Public Hearing notices were posted on the City's website	No comments were received	None	
4	Cable Access Television	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	Public Hearing notices were posted on Citizens Access Cable Television Channel 95	No comments were received	None	

Table 3 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c) (1, 2)

Introduction

The Fall River Community Development Agency (CDA) will work closely and collaboratively with Federal, State, and local government to identify grant funding opportunities that can be used in conjunction with CDBG, HOME, ESG and COC grant monies to further the priorities identified in this Year Two Annual Action Plan. The CDBG program provides resources to address a wide range of unique community development needs. The ESG program provides funds to support essential services related to emergency shelter and street outreach, emergency shelter operation and renovation, short-term and medium-term assistance for individuals and families who are homeless or at risk of homelessness, housing relocation and stabilization services for individuals and families who are homeless or at risk of homelessness. The Home program is used to fund a wide range of activities including building, buying, and/or rehabilitating affordable housing for rent or homeownership to low-income people. The COC program is used to provide permanent supportive housing, transitional housing and supportive services to chronic homeless individuals and families. The CDA will partner with the Fall River Housing Authority, local CHDOs, homeless providers, social service providers and anti-poverty programs to obtain grant funding to improve the lives of the low-income residents of the City.

Priority Table

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1			Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$		

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	2,608,240	4,000	164,000	2,776,240	0	The City will utilize funds to undertake a variety of projects including S108 loan repayment, public improvements, economic development, housing, public services and planning and administrative work.
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	747,565	360,000	1,080,344	2,187,909	0	The City will utilize HOME funds to undertake a variety of programs including first-time homebuyer opportunities, rehabilitation loans, acquisition and new construction for multifamily and ownership opportunities.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	234,095	0	0	234,095	The City will utilize ESG funds to undertake a variety of programs including shelter services and operations, rental assistance and rapid re-housing assistance.
							Expected Amount Available Remainder of ConPlan \$ 0

Table 4 - Expected Resources -- Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The City leverages its federal funding (CDBG, HOME, ESG and COC) with state, local and private funding. The HOME program requires an annual match based on the amount of HOME funds drawn down from the City's HOME Trust Fund account for the program year. The City of Fall River qualifies for a 50% reduction in the match requirement due to a fiscal distress criterion. The City will use the following sources to meet the required annual match:

Federal Programs

- Low Income Housing Tax Credits (LIHTC)
- Section 202 Supportive Housing for the Elderly
- Housing Choice Vouchers (Section 8)
- Neighborhood Stabilization Program 3

State Programs

- Energy Conservation Programs
- MassHousing Soft Second Loan Program
- MassHousing Homebuyer Program
- Massachusetts Rental Voucher Program (project-based and mobile)
- Alternative Housing Voucher Program
- Get The Lead Out Program
- Homeowner Septic Repair Loan Program
- Massachusetts Attorney General Home Corps Grant
- Massachusetts Attorney General Receivership Program Grant

Private and Local Support

- Affordable Housing Preservation Fund (AHP)
- CHDO proceeds

The Emergency Solutions Grant (ESG) program requires that the City's yearly ESG entitlement amount is matched by 100%. The four programs operated through this grant are matched with state grants from the Massachusetts Department of Public Health, Massachusetts Department of Children and Families, Catholic Charities Appeal money from the Diocese of Fall River, MA , fees, private donations, and fundraising activities.

The HEARTH Act of 2009 mandates that Project Subrecipients of all Continuum of Care programs must demonstrate at time of application that they can provide a match for all eligible program costs except leasing. The match may be cash or in-kind and must equal 25% of all eligible costs under the CoC Program interim rule with the exception of leasing costs. The service providers submit evidence of matching funds from

governmental, private or non-profit entities, and must be evidenced by a Memorandum of Understanding.

The Community Development Block Grant Program (CDBG) does not require a match. Several programs funded with CDBG apply for other state and federal grants as a source of leveraging and some programs receive local grants and also charge a small minimal fee to take part in programs that they offer.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City currently owns a 5,719 square foot lot located at 34 North Seventh Street that will be used to address the needs identified in the plan. The City also owns a parcel at 386 Kilburn Street.

Discussion

The City of Fall River and its subrecipient providers are continually developing strategies to secure funds and resources to leverage CDBG, HOME, ESG and COC Grant programs.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Improve access to affordable owner housing	2015	2019	Affordable Housing	Community Wide - Entire City Geographic Area	Affordable Housing - First-time Homebuyer	HOME: \$90,000	Direct Financial Assistance to Homebuyers: 9 Households Assisted
2	Improve quality existing affordable rental housing	2015	2019	Affordable Housing	Community Wide - Entire City Geographic Area	Affordable Housing - Rehabilitation Affordable Housing - CHDO units	HOME: \$1,785,018	Rental units rehabilitated: 7 Household Housing Unit
3	Increase supply of affordable housing - CHDO	2015	2019	Affordable Housing	Community Wide - Entire City Geographic Area	Affordable Housing - Production of new units Affordable Housing - CHDO units	HOME: \$112,135	Rental units rehabilitated: 3 Household Housing Unit

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
4	Increase the supply of lead safe housing	2015	2019	Affordable Housing	Community Wide - Entire City Geographic Area	Affordable Housing - Rehabilitation	HOME: \$75,000	Rental units rehabilitated: 10 Household Housing Unit
5	Increase the supply of handicapped housing	2015	2019	Affordable Housing	Community Wide - Entire City Geographic Area	Affordable Housing - Rehabilitation	HOME: \$15,000	Homeowner Housing Rehabilitated: 1 Household Housing Unit
6	HOME Administration	2015	2019		Community Wide - Entire City Geographic Area	Program Administration	HOME: \$110,756	Other: 1 Other
7	Provide Housing Related Services to Homeless	2015	2019	Homeless	Community Wide - Entire City Geographic Area	Provide Housing Related Services to Homeless	ESG: \$90,635	Tenant-based rental assistance / Rapid Rehousing: 9 Households Assisted Homelessness Prevention: 5 Persons Assisted
8	Provide shelter services to homeless	2015	2019	Homeless	Community Wide - Entire City Geographic Area	Provide Housing Related Services to Homeless	CDBG: \$25,000 ESG: \$125,903	Homeless Person Overnight Shelter: 325 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
9	ESG Administration	2015	2019	Homeless	Community Wide - Entire City Geographic Area	Program Administration	ESG: \$17,557	Other: 1 Other
10	Increase Employment Opportunities	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Economic Development - Employment Opportunities	CDBG: \$300,000	Jobs created/retained: 50 Jobs
11	Provide Recreational and Educational Youth Service	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Community Development - Public Services	CDBG: \$215,000	Public service activities other than Low/Moderate Income Housing Benefit: 800 Persons Assisted
12	Provide Comprehensive Child Care Services	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Community Development - Public Services	CDBG: \$56,000	Public service activities other than Low/Moderate Income Housing Benefit: 155 Persons Assisted
13	Provide Senior Services	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Community Development - Public Services	CDBG: \$307,995	Public service activities other than Low/Moderate Income Housing Benefit: 680 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
14	Improve Park and Playground Facilities	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	CDBG - Public Facilities & Infrastructure	CDBG: \$110,247	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 6615 Persons Assisted
15	Provide Neighborhood Policing Services	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Community Development - Public Services	CDBG: \$398,000	Public service activities other than Low/Moderate Income Housing Benefit: 38235 Persons Assisted
16	Provide Planning Research and Reports	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Planning	CDBG: \$100,000	Other: 1 Other
17	Administration	2015	2019	Administration	Community Wide - Entire City Geographic Area	Program Administration	CDBG: \$393,940	Other: 1 Other
20	CDBG Housing Rehabilitation/Administration Program	2015	2019	Affordable Housing	Community Wide - Entire City Geographic Area	Program Administration	CDBG: \$156,007	Other: 1 Other

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
21	Section 108 Loan Guarantee Repayment	2015	2016	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Section 108 Loan Guarantee Repayment	CDBG: \$393,624	Other: 1 Other
22	Street, Sidewalk and Water Improvements	2017	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	CDBG - Public Facilities & Infrastructure	CDBG: \$300,427	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 1000 Persons Assisted
23	Improve Storefront Facades	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Economic Development - Employment Opportunities	CDBG: \$20,000	Businesses assisted: 10 Businesses Assisted
24	Demolition of Blighted Buildings	2015	2019	Non-Housing Community Development	Community Wide - Entire City Geographic Area	Demolition of Blighted Buildings	CDBG: \$0	Buildings Demolished: 1 Buildings

Table 5 – Goals Summary

Goal Descriptions

1	<p>Goal Name</p> <p>Improve access to affordable owner housing</p> <p>Goal Description</p> <p>Some potential home buyers are kept out of the homeownership market because their income is not adequate to make the mortgage payments required by financial institutions. Sometimes these buyers lack the resources to make the necessary downpayment and pay required closing costs. Assistance will be made available to qualifying low and moderate-income first-time homebuyers that wish to acquire a home and use it as their principal residence. Financial assistance can be applied to a purchase write down, downpayment, closing costs, prepaid interest subsidy, or any combination that does not exceed 6% of the purchase price or \$10,000, whichever is greater. The homebuyer must contribute 1.5% of his/her money. Financing may be structured as a low-interest loan with a payment schedule that allows for the principal borrowed and interest accrued to be forgiven in full or immediately due and payable in accordance with the loan terms. The CDA estimates that it will assist 9 first-time homebuyers yearly.</p>
2	<p>Goal Name</p> <p>Improve quality existing affordable rental housing</p> <p>Goal Description</p> <p>Because of the age of the City's housing the stock, the Owner and Investor Rental Rehabilitation Program enables the City to improve the quality of the rental housing stock for homeowners and investors. Low-interest loans with one-year deferred payment schedules will be made available on a citywide basis for owner-occupied and investor-owned residential rental structures. These 1% interest loans are fully amortized for up to 30 years, and require fixed monthly payments. Most loans are deferred for one year while the rehabilitation takes place. The annual goal for investor rental rehabilitation is to complete 7 units.</p>
3	<p>Goal Name</p> <p>Increase supply of affordable housing - CHDO</p> <p>Goal Description</p> <p>This program makes funding available to non-profit developers with the cost of developing new affordable housing and homeownership housing units through new construction for substantial rehabilitation of existing units. The City of Fall River will set aside not less than 15% of its Program Year funds allocation for qualified local Community Housing Development Organizations (CHDOs). This years annual goal is to rehabilitate 3 units</p>

4	Goal Name	Increase the supply of lead safe housing
	Goal Description	This program provides loans to abate lead paint hazards in homeownership and rental housing occupied by low-income individuals or families. These loans are available up to \$7,500 per unit or up to \$30,000 per housing complex when participating in any owner-occupied or rental rehabilitation programs. No monthly payments are required. The loan does not have to be paid back unless the property is sold during the affordability period. This year's annual goal is to lead abate 10 units.
5	Goal Name	Increase the supply of handicapped housing
	Goal Description	This program provides grants in the amount up to \$15,000 that take the form of a deferred loan. This program is available to homeowners with disabilities or investors with disabled tenants, earning less than 80% of the Area median income, for making accessibility modifications, such as making the unit wheelchair accessible. The loan is forgiven after program compliance is satisfied. This years goal is to assist 1 individual with a handicap accessibility loan.
6	Goal Name	HOME Administration
	Goal Description	Perform planning and administrative functions of the CD HOME investment Partnership Program.
7	Goal Name	Provide Housing Related Services to Homeless
	Goal Description	This program is funded through the Emergency Solutions Grant that supports funds for homelessness prevention services and rapid re-housing services. Homelessness Prevention and Rapid Re-Housing will provide financial assistance and services to prevent individuals and families from becoming homeless and help those who are experiencing homelessness to be quickly re-housed and stabilized. The funds will provide for a variety of assistance, including: short-term or medium-term rental assistance and housing relocation and stabilization services, including such activities as mediation, credit counseling, security and/or utility deposits, utility payments, moving cost assistance and case management.
8	Goal Name	Provide shelter services to homeless
	Goal Description	The Emergency Solutions Grant will fund essential services and operations for the Men's Recovery Home, Women's Therapeutic Community, the First Step Inn-Single Male and Female Shelter, and Our Sisters' Place. These programs provide shelter, counseling and other support services to homeless families and individuals of subpopulations such as domestic violence, substance abusers and the mentally ill.

9	Goal Name	ESG Administration
	Goal Description	Perform planning and administration functions for the Emergency Solutions Grant Program
10	Goal Name	Increase Employment Opportunities
	Goal Description	<p>Fall River Office of Economic Development administers Jobs for Fall River, Inc. (JOBS), which provides low-interest loans for fixed assets and/or working capital to leverage private financing of businesses and industries expanding or locating in Fall River. This tool, available through the Fall River Office of Economic Development, is a way of creating employment opportunities for lower-income Fall River residents. CDBG economic development dollars will be used to create and retain jobs, attract new businesses and support business retention. Using CDBG funds, FROED coordinates economic development activities and other funding sources. FROED's focus is to assist small businesses, commercial revitalization, and support for community agencies that provide support for entrepreneurship. FROED continues to offer the Microloan Program and coordinates eligible activities of public and private economic development entities, developing applications for economic development activities and providing eligible program development assistance to industrial and commercial firms. A revolving loan fund, supported by the HUD Section 108 Loan Guarantee and EDI Programs are also available for meeting economic development objectives.</p> <p>Jobs provides technical assistance to borrowers both pre-loan and ongoing once the loan is closed, one-on-one counseling, and workshops and informational seminars for borrowers and prospective buyers. JOBS also offers educational presentations and information regarding other Federal, State and local resources to assist businesses with financial technical assistance.</p> <p>FROED continues to provide staff support to the Fall River Redevelopment Authority for ongoing assistance regarding the Commerce Park, Central Waterfront and Southcoast Bio Park.</p>
11	Goal Name	Provide Recreational and Educational Youth Service
	Goal Description	Greater Fall River ReCreation Committee Inc. located at 45 Rock Street, Fall River, MA hosts a full schedule of activities for lower-income residents of all ages and youth with developmental disabilities, including organized and supervised athletics, art, educational and cultural programs, hobby classes, computer training, outings, field days, and holiday events.

12	Goal Name	Provide Comprehensive Child Care Services
	Goal Description	People Incorporated Inc., located at 450 Locust Street, Fall River, MA operates the People Inc. Preschool. The Preschool provides comprehensive child care and development opportunities for children ages 2.9 to 6 years of age of lower-income parent(s) who are seeking employment, are enrolled in training programs, are pursuing educational advancement, or are determined eligible in accordance with regulations of the Massachusetts Department of Early Education and Care.
13	Goal Name	Provide Senior Services
	Goal Description	Fall River Council on Aging provides nutritional, social, recreational, and counseling programs for senior citizens at the Flint, Niagara, Downtown and North End Senior Drop-In Centers.
14	Goal Name	Improve Park and Playground Facilities
	Goal Description	Fall River Park Department will create and upgrade parks, playgrounds, ball fields and recreational facilities servicing lower-income residents and neighborhoods.
15	Goal Name	Provide Neighborhood Policing Services
	Goal Description	Fall River Police Department operates the LMI Neighborhood Police Program that identifies, services, and targets designated high-crime areas with walking beat, cruiser patrols and bike patrols.
16	Goal Name	Provide Planning Research and Reports
	Goal Description	Perform planning and administrative functions of the CDBG Program.
17	Goal Name	Administration
	Goal Description	Administration of the CDBG Program

20	Goal Name	CDBG Housing Rehabilitation/Administration Program
	Goal Description	CDBG funds will be used to finance the administration of the housing rehabilitation program. CDBG will serve as leveraging for the HOME Program. If additional CDBG funding becomes available, additional units will be rehabilitated, and the assistance will be in the form of low-interest loans to bring substandard dwelling units in owner-occupied structures into compliance with minimum housing standards.
21	Goal Name	Section 108 Loan Guarantee Repayment
	Goal Description	Repayment of the Section 108 Loan Guarantee. This is the last payment on the current Section 108 Loan. The original use of the loan was for upgrades to the police, fire and water department equipment.
22	Goal Name	Street, Sidewalk and Water Improvements
	Goal Description	Improvements of streets, sidewalks and water main systems in areas deemed as low income census tracts.
23	Goal Name	Improve Storefront Facades
	Goal Description	A program to provide grants to businesses located in low income census tracts to improve storefront facades.
24	Goal Name	Demolition of Blighted Buildings
	Goal Description	Program to demolish buildings in low income census tracts

Table 6 – Goal Descriptions

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.215(b):

The City's goal is to continue to provide decent, safe, sanitary and affordable housing for low-income households through homeowner and rental housing rehabilitation programs and first-time homebuyer program. The City's goals are estimated based upon the amount of HOME funding the City is receiving this year.

Homeownership Program: The City will assist 9 first-time homebuyers during FY2016. The goal for FY2016 is to assist 1 low-income family and 8 moderate-income families.

Owner-Occupied/Investor/Investor-CHDO Rehabilitation Program: The goal is to rehabilitate one owner-occupied unit over the next year which will be made available to a moderate-income owner. Also, the goal is to rehabilitate 10 rental housing units which will be made available to assist 6 extremely low-income families and 4 low-income families.

Lead Paint Hazard Reduction Zero Percent Deferred Loans: Lead-based paint (LBP) awareness and abatement have been fully integrated by the City into its assisted housing programs. Each tenant, landlord and homeowner is informed of the dangers, symptoms, testing, treatment and prevention of LBP poisoning. Adherence to Federal, State and EPA guidelines for reduction activities of LBP hazards is provided for in every rehabilitation loan/grant. Loans are available up to \$7,500 per unit or up to \$30,000 per housing complex when participating in any of the owner-occupied or rental rehabilitation programs. The goal is to lead abate 11 units.

Accessibility Grants for Owner Occupants with Disabilities/Investors: Grants that take the form of a deferred loan, up to \$15,000 are available to homeowners with disabilities or investors with disabled tenants, earning less than 80% of the AMI, for making accessibility modifications, such as making the unit wheelchair accessible. The loan is forgiven after the program compliance is satisfied. The goal for next year is to provide one unit with accessibility modifications.

Low Income Housing Tax Credit (LIHTC): LIHTC proposals are welcome and will be entertained from developers to further the City's affordable housing objectives and strategies defined in the Consolidated Plan. The number of units to be assisted and the income category is undetermined at this time.

New Construction: The strategy of new construction will be used to create single family homes for assistance to first-time homebuyers. The number of units to be created and the income category to be assisted is undetermined at this time.

AP-35 Projects – 91.220(d)

Introduction

Below is a list of projects that the City of Fall River will undertake to meet the goals, needs and priorities listed in the Strategic Plan section of the Consolidated Plan and also in the Annual Action Plan.

#	Project Name
1	HOME-Housing
2	HOME-Community Housing Development Organizations
3	HOME Administration
4	ESG- Shelter/Homeless Perv/Rapid Rehousing/Admin 16
5	Section 108 Loan Guarantee Loan Repayment
6	Jobs for Fall River, Inc.
7	Greater Fall River Re-Creation Committee Inc.
8	CDBG Housing Rehabilitation/Administration
9	People Incorporated Inc. Preschool
10	Flint Senior Drop-in Center
11	Niagara Senior Drop-in Center
12	North End Senior Drop-in Center
13	South Main Street Senior Center
14	Park and Playground Improvements
15	LMI Neighborhood Policing
16	Planning and Management
17	Program Administration
18	Street/Sidewalk/Water main Improvements
19	Storefront Facade Improvement Program
20	YMCA Educational Achievement Center
21	First Step Inn Shelter - Equipment Purchase

Table 7 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The allocation for funding the above projects was based on the priorities that were presented to the City based upon results from citizen participation in the development of this Consolidated and Annual Plan.

The following is a list of obstacles to addressing undeserved needs:

Community Development Component - Aside from limitations (i.e. cap on public services) with the use of funds and the availability of sufficient funding, there are no particular obstacles to meeting underserved needs.

Housing Component - Limited grant funding has become a major stumbling block for construction and rehabilitation of housing in the City. In 2010 the City received \$1.2 million in HOME funds as opposed to \$692,391 in 2015, a nearly \$500,000 reduction. This fact alone has led to a reduction in the amount of construction and rehabilitation projects the City is able to accomplish.

While the City has seen a drastic reduction in HOME funding the price of construction and rehabilitation has increased. This higher cost is being generated by an increase cost in labor and material. This higher cost has caused an inflationary problem on current funding. For the last few years the HOME grant has been close to level funding but with the cost of acquisition, labor and material increasing the actual grant monies is able to do less each year.

Special Needs Component- Housing - The strategy of new construction is needed to address the needs of non-homeless persons with special needs. Given the cost of new construction for special needs is beyond the city's ability to finance through entitlement programs of local revenue, the overall strategy must rely upon the City assisting other entities, non-profit corporations and the Fall River Housing Authority to develop projects using State and/or Federal funding sources.

Special Needs Component - Non-Housing - The decreasing budgets of state departments and social service agencies serve as an obstacle to providing a sufficient number of programs to assist the special needs populations including elderly and frail elderly, persons with disabilities, female heads of households, persons with HIV/AIDS, persons with alcohol or drug abuse issues and at-risk youth.

The City will continue to search out other grant opportunities to help meet the populations undeserved needs.

Projects

AP-38 Projects Summary Project Summary Information

Table 8 – Project Summary

1	Project Name	HOME-Housing
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	<p>Improve access to affordable owner housing</p> <p>Improve quality existing affordable rental housing</p> <p>Increase the supply of lead safe housing</p> <p>Increase the supply of handicapped housing</p>
	Needs Addressed	<p>Affordable Housing - First-time Homebuyer</p> <p>Affordable Housing - Rehabilitation</p> <p>Affordable Housing - Production of new units</p>
	Funding	HOME: \$1,965,018
	Description	Program objectives include maintenance of the supply of affordable housing through homeowner and rental housing rehabilitation, rental housing acquisition, and first-time homebuyer assistance, hazardous waste abatement (lead, asbestos, etc.), accessibility construction and continuation of rental assistance resources to benefit eligible LMI persons.
	Target Date	6/30/2017

<p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>The program will assist the creation of 17 affordable housing units a:</p> <ul style="list-style-type: none"> • 9 first-time homebuyer families • 7 rental housing units • 1 unit needing accessibility construction
<p>Location Description</p>	<p>Locations will be determined when loan application is approved.</p>
<p>Planned Activities</p>	<p>Program objectives include maintenance of the supply of affordable housing through homeowner and rental housing rehabilitation, rental housing acquisition, and first-time homebuyer assistance, hazardous waste abatement (lead, asbestos, etc.), accessibility construction and continuation of rental assistance resources to benefit eligible LMI persons.</p>
<p>2</p>	<p>Project Name HOME-Community Housing Development Organizations</p>
<p>Target Area</p>	<p>Community Wide - Entire City Geographic Area</p>
<p>Goals Supported</p>	<p>Increase supply of affordable housing - CHDO</p>
<p>Needs Addressed</p>	<p>Affordable Housing - CHDO units</p>
<p>Funding</p>	<p>HOME: \$112,135</p>
<p>Description</p>	<p>15% of the HOME Program fund allocation will be set-aside for local CHDO's for investment in housing to be developed, sponsored, or owned by CHDO's.</p>
<p>Target Date</p>	<p>6/30/2017</p>
<p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>Under this program three units of affordable housing will be created. These units will be made available to either renters at or below 60% of the area median income or homebuyers whose income is at or below 80% of the area median income.</p>
<p>Location Description</p>	<p>Locations will be determined at approval of loan application.</p>
<p>Planned Activities</p>	<p>Purchase and rehabilitation of rental housing and the new construction of single family homes for the purpose of homeownership.</p>

3	Project Name	HOME Administration
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	HOME Administration
	Needs Addressed	Program Administration
	Funding	HOME: \$110,756
	Description	Perform planning and administrative functions of the CD HOME Investment Partnership Program.
	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	Fall River Community Development Agency, One Government Center, Fall River, MA 02722
	Planned Activities	Perform planning and administrative functions of the CD HOME Investment Partnership Program.
4	Project Name	ESG- Shelter/Homeless Perv/Rapid Rehousing/Admin 16
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	Provide Housing Related Services to Homeless Provide shelter services to homeless ESG Administration
	Needs Addressed	Provide Housing Related Services to Homeless
	Funding	ESG: \$234,095

	<p>The Emergency Solutions Grant is used in Fall River to pay for essential services and operational costs for Steppingstone's Men's Recovery Home, Women's Therapeutic Community, First Step Inn, The Women's Center's Our Sisters Place, and homeless prevention and rapid rehousing services provided by Catholic Social Services. These programs provide shelter, counseling, prevention, re-housing and other support services to homeless families and individuals of subpopulations such as domestic violence, substance abusers and the mentally ill.</p>
<p>Target Date</p>	<p>6/30/2017</p>
<p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>Steppingstone Inc. Mens and Womens Program - 50 homeless persons trying to overcome addiction to alcohol and drugs.</p> <p>Our Sisters' Place - 25 homeless female persons and children who are victims of domestic violence.</p> <p>Steppingstone Inc. First Step Inn (Male and Female Single Shelter) - 250 single male and female homeless persons.</p> <p>Catholic Social Services (Homelessness Prevention and Rapid Re-Housing) - 5 households needing homeless prevention services and 9 households needing rapid rehousing services.</p>
<p>Location Description</p>	<p>Steppingstone Inc. Mens and Womens Program - 466 North Main Street and 522 North Main Street, Fall River, Massachusetts 02720</p> <p>Our Sisters' Place - Location is suppressed (Domestic Violence Shelter)</p> <p>Steppingstone Inc. First Step Inn (Male and Female Single Shelter) - 177 North Main Street, Fall River, Massachusetts 02720</p> <p>Catholic Social Services (Homelessness Prevention and Rapid Re-Housing) - 1600 Bay Street, Fall river, Massachusetts 02724</p>

<p>Planned Activities</p> <p>Steppingstone Inc. Mens and Womens Program - Program provides shelter, counseling and other supportive services to homeless substance abusers.</p> <p>Our Sisters' Place - Domestic violence shelter servicing battered women and their children. ESG funding supports staffing, utility costs and operational costs.</p> <p>Steppingstone Inc. First Step Inn (Male and Female Single Shelter) - Emergency shelter for single men and women who are homeless. The program provides shelter and supportive services to transition them out of homelessness and toward dependency.</p> <p>Catholic Social Services - 5 households needing homeless prevention services and 9 households needing rapid rehousing services. The program provides housing stabilization services, case management, homeless prevention and rapid rehousing financial assistance.</p>	<p>5</p> <p>Project Name Section 108 Loan Guarantee Loan Repayment</p> <p>Target Area Community Wide - Entire City Geographic Area</p> <p>Goals Supported Section 108 Loan Guarantee Repayment</p> <p>Needs Addressed Section 108 Loan Guarantee Repayment</p> <p>Funding CDBG: \$393,624</p> <p>Description Repayment of the Section 108 Loan Guarantee used for updates to the water, police and fire departments.</p> <p>Target Date 6/30/2017</p> <p>Estimate the number and type of families that will benefit from the proposed activities N/A</p> <p>Location Description Community Development Agency, One Government Center, Fall River, MA 02722</p> <p>Planned Activities Repayment of the Section 108 Loan Guarantee used for updates to the water, police and fire departments.</p> <p>6</p> <p>Project Name Jobs for Fall River, Inc.</p>
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Target Area	Community Wide - Entire City Geographic Area
Goals Supported	Increase Employment Opportunities
Needs Addressed	Economic Development - Employment Opportunities
Funding	CDBG: \$300,000
Description	Jobs for Fall River Inc. will provide low-interest loans for fixed assets and/or working capital to leverage private financing of businesses and industries expanding or locating in Fall River as a means of addressing the priority need to create and retain employment opportunities, a majority
Target Date	6/30/2017
Estimate the number and type of families that will benefit from the proposed activities	A total of 50 jobs will be created and at least 51% of those jobs will be made available to low income persons.
Location Description	Fall River Office of Economic Development, One Government Center, Fall River, MA 02722
Planned Activities	FROED will provide EDA, SBA Microloan, JobsFirst RLF, FROED Fifty Fund and other low interest gap financing assistance. FROED will provide monitoring, reporting and other related portfolio managements activities associated with the Section 108/EDI. FROED will continue to work closely with the City on economic development efforts at stabilizing and attracting new business to create employment opportunities for low and moderate income people. Additionally, FROED will provide staff support to the Fall River Redevelopment Authority and the City of Fall River Tax Increment Financing Board. FROED will continue to assist in the development of the Southcoast Life Science and Technology Park, Commerce Park, Kerr Mill Site, Downtown and Central Waterfront Urban Renewal Areas.
7 Project Name	Greater Fall River Re-Creation Committee Inc.
Target Area	Community Wide - Entire City Geographic Area
Goals Supported	Provide Recreational and Educational Youth Service
Needs Addressed	Community Development - Public Services

Funding	CDBG: \$175,000
Description	Greater Fall River Re-Creation provides a variety of programs ranging from recreational, educational, cultural, outreach, health and wellness programs. Approximately 85% of participants come from extremely low to low income households and over 30% of enrolled participants are minorities and 80% of the participants come from a single family household.
Target Date	6/30/2017
Estimate the number and type of families that will benefit from the proposed activities	The Program will service 600 participants in 12 different programs and will undertake 10 special activities that will benefit approximately 10,000 persons. Approximately 85% of participants come from extremely low to low income households and over 30% of enrolled participants are minorities and 80% of the participants come from a single mainly households.
Location Description	72 Bank Street, Fall river, Massachusetts 02720

8	<p>Planned Activities</p> <p>Greater Fall Re-Creation provides a variety of programs ranging from recreation, education, cultural, health and wellness programs. Below is a list activities that will be undertaken next year:</p> <p>Recreation Programs: basketball, judo, gymnastics, cheerleading, soccer, wrestling, tennis and sailing.</p> <p>Education Programs: HiSET program, tutoring, mentoring, conflict resolution, positive role models and the Neighborhood Computer Center.</p> <p>Cultural Programs: art classes, dance classes, improvisation, videography and music.</p> <p>Health and Wellness Programs: Greater Fall River Fitness Challenge, neighborhood fitness center, group exercise classes, Zumba, Yoga, nutrition classes and the Summer Lunch Program.</p> <p>Special Events: Halloween Party, Family Fun Days, Concerts, Kid's Kick-Off to Summer, Children's Holiday Parade, Christmas Celebration, Senior Dances, Dinner with Santa, Soap Box Derby and Judo Tournaments.</p> <p>Greater Fall River Re-Creation has taken part in the America's Promise Initiative. The mission of the Initiative is to mobilize people from every level of life to build character and competence of our nation's youth by fulfilling five promises for young people at home, in school and in the community.</p> <p>Re-Creation works in conjunction with neighborhood associations, social service and health agencies, as well as public and parochial school systems to further expand opportunities for our youth. Re-Creation's programs help combat delinquency and risky behaviors by providing after school, evening and weekend programs that keep our children busy and off the streets.</p>
Project Name	CDBG Housing Rehabilitation/Administration
Target Area	Community Wide - Entire City Geographic Area
Goals Supported	CDBG Housing Rehabilitation/Administration Program
Needs Addressed	Program Administration
Funding	CDBG: \$156,007
Description	This program will be used CDBG funds to finance the administration of the Agency's housing rehabilitation program.

	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	The number of housing units will be recorded under another activity.
	Location Description	Community Development Agency, One Government Center, Fall River, MA 02722
	Planned Activities	This program will be used CDBG funds to finance the administration of the Agency's housing rehabilitation program.
9	Project Name	People Incorporated Inc. Preschool
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	Provide Comprehensive Child Care Services
	Needs Addressed	Community Development - Public Services
	Funding	CDBG: \$56,000
	Description	The People Incorporated Preschool provides comprehensive early education and care services to children whose families may be continuing their education, or who may be seeking, entering or sustaining employment. Having the support of the Center allows parents to pursue opportunities with the knowledge that their child is in a safe and nurturing environment. The program serves children of all abilities from ages of 2.9 to 6 years. Families served are predominantly working individuals whose income falls within the extremely low income category.
	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	The People Incorporated Preschool will service 155 children, ages 2.9 to 6 years of age. The parents of these children must be continuing their education or are seeking, entering or sustaining employment. Families served are predominantly working individuals whose income falls within the extremely low income category.
	Location Description	450 Locust Street, Fall River, MA 02720

	<p>Planned Activities</p> <p>The People Incorporated Preschool provides comprehensive early education and care services to children whose families may be continuing their education, or who may be seeking, entering or sustaining employment. Having the support of the Center allows parents to pursue opportunities with the knowledge that their child is in a safe and nurturing environment. The program serves children of all abilities from ages of 2.9 to 6 years. Families served are predominantly working individuals whose income falls within the extremely low income category.</p> <p>The Center is contracted to MA DEEC to provide early education and care services for children eligible for the MA Department of Social Services Supportive Contract and the MA DEEC Income Eligible Contract. In addition, the center accepts PACE voucher and private pay students.</p> <p>The program offers students a full preschool experience in an inclusionary model. All children are provided with the opportunity for breakfast, lunch and 2 snacks per day. The food program adheres to USDA/Child and Adult Care Food Program guidelines and local board of health criteria. In addition, all children receive a screening within 4-6 weeks of enrollment and a standardized assessment 2-4 times per year. Team meetings are scheduled with the parent, teacher and family advocate to discuss any concerns and plan for future goals. The health and educational needs of the student and family needs are met through the support of family advocates.</p>
<p>10</p>	<p>Project Name Flint Senior Drop-in Center</p> <p>Target Area Community Wide - Entire City Geographic Area</p> <p>Goals Supported Provide Senior Services</p> <p>Needs Addressed Community Development - Public Services</p> <p>Funding CDBG: \$150,919</p> <p>Description Fall River has the 7th largest population of elders in the state of Massachusetts. The Fall River Council on Aging operates the Flint Senior Drop-in Center. The Center assists Fall River's elderly residents, age 60 and older with informational, educational, social and health activities.</p>

	6/30/2017	
<p>Target Date</p> <p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>The Flint Senior Drop-in Center will service approximately 9,090 elderly persons and approximately 290 unduplicated elderly persons.</p>	
<p>Location Description</p>	<p>1423 Pleasant Street, Fall River, MA 02723</p>	
<p>Planned Activities</p>	<p>Educational, informational and social programs and activities will be provided at the Flint Senior Drop-in Center. The program and activities include Zumba classes, arts and crafts, breakfast events, Community & Health Education sessions, blood pressure clinics, the COA cinema pub, whippoorwill's senior chorus, miniature golf, the Jambalaya Jammers, low impact aerobics, yoga, Shine counseling, luncheons, whist/pitch leagues, and bingo.</p> <p>The Center holds prescription drug take-backs and also flu clinics on a yearly basis. The seniors also give back to the community with donating large quantities of canned goods to the Catholic Social Services Food Pantry. They also donate clothing and toys to the Young Parents' Learning Center.</p> <p>The bimonthly COA newsletter, Footprints, is distributed to over 5,500 seniors, providing valuable information. The newsletter contains information regarding upcoming senior center programs, nutrition education, personal safety, local and long distance medical transportation, flu clinics, health care, Prescription Advantage, SHINE news, fair housing issues, legal affairs, income tax information, Medicare, community services, senior scams, consumer advisories, fire safety and COA activities.</p>	
<p>11</p>	<p>Niagara Senior Drop-in Center</p>	
<p>Target Area</p>	<p>Community Wide - Entire City Geographic Area</p>	
<p>Goals Supported</p>	<p>Provide Senior Services</p>	
<p>Needs Addressed</p>	<p>Community Development - Public Services</p>	

	Funding	CDBG: \$91,656
	Description	Fall River has the 7th largest population of elders in the state of Massachusetts. The Fall River Council on Aging operates the Niagara Senior Drop-in Center. The Center assists Fall River's elderly residents, age 60 and older with informational, educational, social and health activities.
	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	The Niagara Senior Drop-in Center will service approximately 16,345 elderly persons and approximately 240 unduplicated elderly persons.
	Location Description	550 Tucker Street, Fall River, MA 02721
	Planned Activities	Educational, informational and social programs and activities will be provided at the Niagara Senior Drop-In Center. The program and activities include Zumba classes, arts and crafts, breakfast events, Community & Health Education sessions, blood pressure clinics, the COA cinema pub, whippoorwill's senior chorus, miniature golf, the Jambalaya Jammers, low impact aerobics, yoga, Shine counseling, luncheons, whist/pitch leagues, and bingo. The Center holds prescription drug take-backs and also flu clinics on a yearly basis. The seniors also give back to the community with donating large quantities of canned goods to the Catholic Social Services Food Pantry. They also donate clothing and toys to the Young Parents' Learning Center.
		The bimonthly COA newsletter, Footprints, is distributed to over 5,500 seniors, providing valuable information. The newsletter contains information regarding upcoming senior center programs, nutrition education, personal safety, local and long distance medical transportation, flu clinics, health care, Prescription Advantage, SHINE news, fair housing issues, legal affairs, income tax information, Medicare, community services, senior scams, consumer advisories, fire safety and COA activities.
12	Project Name	North End Senior Drop-in Center

Target Area	Community Wide - Entire City Geographic Area
Goals Supported	Provide Senior Services
Needs Addressed	Community Development - Public Services
Funding	CDBG: \$59,545
Description	Fall River has the 7th largest population of elders in the state of Massachusetts. The Fall River Council on Aging operates the North End Senior Drop-in Center. The Center assists Fall River's elderly residents, age 60 and older with informational, educational, social and health activities.
Target Date	6/30/2017
Estimate the number and type of families that will benefit from the proposed activities	The North End Senior Drop-in Center will service approximately 12,500 elderly persons and approximately 240 unduplicated elderly persons.
Location Description	101 President Avenue, Fall River, MA 02720

<p>Planned Activities</p> <p>Educational, informational and social programs and activities will be provided at the North End Senior Drop-in Center. The program and activities include Zumba classes, arts and crafts, breakfast events, Community & Health Education sessions, blood pressure clinics, the COA cinema pub, whippoorwill's senior chorus, miniature golf, the Jambalaya Jammers, low impact aerobics, yoga, Shine counseling, luncheons, whist/pitch leagues, and bingo.</p> <p>The Center holds prescription drug take-backs and also flu clinics on a yearly basis. The seniors also give back to the community with donating large quantities of canned goods to the Catholic Social Services Food Pantry. They also donate clothing and toys to the Young Parents' Learning Center.</p> <p>The bimonthly COA newsletter, Footprints, is distributed to over 5,500 seniors, providing valuable information. The newsletter contains information regarding upcoming senior center programs, nutrition education, personal safety, local and long distance medical transportation, flu clinics, health care, Prescription Advantage, SHINE news, fair housing issues, legal affairs, income tax information, Medicare, community services, senior scams, consumer advisories, fire safety and COA activities.</p>	<p>13</p> <p>Project Name South Main Street Senior Center</p> <p>Target Area Community Wide - Entire City Geographic Area</p> <p>Goals Supported Provide Senior Services</p> <p>Needs Addressed Community Development - Public Services</p> <p>Funding CDBG: \$5,875</p> <p>Description Fall River has the 7th largest population of elders in the state of Massachusetts. The Fall River Council on Aging operates the South Main Street Senior Drop-in Center. The Center assists Fall River's elderly residents, age 60 and older with informational, educational, social and health activities.</p> <p>Target Date 6/30/2017</p>
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<p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>The South Main Street Senior Drop-in Center will service approximately 5,020 elderly persons and approximately 112 unduplicated elderly persons.</p>
<p>Location Description</p>	<p>114 South Main Street, Fall River, MA 02722</p>
<p>Planned Activities</p>	<p>Educational, informational and social programs and activities will be provided at the South Main Street Senior Drop-In Center. The program and activities include Zumba classes, arts and crafts, breakfast events, Community & Health Education sessions, blood pressure clinics, the COA cinema pub, whippoorwill's senior chorus, miniature golf, the Jambalaya Jammers, low impact aerobics, yoga, Shine counseling, luncheons, whist/pitch leagues, and bingo.</p> <p>The Center holds prescription drug take-backs and also flu clinics on a yearly basis. The seniors also give back to the community with donating large quantities of canned goods to the Catholic Social Services Food Pantry. They also donate clothing and toys to the Young Parents' Learning Center.</p> <p>The bimonthly COA newsletter, Footprints, is distributed to over 5,500 seniors, providing valuable information. The newsletter contains information regarding upcoming senior center programs, nutrition education, personal safety, local and long distance medical transportation, flu clinics, health care, Prescription Advantage, SHINE news, fair housing issues, legal affairs, income tax information, Medicare, community services, senior scams, consumer advisories, fire safety and COA activities.</p>
<p>14 Project Name</p>	<p>Park and Playground Improvements</p>
<p>Target Area</p>	<p>Community Wide - Entire City Geographic Area</p>
<p>Goals Supported</p>	<p>Improve Park and Playground Facilities</p>
<p>Needs Addressed</p>	<p>CDBG - Public Facilities & Infrastructure</p>
<p>Funding</p>	<p>CDBG: \$110,247</p>

<p>Description</p>	<p>Fall River's park system has seen some improvement in recent years with the installation of new playgrounds, basketball courts, benches and signage at Pulaski, Chew, Ruggles, Kennedy, and Turner Parks. These park improvements have been a very important aspect in revitalizing neighborhoods. The restorations of these parks have and will continue to improve public health and the quality of life for city residents. The City has twenty-four parks and playgrounds scattered throughout the City and many of the city's parks still require restoration. The goal of the program is to improve access for all citizens to city parks and improve the condition of playing fields in city parks. The goal of the program is to assist 6,615 persons over the next five years.</p>
<p>Target Date</p>	<p>6/30/2017</p>
<p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>The goal of the program is to assist 6,615 persons by upgrading parks and playgrounds in low income census tracts.</p>
<p>Location Description</p>	<p>Park improvements will be done at the following parks located in low income census tracts.</p> <ul style="list-style-type: none"> • Father Kelly Park: Census Tract 6402 Block Group 5 • Kennedy Park: Census Tract 6409 Block Group 1 • Ruggles Park: Census Tract 6412 Block Group 2 • North Park: Census Tract 6422 Block Group 4 • Pulaski Park: Census Tract 6406 Block Group 1 • Abbott Court: Census Tract 6404 Block Group 3 • Griffin Park: Census Tract 6409 Block Group 3 • Lafayette Park: Census Tract 6413 Block Group 5

	<p>Planned Activities</p> <p>There are 24 parks and playgrounds scattered throughout the city and the total land area is approximately 173 acres. Being an urban community with a large low-income population, many of the citizens have turned to the parks for their leisure activities. A vast majority of the parks are currently located in low-income census tracts and all are highly utilized for numerous pass times such as field sports, jogging, walking, skate boarding, utilizing playgrounds, public events and family outings. This high usage of park land and equipment has taxed the park facilities to the maximum. Many of the parks need the replacing of infrastructure items such as fencing and sidewalks according to the Department of Community Maintenance. Kennedy Park, the largest park with 55 acres of land, has long stretches of sidewalks that are old and deteriorated. The cost to repair these sidewalks is estimated at \$2 million dollars. In addition, Kennedy Park and Maplewood Park have roads located within the park boundary that need resurfacing. Ball Field lights in six parks (Father Kelly, Kennedy, Dumont, Ruggles, North Park and Maplewood) are all in disrepair and need upgrading. During the warmer months these fields are a beehive of activity due to the numerous organized baseball leagues in the city. Tennis courts in three parks (Pulaski, Kennedy and Maplewood) need to be replaced. There are three playgrounds that are in poor condition at Abbott Court, Griffin and Maplewood Parks. Skate board facilities need to be upgraded at Lafayette, Abbott and North Park. Comfort stations at Kennedy and North park need to be restored.</p>
15	<p>Project Name</p> <p>LMI Neighborhood Policing</p>
	<p>Target Area</p> <p>Community Wide - Entire City Geographic Area</p>
	<p>Goals Supported</p> <p>Provide Neighborhood Policing Services</p>
	<p>Needs Addressed</p> <p>Community Development - Public Services</p>
	<p>Funding</p> <p>CDBG: \$398,000</p>
	<p>Description</p> <p>The Program provides police officers for daily walking and cruiser patrol assignments to designated areas during times of need. The officers are deployed to patrol areas that statistically and anecdotally require supplemental police services. This program will supplement regular Police Department sector patrols in designated low income neighborhoods, parks and playgrounds. It is aimed at reducing incidents of vandalism, arson and other crimes of general disorder against persons and properties in those lower income neighborhoods.</p>

	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	The LMI Neighborhood Policing Program will provide policing services to low income census tracts that have been identified as having low-income concentration. The Program will benefit a total population of 53,040 persons of which 38,235 persons are low and moderate income.
	Location Description	This program will take place in four designated areas determined by low income census tracts. Please see attachment for designated areas.
	Planned Activities	The Program provides police officers for daily walking, cruiser and bicycle patrol assignments to designated areas during times of need. The officers are deployed to patrol areas that statistically and anecdotally require supplemental police services. This program will supplement regular Police Department sector patrols in designated low income neighborhoods, parks and playgrounds. It is aimed at reducing incidents of vandalism, arson and other crimes of general disorder against persons and properties in those lower income neighborhoods.
16	Project Name	Planning and Management
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	Provide Planning Research and Reports
	Needs Addressed	Planning
	Funding	CDBG: \$100,000
	Description	Planning and Management of the CDBG Program
	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	Fall River Community Development Agency, One Government Center, Fall River, Massachusetts 02722

17	Planned Activities	Planning and Management of the CDBG Program
	Project Name	Program Administration
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	Administration
	Needs Addressed	Program Administration
	Funding	CDBG: \$393,940
	Description	Administration of the CDBG Program
	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	Fall River Community Development Agency, One Government Center, Fall River, MA 02722
18	Planned Activities	Administration of the CDBG Program
	Project Name	Street/Sidewalk/Water main Improvements
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	Street, Sidewalk and Water Improvements
	Needs Addressed	CDBG - Public Facilities & Infrastructure
	Funding	CDBG: \$300,427
	Description	The repair of deteriorated streets and/or sidewalks and/or water mains in neighborhoods located in low income census tracts.
	Target Date	6/30/2017

	Estimate the number and type of families that will benefit from the proposed activities	The number and type of families that will benefit from this activity will be determined when the actual street addresses are chosen.
	Location Description	One Government Center, Fall River, Massachusetts 02722
	Planned Activities	The repair of deteriorated streets and/or sidewalks and/or water mains in neighborhoods located in low income census tracts.
19	Project Name	Storefront Facade Improvement Program
	Target Area	Community Wide - Entire City Geographic Area
	Goals Supported	Improve Storefront Facades
	Needs Addressed	Economic Development - Storefront Facade Improve
	Funding	CDBG: \$20,000
	Description	A program to provide grants to businesses located in low income census tracts to improve their storefront facade.
	Target Date	6/30/2017
	Estimate the number and type of families that will benefit from the proposed activities	Ten businesses will be provide grants of \$2,000 for improvement of their storefront facade.
	Location Description	To Be Announced
	Planned Activities	Provide grants to businesses located in low income census tracts for improvement of their storefront facade.
20	Project Name	YMCA Educational Achievement Center
	Target Area	Community Wide - Entire City Geographic Area

Goals Supported	Provide Recreational and Educational Youth Service
Needs Addressed	Community Development - Public Services
Funding	CDBG: \$40,000
Description	The YMCA Educational Achievement Center's educational programming will help combat the low educational attainment crisis among low income families. By providing high quality, curriculum based small group instruction that expands on school day learning, the YMCA will support struggling students to improve their academic outcomes. The Center will be a hub for year around academic support programming both after school and in the summer. The academic enrichment programs are provided at no cost to the children or their families. Additionally, the Center will be providing literacy programs for parents and preschool age children.
Target Date	6/30/2017
Estimate the number and type of families that will benefit from the proposed activities	The activity will benefit 120 to 150 K-8 grade students, 30 parents and 30 preschoolers. 100% of the families will be low-income.
Location Description	YMCA, 199 North Main Street, Fall River, MA 02720
Planned Activities	The YMCA Educational Achievement Center's educational programming will help combat the low educational attainment crisis among low income families. By providing high quality, curriculum based small group instruction that expands on school day learning, the YMCA will support struggling students to improve their academic outcomes. The Center will be a hub for year around academic support programming both after school and in the summer. The academic enrichment programs are provided at no cost to the children or their families. Additionally, the Center will be providing literacy programs for parents and preschool age children.
21 Project Name	First Step Inn Shelter - Equipment Purchase
Target Area	Community Wide - Entire City Geographic Area

Goals Supported	Provide shelter services to homeless
Needs Addressed	Provide Housing Related Services to Homeless
Funding	CDBG: \$25,000
Description	Purchase of equipment and furnishings for the newly relocated shelter at 134/138 Durfee Street.
Target Date	6/30/2017
Estimate the number and type of families that will benefit from the proposed activities	The program is projected to help 175 homeless female and male individuals.
Location Description	Steppingstone Inc., 360 Durfee Street, Fall River, MA 02720
Planned Activities	Purchase of equipment and furnishings for the newly relocated shelter at 134/138 Durfee Street.

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Fall River is located in the Southeast Region of the State of Massachusetts. While many CPD-funded programs are available citywide, the City will outreach and market those programs most strongly in the areas of greatest need.

Fall River's current overall percentage of low and moderate-income (LMI) population, as reported by the U.S. Department of Housing and Urban Development (HUD), is 57.8%. It has decreased from the previously calculated level of 63.3% in 2000, by 5.5%. This fact reduces the City's eligible geographic areas where a CDBG assisted activity under the area benefit national objective can be undertaken. This change took place because the federal government stopped using the census to calculate the LMI populations and started to use the American Community Survey statistics.

The areas of low-income concentration were defined by the City as those census tracts with concentration of low and moderate-income persons that is 10 percentage points higher than 51.0% of LMI population.

The City has defined areas of racial/ethnic minority concentration as any census tract where the total percentage of minority persons is twice as large as the city total percentage of minority residents (13%). There are no census tracts which are populated over this established threshold.

The following census tracts have been identified as having low-income concentration: 6402, 6403, 6404, 6405, 6406, 6408, 6409, 6410, 6411, 6412, 6413, 6414, 6415 and 6420. The higher percentage of minorities reside in census tracts 6408, 6409, 6411, 6413 and 6414 while the smallest minority populations were recorded in census tracts 6416 and 6425.

The following activities will take place in the following census tracts:

Park and Playground Improvements: Census tracts 6402,6404,6406,6409,6412,6413,6422.

LMI Neighborhood Policing Program: Census tracts

6401,6402,6403,6404,6405,6406,6407,6408,6409,6410,6411,6412,6413,6414,6415,6416,6417,6418,6419,6420,6422

Most activities (CDBG, ESG, HOME) will generally be provided throughout the City, and are based upon income eligibility. Homeownership activities, preservation of at-risk affordable housing, rehabilitation of owner-occupied and rental housing, and mixed-income rental housing acquisition and development will occur in all areas exhibiting need (subject to program guidelines), and areas of low-income and/or racial minority concentration will be targeted.

Geographic Distribution

Target Area	Percentage of Funds
Community Wide - Entire City Geographic Area	100

Table 9 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Fall River's current overall percentage of low and moderate-income (LMI) population, as reported by the U.S. Department of Housing and Urban Development (HUD), is 57.8%. It has decreased from the previously calculated level of 63.3% in 2000, by 5.5%. This fact reduces the City's eligible geographic areas where a CDBG assisted activity under the area benefit national objective can be undertaken. This change took place because the federal government stopped using the census to calculate the LMI populations and started to use the American Community Survey statistics.

Out of the city's 25 census tracts, 21 of them are occupied by at least 51% of residents that are low and moderate-income persons.

Most activities (CDBG, ESG, HOME) will generally be provided throughout the City, and are based upon income eligibility. Homeownership activities, preservation of at-risk affordable housing, rehabilitation of owner-occupied and rental housing, and mixed-income rental housing acquisition and development will occur in all areas exhibiting need (subject to program guidelines), and areas of low-income and/or racial minority concentration will be targeted.

Discussion

There are no designated or HUD approved target areas within the city. The City of Fall River has an overall percentage of 57.8% low and moderate-income population. This population is spread widely across the city throughout 21 of 25 census tracts. It is the goal of the City to keep Fall River an affordable place to live by providing the entire low to moderate income population equal opportunity to be beneficiaries of CDBG, ESG, CD HOME and CoC grant monies.

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

The City of Fall River plans to address affordable housing needs through the Community Development Block Grant Program (CDBG), the CD HOME Investment Partnership Program (HOME) and the Emergency Solutions Grant Program (ESG). Under the CDBG program the CDA will use funds for administration of the rehabilitation program. Under the HOME Program, cities are subject to 10% of the total grant allocation for administration of the program. In Fall River, ten percent of the annual HOME grant allocation of \$744,224 is \$74,224. This amount for administration costs does not provide enough funding for the operation of the program, therefore the CDA will use CDBG funds as leveraging for the HOME Program. Under the HOME Program the CDA will address affordable housing needs through initiatives, including housing rehabilitation for homeowner and investor owned properties, acquisition and rehabilitation of properties by Community Development Housing Organizations, installation of ADA accessibility structures and down payment and closing cost assistance for first-time homebuyers. The ESG program provides funding in the form of rental assistance to prevent homelessness.

One Year Goals for the Number of Households to be Supported	
Homeless	15
Non-Homeless	19
Special-Needs	1
Total	35

Table 10 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	15
The Production of New Units	0
Rehab of Existing Units	11
Acquisition of Existing Units	9
Total	35

Table 11 - One Year Goals for Affordable Housing by Support Type

Discussion

The City of Fall River will continue to make available affordable housing units through the CDBG, CD HOME and ESG Grant Programs. Through the combined approach of rehabilitation, first-time homebuyer assistance, CHDO purchase and rehabilitation of foreclosed and abandoned properties, and homelessness prevention activities, the City will increase the number of safe, decent affordable housing opportunities. Through these programs the City will increase the number of households who can afford

to live in Fall River and also reduce the number of households that are cost and high cost burdened.

Some of the subpopulations mentioned above are addressed through other funding sources. The majority of homelessness issues (emergency shelter services) are serviced through the Emergency Solutions Grant and transitional housing, permanent supportive housing and supportive services are serviced through the Continuum of Care - McKinney Vento Grant Programs. Special needs are assisted through local non-profits.

The City of Fall River will continue to offer the following housing initiatives to help residents access housing units that are safe, decent, and affordable:

- Promote Buy Fall River Program
- Promote home of the Brave Program
- Continue to offer Low-Interest Rehabilitation loans
- Continue to offer Lead Paint Abatement Zero Percent Deferred Loans
- Continue to offer Accessibility Zero-Percent Deferred loans for those with physical disabilities
- Continue to offer Down payment/Closing Cost Assistance grants for first-time homebuyers
- Continue to make available Affordable Housing Preservation monies for affordable housing activities
- Continue to partner with MassHousing to offer low cost financing of the "Get The Lead Out Program" to remove lead paint and reduce the possibility of lead poisoning among children
- Continue to partner with MassHousing to offer low cost financing of the "Homeowner Septic Loan Program"
- Fall River will continue to partner with MassHousing to offer low cost financing of the Home Improvement Loan Program (HILP)
- Continue to partner with CHDO's to acquire and rehabilitate foreclosed and abandoned properties for either rental or homeownership opportunities
- Work with developers to obtain Low Income Housing Tax Credits (LIHTC)
- The City will continue to partner with the Massachusetts Attorney General Office to identify distressed properties through the Distressed Property Initiative
- Continue to partner with the Massachusetts Attorney General Office to rehabilitate foreclosed properties through the HOME Corps Grant funding
- Continue to partner with the Massachusetts Attorney General Affordable Housing Initiative to work with Receivers to rehabilitate nuisance properties
- Continue to make available affordable housing opportunities through the Neighborhood Stabilization Program
- Fall River will continue to assist individuals and families at risk of homelessness by providing rental assistance through the Emergency Solutions Grant Program
- The City will continue to work with the Fall River Housing Authority to develop affordable

housing opportunities

- The City will continue to promote first time homebuyer education courses held by Catholic Social Services and Fall River Affordable Housing Corporation
- The City will collaborate with the Fall River Homeless Coalition of Service Providers to seek out more permanent housing solutions for the homeless

AP-60 Public Housing – 91.220(h)

Introduction

The Fall River Housing Authority (FRHA) administers and oversees the city's public housing developments. The FRHA also administers the Section 8 Housing Choice Voucher Program for the city. In 2015, the FRHA managed 2,363 units in 26 federal and state housing developments. There are 1,153 elderly-disabled units in 16 developments and 1,210 family units in 11 developments. Of the units listed above, there are 115 accessible units for the handicapped.

The FRHA also provides vouchers through several programs. In 2015, there were 2,063 Section 8 Housing Choice Voucher Program rental subsidy certificates in use in Fall River. A total of 6,042 applications exist on the Massachusetts NAHRO centralized waiting list. The public housing waiting list contains the names of households seeking family units and elderly units. There are 2,768 families waiting for state units, 1,947 families waiting for federal units, 262 elderly/disabled waiting for state-assisted units, and 436 elderly/disabled waiting for a unit in a federal development.

The FRHA also administers the Massachusetts Rental Voucher Program (MRVP) and the Alternative Housing Voucher Program (AHVP).

The Commonwealth of Massachusetts in 1969 enacted a comprehensive permit law (Chapter 40B) that established an affordable housing goal of 10% in every community. As of January 2014, the total Chapter 40B subsidized housing inventory in the City of Fall River was 4,831 units out of 42,650 housing units or 11.33%.

Actions planned during the next year to address the needs to public housing

The Fall River Housing Authority (FRHA) administers and oversees the city's public housing developments. The FRHA also administers the Section 8 Housing Choice Voucher Program for the city. In 2015, the FRHA managed 2,363 units in 26 federal and state housing developments. There are 1,153 elderly-disabled units in 16 developments and 1,210 family units in 11 developments. Of the units listed above, there are 115 accessible units for the handicapped. With an average age of 50 years, the FRHA has a housing stock in need of modernization and rehabilitation to bring the units into standard condition. The oldest development (Sunset Hill) was built in 1941 and the most recent constructed development (480-482 Stanley Street) was constructed in 1993. The FRHA continues to be committed to meet the ongoing needs for modernization in its Federally and State Assisted Public Housing Developments. The FRHA is estimated to receive \$2,424,000 from the HUD Capital Fund for improvements during the federal fiscal year October 1, 2015 to September 30, 2016. Priority modernization efforts include vinyl asbestos tile abatement, flooring replacement and bathroom upgrades at North Rocliffe Apts., Fordney Apts., Bennis Costa Plaza and Riley Plaza. Tile abatement and flooring replacement will occur at Oak Village, O'Brien Apts., Holmes Apts., Oliveira Apts., Cottell Heights, and Mitchell Heights. Bathroom upgrades will also occur at the Father Diaferio and Sunset Hill

family sites. Father Diaferio will also begin the process of having roofs replaced. Replacement of exterior apartment doors is planned for Sunset Hill. Carbon monoxide detectors will be installed and hard wired electrically at Barresi Apts., Doolan Apts., and Bates & Tower Apts. for the elderly. Consideration is being given to replacing exterior windows and balcony doors at Barresi Apts.

Maple Gardens continues with extensive modernization but because of limited funding, this work will take place over the next several years. This year work will begin on the upgrade of gas/electric lines in fourteen (14) building. Currently out to bid is the replacement of roofs on ten (10) buildings. Favorable pricing would allow for additional roof replacement on other buildings. Work also continues on making four (4) units handicapped accessible.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

Public housing resident participation was maximized with enactment of a Memorandum of Understanding between the Fall River Housing Authority and the Fall River Joint Tenants Council, Inc., a citywide organization representing all public housing residents. The FRHA is in the process of negotiating a successor agreement. The memorandum defines the partnership process and outlines monitoring and evaluation roles for the resident planning group, and schedules quarterly meetings for progress reports on the Comprehensive Grant Program performance and to obtain resident input and comments regarding activities. A substantial part of the FRHA management improvement funding is dedicated to activities of major concern to public housing residents; other management improvements are linked to public housing management assessment priorities and other improvements to enhance the general public housing neighborhood.

The FRHA has determined that homeownership opportunities for low income residents are lacking in the City of Fall River. The FRHA has stated within the Section 8 Administrative Plan the procedures and guidelines that will be followed in the Housing Choice Voucher homeownership plan. The FRHA Community Service and Self-Sufficiency Policy was recently updated and approved by the Resident Advisory Board, with an expanded list of eligible community service activities and eligible economic self-sufficiency activities. The strategy for the FRHA ownership program is to create the mechanism to work with HCV and PH residents to achieve homeownership. The approach calls upon the FRHA to encourage qualified residents to enlist in the family self-sufficiency program that sets goals and objectives for the resident while saving for homeownership. Progress in meeting these goals is reviewed quarterly by FRHA staff.

When the City has rental or homeownership opportunities available through Community Housing Development Organizations, outreach is made to the FRHA to inform their residents of the opportunity.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

The Fall River Housing Authority is not designated as a troubled housing authority. The Fall River Housing Authority is designated as a standard performing housing authority.

Discussion

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

Fall River's Continuum of Care consists of a close-knit network of social service providers, business partners, community leaders, political partners and City administrators, all working for the common goal of creating an array of effective, coordinated services that will guide the homeless from instability to independence. The City has embarked on a ten-year plan to end chronic homelessness with the establishment of the Mayor's Task Force to End Homelessness. This group consists of governmental leaders, service providers, consumers and business leaders. The Task Force was formed to develop a strategic plan to end the cycle of homelessness. The Ten-Year Plan was completed and approved by the City Administration in June of 2006. An update to the original plan is currently underway.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Faith-based groups, Steppingstone and city employees have been instrumental in opening several overflow shelter sites for street homeless individuals during the coldest winter months. The volunteer staff provides information and referrals to the hard-to-reach street homeless that normally do not seek shelter for various reasons, such as substance abuse, mental health and trust issues. The overflow sites provide the normally unsheltered population an opportunity to connect to services. Each week during the overflow program, Steppingstone gathers providers together on Wednesday morning to work with each guest to offer them services and find them housing options.

The FRCoC established a website at FallRiverHomeless.org. It is used to promote and educate the public as to what services are available in Fall River, and as a message board for providers and for those seeking assistance. To streamline assistance, FRCoC implemented The CALL, Coordinated Entry operated by Catholic Social Services. Operational Standards, intake forms with a vulnerability index, real-time bed availability and a centralized waitlist were devised. CSS also implemented the 1-800-HOMELESS hotline to complement The CALL. It is staffed 24 hours to address inquiries. When a person/family presents as homeless or at risk, they are referred to The CALL. If the client is at risk of homelessness, trained staff provides recommendations to try to divert the caller to other housing options, or the client is referred to ESG/CoC prevention services. All other front doors are referrals to The CALL so everyone is subject to the same screening process.

Outreach workers from various agencies station themselves at food pantries and soup kitchens daily. The FRCoC has a pamphlet entitled *Services for Homeless Families and Individuals* that is distributed

widely. FR Police Department, FR Fire Department, and building inspectors are educated on homeless services so if they come across a situation where someone needs assistance, they are able to provide information and referrals.

In January 2014, FRCoC ramped up its Point-In-Time Count street outreach by having 5 street outreach teams, covering most of the city. The FRCoC has kept with that strategy and has also added a team to cover all known encampments.

In August 2015, Fall River held its 6th annual Project Homeless Connect, providing free meals, goods and services to many of the hard-to-reach street homeless and others in need. It is estimated that 300-325 adults and children were served between 10 a.m. and 2 p.m. with dental services, housing applications, SNAP applications, state identification cards, etc. There were many more families at this event than in past years.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Fall River currently has 316 year-round emergency shelter beds, which includes 38 beds for individuals and 79 family units (279 family beds). Fall River's emergency shelters are funded by Emergency Solutions Grant or the Department of Housing and Community Development (DHCD).

Faith-based groups, Steppingstone and city employees have been instrumental in opening several overflow shelter sites for street homeless individuals during the coldest winter months. The volunteer staff provides information and referrals to the hard-to-reach street homeless that normally do not seek shelter for various reasons, such as substance abuse, mental health and trust issues. The overflow sites provide the normally unsheltered population an opportunity to connect to services. Each week during the overflow program, Steppingstone gathers providers together on Wednesday morning to work with each guest to offer them services and find them housing options.

Massachusetts law states no families should be unsheltered. DTA, DHCD, emergency shelter providers and other providers work together to place homeless families. ES beds are at capacity, so the state places families in motels. The state contracts with providers to serve and re-house those in the motels.

Fall River has 94 transitional housing beds, including 55 beds for individuals and 15 family units (39 beds).

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that

individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

FRCoC providers try to divert those at risk of homelessness from entering shelter by providing Emergency Assistance, ESG, or RAFT funds to keep them housed.

To streamline assistance, FRCoC implemented The CALL, Coordinated Entry operated by Catholic Social Services. Operational Standards, intake forms with a vulnerability index, real-time bed availability and a centralized waitlist were devised. The vulnerability index score will be used to rank the clients, prioritizing length of homelessness, number of disabilities/medical issues, and high service needs to maintain stability in housing. CSS also implemented the 1-800-HOMELESS hotline to complement.

FRHA has been open to accepting homeless, those at risk, and formerly homeless. When residential properties are condemned, tenants can apply for public housing and are prioritized. Those entering PSH programs apply for public housing at program entry. FRHA accepts funds from ESG-HP and RRH to prevent homelessness and to quickly move someone into stable housing. FRHA has a LHATHP that provides TH for 10 families. Most of the families come from shelter.

The Veterans Subcommittee has currently identified 11 homeless veterans across Bristol County and is working regionally to engage and house them. Bristol County received an award of 18 MRVP subsidies to house homeless veterans and 15 MRVP vouchers for chronically homeless persons. Safe Harbor and Project FAIHR provide case management, peer support and wrap-around services to the clients who receive the 2 different voucher categories. 80% of FR programs have Chronic Homeless Designation, 100% have Low Barrier Designation, 91% have HousingFirst Designation. HUD VASH vouchers are accessed through the Providence VA; there are 10 veterans housed in Fall River with VASH vouchers. Two local SSVF programs, Veterans Transition House and Veterans, Inc., offer HousingFirst and services to assist veteran families who are homeless or at risk. Other veterans housing programs in Fall River: Community Housing Resource Board and the City's Veterans Service Officer have 6 units with veterans preference; Community Action for Better Housing and the City VSO have 6 units for veterans; JRI has 8 units with veterans preference as part of a 17-unit HOME Program project; CSS has 2 PSH beds for individuals and 1 unit for a family all chronically homeless with veterans preference.

Francis House is PSH for 8 young men, ages 18-24. The unaccompanied youth must be literally homeless with disabilities and in school and/or working. In 2015, CoC surveyed unaccompanied youth during the PIT Count. Outreach was performed on the street, in public places, at the high school and community college. Of the 145 surveys collected, 17 were HUD and other homeless. CSS continues to serve families and individuals with ESG funds allocated to Rapid Re-Housing & Prevention. The ESG financial assistance is short-term (3 months). Gateway to Home, PSH-RRH project funded through reallocation of a TH program, operated by CSS, has a goal to serve at least 12 families a year.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

Massachusetts General Law prohibits publicly funded institutions from discharging to the streets or shelter. FRCoC follows the State Discharge Planning policy. Discharge planning initiatives are monitored with participation of the Department of Public Health, Mental Health, Veterans Services, and Housing and Community Development.

The Department of Children and Families provides Foster Care and is responsible for ensuring that youth not be routinely discharged into homelessness. DCF uses PAYA Life Skills Curriculum to prepare youth for self-sufficiency, provides written 'Notice of Intent to Discharge' to each foster care youth age 18 and older, and establishes a Transition Plan with each youth.

MA Operational Services Division (OSD) oversees all state procurements and contracts and provides standard contracting language for State Departments stating that MA has determined discharging consumers to shelters or streets is inappropriate.

Department of Mental Health has regulations and procedures for discharges from state facilities and services, and closely monitors and tracks discharges. DMH homeless policy addresses DMH responsibilities toward its homeless consumers. This policy states that in no instance shall a person be discharged from an in-patient facility with directions to seek emergency shelter, and that every effort must be made through careful discharge planning to work with the consumer and area resources to seek adequate, permanent housing.

Department of Corrections policy requires: risk reduction plans; applications for specialized housing with services to prevent inmates from becoming homeless or reentering homelessness; participation in workshops to develop plans to address housing, employment, substance abuse, mental health, and life skills. Discharge Plan implementation monitoring is the responsibility of the DOC Re-Entry Unit in coordination with Parole Officers and DMH Transition Teams.

Regional Reentry Centers, operated by the MA Parole Board, help ex-offenders make the transition from prison back into the community. FR Probation and the Bristol County Sheriff's Department continue the initiative to track offenders who serve split sentences so they don't become homeless upon or after

release.

Project RENEW (ReEntry Network Empowering Women) of the Institute for Health and Recovery, assists women re-entering the community after incarceration. WRAP enhances IHR's RENEW project so that women will receive gender-responsive, trauma-informed and trauma-specific services during incarceration and after release. WRAP delivers training to civilian and correction staff at Bristol County Women's Center and utilizes RENEW's Advisory Council to increase collaboration among providers and deliver the training.

Project ROAR (Reentering Offender Achieving Recovery) is a collaborative effort of Steppingstone and the Bristol County Sheriff's Office to improve outcomes of male offenders in the House of Correction who have histories of a substance use problem. Services begin in the correctional setting and continue out in the community to improve the individual's ability to remain crime free and substance free.

Discussion

Faith-based groups, Steppingstone and city employees have been instrumental in opening several overflow shelter sites for street homeless individuals during the coldest winter months. The volunteer staff provides information and referrals to the hard-to-reach street homeless that normally do not seek shelter for various reasons, such as substance abuse, mental health and trust issues. The overflow sites provide the normally unsheltered population an opportunity to connect to services. Each week during the overflow program, Steppingstone gathers providers together on Wednesday morning to work with each guest to offer them services and find them housing options.

Massachusetts law states no families should be unsheltered. DTA, DHCD, emergency shelter providers and other providers work together to place homeless families. ES beds are at capacity, so the state places families in motels. The state contracts with providers to serve and re-house those in motels. Under the HomeBASE program, families receive Household Assistance to prevent homelessness or Rental Assistance to provide a monthly rental subsidy. HomeBASE families are eligible for Secure Jobs, a program that links the parent(s) with resources required to enter the workforce.

The FRCoC established a website at FallRiverHomeless.org. It is used to promote and educate the public as to what services are available in Fall River, and as a message board for providers and for those seeking assistance.

To streamline assistance, FRCoC implemented The CALL, Coordinated Entry operated by Catholic Social Services. Operational Standards, intake forms with a vulnerability index, real-time bed availability and a centralized waitlist were devised. CSS also implemented the 1-800-HOMELESS hotline to complement The CALL. It is staffed 24 hours to address inquiries.

When a person/family presents as homeless or at risk, they are referred to The CALL. If the client is at risk of homelessness, trained staff provides recommendations to try to divert the caller to other housing options, or the client is referred to ESG/CoC prevention services. All other front doors are referrals to The CALL so everyone is subject to the same screening process.

One year goals for the number of households to be provided housing through the use of HOPWA for:
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family
Tenant-based rental assistance
Units provided in housing facilities (transitional or permanent) that are being developed, leased, or operated
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds
Total

AP-75 Barriers to affordable housing – 91.220(j)

Introduction

The Analysis of Impediments to Fair Housing was updated and submitted to HUD on November 21, 2014. The AI identified barriers to accessing affordable housing. By identifying the impediments the City has identified strategies to remove or ameliorate those public and private policies that serve as barriers to affordable housing.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

In the Analysis of Impediments, the city identified that a barrier to new affordable housing is the lack of developable land. More than 50% of the land area within the boundaries of the City (Bioreserve) is permanently protected open space. To increase the amount of developable land the City will continue to use grant funding to demolish deteriorated properties and make the land available for development.

Also, the City identified that zoning requirements are also a barrier to new affordable housing. There are only a small number of suitable available parcels that could be developed for this purpose and many are located within zoning districts that do not permit residential development. To increase affordable housing in these districts, the City has instituted Overlay districts that will permit housing opportunities that didn't exist before the creation of the districts.

In consultation with the City Engineer/Planner, there are no additional public policies such as tax policies affecting land, building codes, fees, growth limitations, and policies affecting the return on residential investment that serve as barriers to affordable housing.

The City of Fall River has adopted the following strategies to remove or ameliorate barriers to affordable housing:

- Increase awareness of homebuyer loan programs available for those who are veterans, LMI, minorities, first-time homebuyers and/or disabled;
- Increase awareness through newspapers and other media outlets of available home rehabilitation loan programs such as lead paint removal, purchase and rehabilitation, home rehabilitation, handicap accessibility renovation and down-payment assistance;
- Examine periodically Home Mortgage Data reports from financial institutions serving City residents;
- Expand outreach and education to lenders regarding available resources for LMI first-time homebuyers;

- Promote compliance with the fair housing laws through mailings to landlords and management companies;
- Continue distribution of literature to tenants and landlords promoting tenant and landlord rights and responsibilities;
- Distribute credit counseling information to social service agencies and city residents;
- Increase interaction between CHRB and other social service agencies assisting clients in need of housing services;
- Provide first-time homebuyer classes in Hispanic and Khmer;
- Promote job training, employment and other economic opportunities through the Fall River Office of Economic Development for lower-income residents and businesses which are owned by and/or employ lower-income and minority residents;
- Work with Southeast Center for Independent Living regarding accessibility for mobility impairment to the elderly and disabled;
- Continue fair housing advertising in local publications;
- Continue Fair Housing Month activities every April;
- Continue Homeless Coalition meetings;
- Increase communication between CHRB and the Fall River Housing Authority and the private subsidy complexes to assure fair housing practices are in place;
- Work with the local CHDOs to provide affordable housing opportunities, i.e., to acquire vacant land and rehabilitate single and multi-family homes, to create housing for the elderly, disabled and LMI;
- Pursue strategies to address abandoned properties through demolition and/or redevelopment;
- Outreach to nonprofit organizations that operate first time homebuyer classes to identify local agencies that provide credit counseling;
- Continue to take part in the Fall River/New Bedford Housing Partnership, which provides important information to educate consumers of all ages on how to establish and manage their credit;
- Expand fair housing education programs;
- Promote the "Buy Fall River Now" program.

Discussion

The City will continue to partner with the Community Housing Resource Board, Inc. and will initiate a partnership with Southcoast Fair Housing Inc. to develop strategies to remove or ameliorate barriers to affordable housing. The City will continue to analyze and develop strategies to remove any public policies that serve as barriers to affordable housing.

AP-85 Other Actions – 91.220(k)

Introduction

Over the next five years, the City has a number of planned activities to address obstacles to meeting underserved needs, to foster and maintain affordable housing, reduce lead-based paint hazards, reduce the number of families living in poverty, to develop institutional structure and enhance coordination between public and private service providers.

Actions planned to address obstacles to meeting underserved needs

Community Development Component - Aside from limitations (i.e. cap on public services) with the use of funds and the availability of sufficient funding, there are no particular obstacles to meeting underserved needs.

Housing Component - Limited grant funding has become a major stumbling block for construction and rehabilitation of housing in the City. In 2010 the City received \$1.2 million in HOME funds as opposed to \$692,391 in 2015, a nearly \$500,000 reduction. This fact alone has led to a reduction in the amount of construction and rehabilitation projects the City is able to accomplish.

While the City has seen a drastic reduction in HOME funding the price of construction and rehabilitation has increased. This higher cost is being generated by an increase cost in labor and material. This higher cost has caused an inflationary problem on current funding. For the last few years the HOME grant has been close to level funding but with the cost of acquisition, labor and material increasing the actual grant monies is able to do less each year.

Special Needs Component- Housing - The strategy of new construction is needed to address the needs of non-homeless persons with special needs. Given the cost of new construction for special needs it is beyond the city's ability to finance through entitlement programs of local revenue, the overall strategy must rely upon the City assisting other entities, non-profit corporations and the Fall River Housing Authority to develop projects using State and/or Federal funding sources.

Special Needs Component - Non-Housing - The decreasing budgets of state departments and social service agencies serve as an obstacle to providing a sufficient number of programs to assist the special needs populations including elderly and frail elderly, persons with disabilities, female heads of households, persons with HIV/AIDS, persons with alcohol or drug abuse issues and at-risk youth.

The City will continue to search out other grant opportunities to help meet the populations undeserved needs.

Actions planned to foster and maintain affordable housing

The City will continue its efforts to upgrade and preserve existing affordable housing stock through various rehabilitation and Community Housing Development Organization program activities. The primary source of funds will be CD HOME Investment Partnership Program, Affordable Housing Preservation, Community Development Block Grant, Massachusetts Attorney General's Home Corps Grant, Massachusetts Attorney General's Abandoned Housing Initiative Grant, and the Massachusetts Attorney General's Distressed Property Initiative Grant funds. The City will also continue the low-interest loans and grant programs to rental property owners where at least 51% of the tenants are households at or below 80% of the Area Median Income.

Actions planned to reduce lead-based paint hazards

Lead-based paint (LBP) awareness and abatement have been fully integrated by the City into its assisted housing programs. Each tenant, landlord and homeowner is informed of the dangers, symptoms, testing, treatment and prevention of LBP poisoning. Adherence to Federal, State and Environmental Protection Agency guidelines for reduction activities of LBP hazards is provided for in every rehabilitation loan/grant. Lead testing and clearance are provided to housing program participants, and favorable financing is offered for the cost of lead remediation.

The City offers lead paint hazard reduction deferred loan at a zero percent interest rate. These loans are available up to \$7,500 per unit up to \$30,000 per housing complex when participating in any of the owner-occupied or rental rehabilitation programs. No monthly payments are required. In fact, the loan does not have to be paid back unless the property is sold during the affordability period.

Actions planned to reduce the number of poverty-level families

The City seeks to reduce the number of people living in poverty by providing a number of programs that include housing assistance, economic development assistance, adult basic education, job training opportunities, homeless prevention and rapid re-housing services. The City also has available a variety of resident empowerment programs, which promote upward mobility and self-sufficiency through educational programs, neighborhood programs, cultural and recreational programs, and job training and skills development programs. These programs include career counseling, vocational training, and micro-small business development.

Actions planned to develop institutional structure

Institutional Structure - The institutional structure through which the Annual Action Plan is implemented includes various agencies of local government, private for-profit and nonprofit entities, and various regional task forces, which are identified in the Consolidated Plan for program years 2015 - 2019. The City of Fall River Community Development Agency is the lead agency for the delivery of Consolidated Programs. The CDA provides fiscal and regulatory oversight of all CDBG, HOME, ESG, and McKinney funding sources. The CDA has a long track record of successful partnerships among public and

private sector organizations. The relationship between CDA and the public and private sector is very strong.

For over 41 years, the CDA has worked closely with other organizations involved in the Consolidated Plan programs to improve compliance, monitoring, capacity and cooperation in project delivery.

This institutional structure, which has been in effect for 38 years, is constantly reviewed for efficiency and effectiveness, is functioning well, and contains no identified gaps. No changes to this structure are proposed at this time.

The Fall River Housing Authority (FRHA) administers the public housing and rental assistance programs. As established by the law of the Commonwealth of Massachusetts, the FRHA is governed by a Board of Commissioners comprising a member appointed by the Governor and four members appointed by the Mayor of Fall River, with at least one member to represent public housing tenants and labor.

In terms of relationships regarding hiring, contracting and procurement, the FRHA undertakes these tasks solely through its Board of Commissioners, Executive Director, and administrative staff independently of the City of Fall River. The FRHA must adhere to the hiring practices of the Massachusetts Department of Housing and Community Development. Contracting and procurement activities are governed by Massachusetts State Law Chapter 30B.

Residents of public housing are entitled to the same use and benefit of services provided and funded by the City of Fall River Consolidated plan, as all residents of the City of Fall River are also entitled to.

Every five years the FRHA needs to submit their PHA Five-Year Plan to HUD. This Plan documents the PHA's plans for capital improvements as well as proposed development and demolition or disposition of public housing developments. The CDA plays a role in the development of the plan and must certify the consistency of the PHA's Plan to the City of Fall River's Five-Year Consolidated Plan.

Actions planned to enhance coordination between public and private housing and social service agencies

Enhance Coordination - As identified in the consolidated plan, the City works with various municipal departments, the Fall River Housing Authority, two active CHDOs, and multiple nonprofits to coordinate and provide services.

The City actively participates in a local group of social service providers, faith-based organizations and other stakeholders to identify gaps in homelessness; actively participates in a local task force to end homelessness; actively participates in a regional effort to end homelessness; develops affordable housing with nonprofit corporations; and regularly meets with the Housing Authority to review current and future service goals.

Under the McKinney-Vento grant, using Tenant-Based Rental Assistance (TBRA), the City links Steppingstone, Inc. (a residential treatment provider serving homeless addicts) with the Fall River Housing Authority to provide rental assistance to formerly homeless individuals and families. The City, as grantee on all 12 McKinney-Vento grants, works closely with all program managers to ensure program compliance and timely expenditure of funds.

The City coordinates with SRPEDD (Southeastern Regional Planning and Economic Development District) to develop state and federally funded transportation projects that benefit Fall River and the metropolitan region as a whole. Currently, the City is working with SRPEDD and the Commonwealth of Massachusetts on a vital transportation and economic development initiative to extend commuter rail service from Boston to Fall River and New Bedford. The City actively works as a member of the regional Commuter Rail Task Force to move the rail project forward and coordinate with other participating cities and towns.

CDA continues to participate in the Fall River/New Bedford Housing Partnership, which provides important information to educate consumers of all ages on how to establish and manage their credit.

The City provides CDBG funding to and coordinates with the Fall River Office of Economic Development (FROED) to create jobs. FROED operates revolving loan and micro-loan programs to assist local businesses that create and retain jobs.

The City's Consolidated Plan is prepared in coordination with the City's Master Plan, which included outreach to citizens, community groups, local agencies and nonprofit organizations.

Discussion

The City will continue to search out other grant opportunities to replace grants that have been reduced. The City will continue to offer rehabilitation loans and new construction loans to foster and maintain affordable housing. The City will continue to work with agencies to offer a number of programs that will reduce the number of families living in poverty. The City is well aware that we cannot do this alone. It is important to develop strong partnerships to work together to accomplish its housing and public service goals.

The priorities listed in the Consolidated Plan and the Year Two Annual Action Plan are carried out by a variety of municipal departments multiple homeless service providers, and several non-profit housing and service providers. The City is working with these partners to improve compliance with federal regulations, grant capacity, and cooperation in project delivery. The City is constantly working on improving the enhanced coordination between public and private housing and social service agencies to provide the best possible services to the residents of the city at the lowest cost.

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction

The City, under the CDBG program will receive a projected amount of \$4,000 of program income. This program income is generated by repayments of CDBG housing loans. The CDBG loan portfolio consists of three loans with a total loan balance of approximately \$43,000.

At this time, the City does not need to budget for urgent needed activities. The City reserves the right to budget grant funds on an as need basis to assist with community development needs having a particular urgency. To qualify an activity under the "Urgent Need national objective" the City will certify the following:

- The condition poses a serious and immediate threat to the health and welfare of the community,
- is of recent origin or recently became urgent,
- the City is unable to finance the activity on its own, and
- other resources of funding are not available to carry out the activity.

The City has consistently and will continue to use 100% of it's CDBG funding for the benefit of persons who are low and moderate income.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	4,000
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	4,000

Other CDBG Requirements

1. The amount of urgent need activities 0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan. 100.00%

HOME Investment Partnership Program (HOME)

Reference 24 CFR 91.220(l)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The City only invests its HOME funds in the form of investment as specified in Section 92.205.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

The City of Fall River will use the Recapture method to recover HOME funds from projects that have not met the minimum required affordability periods. The proceeds from the repayment of the HOME Program assistance to the original first-time homebuyer will be utilized to assist other HOME Program eligible first-time homebuyers to obtain a home within the City of Fall River, providing the property will be their principal residence.

To ensure that the City recovers all or a portion of the HOME Program funds from a homeowner if the housing is sold, transferred or foreclosed upon within the minimum federally-required affordability period, the following Recapture provisions will be made an express covenant of the borrower applicable to the loan:

If the mortgaged property is sold, refinanced, conveyed, assigned, leased or otherwise transferred or if a senior lender forecloses on any senior mortgage prior to the end of the minimum federally required affordability period as defined by 24CFR 92.254(a)(4), the ADDI/Home Program loan assistance must be repaid to the City of Fall River on a net proceeds basis according to the following mathematical formula:

Net Proceeds = (sales price minus municipal liens minus principal owed to senior lenders minus selling costs);

Homeowner Investment = (downpayment plus principal paid on first mortgage, and any verifiable capital improvement investment made from date of purchase);

City's Investment = (HOME Program Loan(s) assistance);

Total Investment = (homeowner investment plus City's investment)

Amount of Net Proceeds to be returned to the City = $\frac{\text{City's investment}}{\text{Total investment}} \times \text{net proceeds}$

Total investment

In the event of resale of a property where there is no direct subsidy to the buyer, the City employs a Resale Provision to preserve the full term of affordability and ensure the housing is retained for occupancy by low income families. Specifically, the Resale Provision requires that if the owner sells, conveys or otherwise transfers his interest in the premises prior to expiration of the affordability period, such sale, conveyance or transfer shall only be to an eligible, low-income purchaser. Other restrictions concerning notice of sale, maximum resale price and marketing of affordable unit(s) apply and are fully detailed in the City's Resale Provision.

Please see attached: Resale/Recapture Guidelines

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

In the event of resale of a property where there is no direct subsidy to the buyer, the City employs a Resale Provision to preserve the full term of affordability and ensure the housing is retained for occupancy by low income families. Specifically, the Resale Provision requires that if the owner sells, conveys or otherwise transfers his interest in the premises prior to expiration of the affordability period, such sale, conveyance or transfer shall only be to an eligible, low-income purchaser.

Please see attached: Resale/Recapture Guidelines

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

Under certain circumstances HUD allows HOME funds for refinancing. However, HUD regulations, at 24CFR 92.206(b), require that "Refinancing Guidelines" be included in the ConPlan. Subject to HUD requirements, public input and HUD approval, the City designs its own "Refinancing Guidelines."

HOME regs allow HOME funds to pay "the cost to refinance existing debt secured by housing that is being rehabilitated with HOME funds:

1. For single family (1-4 family) owner-occupied housing when lending HOME funds for rehab, if the refinancing is necessary to reduce overall housing costs to the borrower and make the housing more affordable; or
2. For multifamily projects, when lending HOME funds to rehab the units if refinancing is necessary to permit or continue affordability under 24CFR 92.252. The Participating Jurisdiction must establish refinancing guidelines and state them in its Consolidated Plan."

The proposed "Refinancing Guidelines" describe the conditions under which the City, through CDA, will use HOME funds in any project proposing to refinance existing debt on a multifamily property.

It is stated, at 92CFR 92.214(a)(7), that HOME funds may not be used to provide HOME assistance (beyond one year after project completion) to a project previously assisted with HOME funds during the affordability period established in the original written agreement.

Use of HOME funds for refinancing will only be allowed in multifamily projects proposed to be rehabbed with HOME funds, a HOME regulations requirement. It is stated, at 24CFR 92.206(b), that HOME funds may be used to pay "the cost to refinance existing debt secured by housing that is

being rehabilitated with HOME funds.”

The refinancing must be necessary to permit or continue affordability under HOME regulations at 24CFR 92.252 ("Qualification as Affordable Housing: Rental Housing"). The purpose of the refinancing must be to maintain current affordability and/or create additional affordable units. This is a HOME regulations requirement at 24CFR 92.206(b)(2).

The new investment of HOME funds for refinancing can be made either to maintain current affordable units, or to create additional affordable units. Levels of affordability will be, at a minimum, those required by the HOME Program regulations. This is a HOME regulations requirement, at 24CFR 92.206(b)(2)(iii): the Guidelines must "state whether the new investment is being made to maintain current affordable units, create additional affordable units, or both."

For example an increased affordability level may be achieved: by lowering the existing rent; by increasing the number of affordable units; by extending the term of existing affordability restrictions; or by a combination thereof.

The level of additional affordability (if any) will be determined in the context of overall financial feasibility of each financing.

Regardless of the amount of HOME funds invested, the minimum affordability period shall be at least 15 years. This is a HOME regulations requirement at 24CFR 92.206(b)(2) and by 24CFR 92.206(b)(2)(iv), (HOME normally requires minimum affordability periods: under \$15,000/unit = 5 years; \$15,000-\$40,000/unit = 10 years; over \$40,000/unit = 15 years; new construction = 20 years).

The investment of HOME funds for refinancing is allowed jurisdiction-wide. Eligible properties must be located in the City, a HOME regulations requirement at 24CFR 92.206(b)(2)(v), which requires the guidelines to specify whether the investment of HOME funds for refinancing will be jurisdiction-wide or limited to a specific geographic area, such as a neighborhood identified in a neighborhood revitalization strategy.

Please see attached: Refinancing Guidelines

Emergency Solutions Grant (ESG) Reference 91.220(l)(4)

1. Include written standards for providing ESG assistance (may include as attachment)

Please see attached: Emergency Solutions Grant Written Standards

2. If the Continuum of Care has established centralized or coordinated assessment system that

meets HUD requirements, describe that centralized or coordinated assessment system.

COORDINATED ACCESS AND CENTRALIZED INTAKE

Core Referral Policies List

November 2014

1. PURPOSE

1. Assist community residents/clients in meeting their housing needs.
2. Provide a single intake and assessment system serving the needs of all cities and communities within the Continuums of Care.
3. Increase the efficiency of housing providers within the system of care.
4. Comply with the goals and regulations of the Emergency Solutions Grant (ESG) and the HEARTH Act.
5. Initially, this process will serve families with children seeking assistance.

2. OVERVIEW

1. Referrals to housing services and providers will be done through a single source coordinated throughout each Continuum of Care (CoC).
2. Catholic Social Services will be the initial source of intake and assessment.
3. All agencies receiving CoC funding for housing related programs will be required to participate.
4. Oversight of the program process will be provided by an advisory committee comprised of representatives of the three Continuums of Care.

3. PROCESS

1. Initial entry into the system will occur via contacting Catholic Social Services by phone or walk-in.
2. Upon identifying as someone in need of housing assistance, caller will immediately be referred to Intake Staff. If no Intake Staff is available, a call back will be arranged.
3. If the client is under extreme life-threatening duress or involved in a domestic violence situation, they will immediately be connected with appropriate resources.
4. Intake Staff will conduct initial client assessment and enter basic information into HMIS record including name, contact phone number or email address, and other core information. If client is already in HMIS, Intake Staff will utilize and build from their record and history of services.
5. If Intake Staff determines client is better suited for prevention services, client will be asked if they can source other housing (i.e., staying with family or friends) and referred to prevention programs if available.
6. Based on information collected and imminent need, client will be assigned a priority rating based on the Vulnerability Index Ranking built into HMIS as provided by HousingWorks.
7. Client's demographic profile and scoring are then matched against real-time available inventory.

8. Referral is then sent to a specific service provider set appointment with client to service housing need.
9. During appointment, service provider staff performs their own standard agency intake to complete assessment and determine whether to accept or reject client's referral.
10. Record of this decision along with reasoning will be added to client's HMIS record. Rejected clients will receive an evaluation to troubleshoot and resolve.
11. After receiving shelter/housing, provider can determine other service needs.

Please see attached: Coordinated Access and Centralized Intake Policy

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The Fall River CoC historically used ESG funds to support shelter services and operations, and has recently expanded into homeless prevention and rapid re-housing. A Request for Proposals went out to City providers, and Catholic Social Services received the city ESG funding for HP and RRH due to its past performance in the Homeless Prevention and Rapid Re-Housing work under the American Recovery and Reinvestment Act of 2009. CSS must reapply for funding through the City's annual Request for Funding process for CDBG, HOME and ESG. A committee of the Homeless Service Providers Coalition determined how to allocate ESG funds for eligible activities; developed the performance standards for activities funded under ESG; and developed funding policies and procedures for the operation and administration of ESG. It was determined that ESG funding would be allocated 65% toward rapid re-housing, 35% toward homeless prevention. The decision for more rapid re-housing services resulted from: emergency shelters are at capacity, families are being housed in motels/hotels; FRCoC is transitioning to the Crisis Response System, looking to generate shorter/fewer shelter stays; MA has other prevention assistance, such as RAFT Program, Flex Funds, Emergency Assistance and Utilities Assistance. The performance standards and funding policies and procedures for the operation and administration of ESG are part of the ESG Written Standards. CSS reports ESG statistics in HMIS on at least a weekly basis, to CDA on a monthly basis, and in the HUD Homeless Data Exchange annually. As per CDA's monitoring policies and procedures, CDA performs onsite monitoring of CSS's implementation of the ESG program on an annual basis.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The Fall River Homeless Service Providers Coalition has two former consumers documented as members. Consumer members of the HSPC have the same right to vote as any other organization. All CoC and ESG subrecipients have consumers and/or former consumers on their board or working within their agencies. Many agencies have consumer advisory boards that voice opinion on policies and procedures in the programs in which they participate. When monitoring subrecipients, the CDA

Compliance Officer ensures that the CoC and ESG programs are in compliance. If not, it becomes a finding, and the agency must make reparation and notify CDA as such in writing.

5. Describe performance standards for evaluating ESG.

The ESG Committee developed performance standards based on current and proposed ESG subrecipients programs' own written policies and procedures.

The ESG Performance Measures are as follows:

Emergency Shelter Operations and Outreach Services (not domestic violence)

Increase the rate of housing placements during shelter stay

Goal: 30% increase from last year

Reduce length of stay in emergency shelter

Goal: 35% decrease from last year

Reduce the rate of re-entries

Goal: 40% decrease from last year

Reduce the number seeking emergency shelter placement

Goal: 30% decrease from last year

Increase number of clients securing employment during shelter stay

Goal: 10% Increase in those employed from last year

Increase the number referred to Substance Abuse Treatment

Goal: 15% increase in substance abuse referrals from last year

Increase the number referred to Mental Health Treatment

Goal: 20% increase in mental health referrals from last year

Emergency Shelter Operations and Outreach Services (domestic violence)

Increase rate of shelter clients who go on to living arrangements away from their abusers after leaving shelter

Goal: 80% of shelter clients and their children will go on to living arrangements away from their abusers after leaving shelter; 50% went into transitional or permanent housing

Increase the level of knowledge, resources and feelings of self-esteem or empowerment that victims possess upon leaving shelter

Goal: 98% of shelter residents will possess increased levels of knowledge, resources and feelings of self-esteem or empowerment upon leaving shelter

Prevention Services

Increase the number of housing retentions

Goal: 35 retentions

Reduce number of emergency shelter entries

Goal: 25 entries

Reduce the number of first-time homeless

Goal: 30 first-time homeless

Increase number of clients connected to mainstream resources (who are not already connected)

Goal: 10 clients connected

Increase in skills

Goal: 35 clients increase in skills, i.e., budgeting, life skills, etc.

Increase in income

Goal: 3 clients connected to education/training/employment

Rapid Re-Housing Services

Increase the number of housing placements

Goal: 65 housing placements

Reduce number of emergency shelter entries

Goal: 10 emergency shelter entries

Reduce length of stay in emergency shelter

Goal: Decrease from 9 months to 6 months (33%)

Reduce the number of first-time homeless

Goal: 15 first-time homeless

Increase number of clients connected to mainstream resources

Goal: 10 clients connected

Increase in skills

Goal: 65 clients increase in skills, i.e., budgeting, life skills, etc.

Increase in income

Goal: 5 clients connected to education/training/employment

Discussion

CITIZEN PARTICIPATION – PUBLIC HEARING MINUTES

2016-2017 ANNUAL ACTION PLAN – YEAR 2

PUBLIC HEARING MINUTES JANUARY 6, 2016

The Public Hearing began at 6:00 p.m. on Wednesday, January 6, 2016 in the City Council Hearing Chambers at Government Center to provide the residents of Fall River the opportunity to express their views on housing and community development needs, on the needs of the homeless, on the development of proposed activities, and on program performance in the City of Fall River.

Mr. Michael P. Dion, Executive Director and Chief Financial Officer of the Community Development Agency (CDA), called the hearing to order at 6:00 p.m. Mr. Dion read a prepared statement.

He stated that the City of Fall River Consolidated Plan approved by the U.S. Department of Housing and Urban Development in July 2015, identified community development, housing, and homeless needs and a schedule of strategies to address them over a five-year period, concluding June 30, 2019.

An Annual Action Plan is being developed that will present a schedule of activities and projects to be undertaken during the second year of the five-year cycle, designed to meet and address the needs in conformance with established strategies. Community Development Agency is also preparing a Section 108 Loan Guarantee application for the purchase of Fire Equipment and the upgrade of Fire Stations.

Testimony, statements, letters, Requests for Funding (RFF) applications and petitions submitted at this hearing will be used to develop the Annual Action Plan and Section 108 Loan Guarantee for the program year commencing July 1, 2016.

Completed RFFs must be submitted to CDA no later than January 13, 2016. Requests for Funding applications are available at the sign-in table or at the office of CDA located at One Government Center, Fall River, Massachusetts.

A summary of the proposed Annual Action Plan and Section 108 Loan Guarantee application is to be published on February 26, 2016 in *The Herald News* and *O Jornal*. It will also be available for public review at the CDA office.

Another public hearing has been scheduled for March 9, 2016 in the City Council Chambers to afford residents the opportunity to review and comment on the Proposed Year Two Annual Action Plan and Section 108 Loan Guarantee Application. Residents will have until March 28, 2016 to submit additional comments. Statements received during this review period will be considered in development of the Annual Action Plan and the Section 108 Loan Guarantee Application.

Copies of the Plan and pertinent related informational materials will be submitted to the City Council in April. The City Council will consider enactment of a resolution authorizing Mayor Jasiel F. Correia II to file the Annual Action Plan with HUD on or about May 4, 2016.

Year 42 of Fall River's Community Development Block Grant Program (CDBG), Year 25 of HOME Program and Year 30 of Emergency Solutions Grant (ESG) Program are scheduled to begin July 1, 2016.

CDA anticipates that the preliminary funding for the new program year is as follows: \$2,600,000 for CDBG, \$690,000 for the HOME Program, and \$230,000 for the ESG Program. This city also anticipates applying for \$5 to \$6 million dollars under the Section 108 Loan Guarantee Program.

The amounts of funds available, the range of activities that may be undertaken and other information were furnished in display advertisements in *The Herald News* and *O Journal* and are contained in materials provided for tonight's hearing.

The Public Hearing format allows participants to express their views of the City's housing and community development needs, the needs of the homeless, and/or program performances, and to submit Requests for Funding. Prepared statements are accepted.

Before beginning the proceedings and testimony, Mr. Dion acknowledged the following Letters of Support that have been received to date:

- Joseph Rodrigues, Community Housing Resource Board, Inc. requesting CDBG funding for Fair Housing Initiatives

Mr. Dion also acknowledged the following Requests for Funding that have been received to date:

- Section 108 Water System Improvement;
- Section 108 Fire Equipment & Facilities Upgrading program;
- CD Home Rehabilitation Program;
- Fall River Department of Community Services- Demolition Program;
- Fall River Police Department- Walking Beat;
- Fall River Department of Community Maintenance- Streets & Sidewalks Re-Construction;
- People Incorporated- Preschool Program;
- People Incorporated- Job Development Program;
- Steppingstone, Inc.- Men's Recovery and Women's Therapeutic Community Program; and
- Steppingstone, Inc. – First Step Inn Emergency Shelter Program- Operational Costs;

Mr. Dion then proceeded by calling up those who wished to speak in order of the sign-in sheet.

Kenneth Fiola, Jobs for Fall River/ Office of Economic Development, asked to accept this letter of request for continued funding in CDBG Year 42 to support this office's ongoing economic development activities in distressed census tracts throughout the City of Fall River. JOBS has successfully and productively administered CDBG funds for economic development since its inception in 1978. JOBS has invested CDBG funds in distressed census tracts and in projects that have created and retained more than 15,200 quantifiable jobs for low and moderate-income individuals. JOBS has been able to provide more than \$77,000,000 in low interest financing to 680 Fall River businesses from CDBG and other loan and grant programs which have helped to leverage more than \$297,000,000 in private sector investment within our community.

JOBS proposes to continue the administration of the revolving, low-interest loan fund and provide staff assistance to the Fall River Redevelopment Authority for the continued development of the Southcoast Life Science and Technology Park at Fall River, City Pier, Central Waterfront and Downtown Urban Renewal Areas.

As such, in order to continue to help create and retain jobs for low and moderate income people and help revitalize distressed census tracts, JOBS respectfully requests level funding in the amount of \$300,000 for CDBG Year 42 to offset staff overhead in the issuance of low interest loans.

Chief Robert Viveiros, from the Fall River Fire Department, stated that the Fall River Fire Department would be applying for the Section 108 Loan. Chief Viveiros stated that the last time the Fall River Fire Department received any new equipment was about 20 years ago when the city applied for a Section 108 Loan. Chief Viveiros is putting together a list of apparatus and equipment that he will be applying for and was hopeful that CDA approve the application.

Dr. Henry Vaillancourt, the Director of Community Services and the Department of Health & Human Services, testified that he wanted continued funding for the Council on Aging's Senior Center as well as some of their programs. CDA's funding has enabled them to provide a wide array of programs, services and activities that many of the senior citizens may otherwise do without. Fall River ranks high in the State for the highest proportion of seniors in a city. The percentage of them who fall below the poverty level has not declined significantly over the last several years.

The Flint Senior Center continues to have a very active social and educational program for both Portuguese-speaking and English-speaking elderly who attend there. Zumba exercise classes as well as breakfast events are being held. The Cinema Pub, where top-rated movies and freshly popped popcorn are enjoyed by the seniors. Arts and crafts and full course lunches continue to be enjoyed by all. There are also regular social and informational/educational activities taking place such as Blood Pressure Clinics and SHINE counseling.

The Niagara/Maplewood Senior Center continues to flourish. This center provides computer and internet access for the seniors. A group made up of retired musicians called "Jambalaya Jammers" continue to get together weekly and play at the center's special events and socials. This has become part of the "fun with music" program with members even offering to teach seniors how to play an instrument, sing and dance.

In all of our centers there are many other community education and health education sessions, such as Prescriptions Drug Take-Backs, Hearing Screenings and Safety Programs and all have hosted flu clinics. The seniors also give back to the community, by donating canned goods to local Food Pantries, and new children's clothing to Young Parents' Learning Center, allowing them to expand and enrich the services provided by them to those young children and young parents who are greatly in need.

COA's monthly newsletter, *Footprints*, reached well over 5,000 seniors on a regular basis. It contains vital information of great interest to seniors. In closing, Dr. Vaillancourt wanted to thank Community Development Agency for its past support of the Council on Aging and respectfully request that funding for the seniors in our city continue.

Grace Gerling, Greater Fall River RE-Creation Executive Director, read a prepared statement. Greater Fall River RE-Creation has been part of CDBG for 41 years. Ms. Gerling thanked CDA, and HUD for many years of support of Greater Fall River RE-Creation's programs. CDBG funding has made it possible for Greater Fall River RE-Creation to provide many affordable programs and special events for the community.

Being displaced on April 2015 from a long time home of the old Bank Street Armory was by far the most difficult year that Greater Fall River RE-Creation was faced with. Ms. Gerling was very grateful to the staff at the Community Development Agency throughout the transition.

The new Greater Fall River Community & Wellness Center, which is now located at 45 Rock Street is Re-Creation's new home and has been up and running since the summer. With the wonderful partnership with Family Service Association and YouthBuild Fall River, the Center will be able to service many more families. Their plans are to bring more of their recreational and cultural programs to the facility as well as giving other social service agencies the opportunity of being part of the Community & Wellness Center. It will be a "one

stop" resource center encompassing a wide range of programs and services in addition to promoting a healthier community.

As the only non-profit recreation center in Southeastern Massachusetts, this allows us to provide low cost programs without putting a burden on the City's budget. Over the last decades we have been conscious of the ever-changing demographics in our service area, and are committed to a plethora of opportunities such as the HiSET program, Greater Fall River Fitness Challenge and the Summer Lunch Program.

In the past two years the summer lunch program has provided over 50,000 lunches to youth 18 years and younger, showing the enormous need for programs like this. CDBG funding has ensured that citizens of all abilities and income levels have access to recreational, cultural, educational and wellness opportunities. Almost 85% of Greater Fall River RE-Creation participants are low to very low-income. Greater Fall River RE-Creation helps improve quality of life and strives to meet ever-changing needs of the community it serves.

Greater Fall River RE-Creation provides more than 100 direct service classes and more than 30 special events. Greater Fall River RE-Creation seeks additional funding from private and public entities in order to enhance the quality of life of our residents. An example was providing an Outreach Program for high-risk youth, which connects the youth to the needed services such as employment, education, health and much more. Although Greater Fall River RE-Creation receives private and public funding, these opportunities would not be possible without the support of CDBG funds.

Ms. Gerling closed by again thanking CDA and Mayor Correia and by requesting maximum funding for continuation of Greater Fall River RE-Creation programs.

Lieutenant Roger LaFleur, from the Fall River Police Department, began by recognizing a 40 year relationship that the Police Department has with Community Development Agency and would like to continue funding. The funding that the Fall River Police department receives currently allows for 7 police officers, who are assigned to low income areas of the city for daily walking patrol and cruiser patrol and weather permitting, biking patrol. The officers are assigned to their location by their supervisor after a crime analysis has been done. These officers are an additional to the already assigned officers in those areas. The goal for having these additional officers on the streets is to reduce the amount of crime in these areas so that the residents can feel safe in their own homes. Part of the duties for these officers is to attend Neighborhood Associations as these associations are the eyes and ears of the neighborhoods and they deal with the concerns at that time.

Lt. LaFleur closed by stating that the Fall River Police Department respectfully requests for funding an amount of \$440,000.00.

Bill Perkins, the CEO from People Incorporated, began by stating that they did submit 2 applications for 2 individual projects. Mr. Perkins started by reading a summary he had prepared. The People, Incorporated Preschool, formally known as the Child Development Program has been a core service to the community of Fall River since 1972. In 2014, the city approached People Incorporated requesting their engagement in providing oversight of the preschool at 450 Locust St., on August 1, 2014 People Incorporated began overseeing of all operations.

People Incorporated Preschool is one of the largest preschool programs in the City of Fall River providing comprehensive early education and care services to over one hundred children of all abilities for the ages of 2.9 to 6 years. Families served are predominantly working individuals whose income falls within the extremely low income category. In addition, care is provided to parents who may be incapacitated, continuing their education, or may be seeking employment. Having the support from the center allows parents to pursue opportunities with the knowledge that their child is in a safe and nurturing place.

In addition to supporting the health and educational needs of the student, family needs are met through the support of the family advocates. Parents who are receiving services are able to participate in wellness initiatives. Parents who are re-entering the workforce are able to attend school or engage the Career Center in job seeking activities. For those who are working, stable childcare provides opportunity for full-time employment. Care is provided daily and year round.

The goals that the Preschool has for the future are to achieve a full licensure from Early Education and Care (EED)- which was obtained in the Spring of 2015 and to reach State Quality Rating (QRIS III), QRIS I was obtained once the EEC license was granted. QRIS II will be reached in the spring of 2016.

Since opening, the primary goal has been on reaching licensing standards. The provisional license was received on August 2014 with the authorization to have a capacity of 145 students. Full licensing for 145 students occurred in the spring of 2015. Extensive work has been done to improve the quality of the learning environment, such as new lighting, chairs, tables, dramatic play centers, library centers, gym equipment, paint and repair projects needed to meet licensing requirements. The census at the school remains steady at 138 students.

It is anticipated that People Incorporated Preschool will end the fiscal year in a projected deficit close to \$40,000 due to the low census. The 2015 budget for 145 students includes the increase by the CDA grant. The increase will be designated for program improvement and training, a new teacher and new technology. It will also allow us to reach the QRIS goal which leverages funding opportunities.

Some goals for the upcoming year are to work with collaborative partners to ensure children and their families receive premier services through the preschool. Assess the children and identify needs with reaching the goal that every child will be prepared and ready for kindergarten or to receive services to help them attain that goal.

The preschool respectfully asks that CDA continue funding this program so they can specifically target building materials, classroom materials and staff it to reach QRIS III standards, so they can provide the best quality of programming for the children and families they serve.

The second application that People Incorporated will be submitting is a Community Learning Center. Mr. Perkins briefly discussed the history behind Community Learning Centers. Community Learning Centers are being viewed as the future in facing the true challenge of providing the best education possible. These centers provide a partnership structure of community stakeholders that work together to strengthen their community by focusing on parent and student development and improving graduation and employment outcomes.

People Incorporated took a leadership role in FY09 and collaborated with a group of community partners interested in improving the future of Fall River and its residents in order to develop the first Community Learning Center located at the Viveiros Elementary School. People Incorporated intends to offer highly qualified workforce training programs and support services that provide community residents with the skills necessary to secure and retain employment within the key industries of Human Service and Health Care. This Workforce Development model targets minority and/or non-English speakers who are un/underemployed and in need of expanded economic opportunities. The Community Learning Center takes a holistic approach designed to successfully advance parents into employment while simultaneously assisting their children with career goals-creating success for the entire family and embedding the value and power of education.

People Incorporated has developed a cost effective model that offers state-of-the-art Workforce Development training located within the community public schools. This innovation makes use of existing resources-thereby providing a more efficient utilization of resources-allowing our funds to focus solely on services that will support families and increase employment of the un/underemployed in our community.

The anticipated outcome for this project is to assist in reducing the current unemployment rate, decrease the dropout rate, raise the levels of educational attainment and increase the numbers of English language speakers.

Mr. Perkins respectfully requests the support from CDA to fund this innovative project for the upcoming year.

Ed Allard, Director of Housing Development for Community Action for Better Housing, a nonprofit developer for affordable housing here in Fall River, came forward to state how the HOME Program played a vital role in addressing the Affordable Housing needs in the City of Fall River. In previous years, Community Action for Better Housing has overtaken 7 projects, resulting in 36 units of affordable rental units and one home ownership. The HOME Program played a critical role in making all the projects possible. An example that Mr. Allard stated was the St. Dominic's Apts., which involved purchasing the administration building and converted it into 18 units of affordable housing for the elderly.

Mr. Allard stressed how important the HOME Program is to allow the projects to succeed. Mr. Allard wanted to thank CDA for the support that they have given them in the past. He looks forward to working with CDA and the city to address the affordable housing needs in the city.

Pamela Macleod-Lima, Executive Director, of the Women's Center and representing Our Sisters' Place, a domestic violence shelter in an undisclosed location in Fall River, spoke for renewed funding under the Emergency Shelter Grant. She requested level funding for OSP.

Jane Doe, Inc., the statewide coalition of domestic violence agencies, listed 22 probable domestic violence homicides in Massachusetts, down from 29 in 2014. Contributing to the reduction may be the collaboration between community-based prevention programs and schools, churches, workplaces and law enforcement.

Ms. MacLeod-Lima stated that local victims seeking help go to Our Sisters' Place. These individuals are indeed homeless but a different category of homelessness, when they are in fear of their life, including death. At Our Sisters' Place we save lives and have a great partnership with the Community Development Agency. OSP works with the victims to find them housing and job training and jobs and allow them to take their first step towards a life free of violence and independent living. OSP, this year celebrated 25 years. In closing, Ms. MacLeod-Lima urged CDA to support renewal funding for Our Sisters' Place and thanked CDA for past and continued support.

Michael Bryant, program supervisor of the First Step Inn Homeless Shelter, spoke in support of the homelessness and homeless individuals in our community. Mr. Bryant stated that homelessness doesn't go unnoticed in our community, and can no longer be ignored. There is a significant rise in numbers over the past few years. First Step Inn was able to increase the male beds to 12 and female beds to 8 over the last few years, unfortunately that doesn't seem to be enough to help the homeless in our city. Mr. Bryant urged CDA to continue support to help the shelter run as it has in the past.

Rosa Medeiros, director of homeless services at Steppingstone, Inc., spoke in support of First Step Inn, the emergency shelter for individuals located at 175 North Main Street. She began by noting that HUD's Emergency Solutions Grants (ESG) funding is vital to bridging Fall River's homeless population to self-sufficiency. Steppingstone has been committed since 2003 to serving the homeless population, and that commitment remains strong.

Ms. Medeiros stated that Steppingstone is an organization that has always looked at ways to provide quality services that change lives. The goal is to have an impact on the community by breaking the cycle of homelessness and increasing self-worth to help develop healthy, proud members of the City.

Ms. Medeiros also wanted to bring to the attention the homeless population specifically the individuals. There are a lot of organizations that serve families and they do a wonderful job. The number of individuals is so large and the winter overflow shows the need for shelter. With numbers increasing every year as they do, these people who use the overflow shelters don't receive the proper services that they need such as treatment and securing housing. Steppingstone has accessed state funds for a housing specialist, an incredible component of the shelter who works just on obtaining housing for the shelter clients. This has resulted in the residents being housed quicker, opening beds quicker for additional homeless individuals, but it doesn't allow enough time for skill-building to teach them how to maintain housing. First Step Inn would like to be able to provide follow-up services for a six-month period to help former clients stay housed and break the cycle of homelessness.

Ms. Medeiros wanted to thank Community Development and ask that we continue to support First Step Inn and their efforts.

Frank Duffy, Executive Director at the Fall River YMCA, began by thanking CDA for receiving funding last year for the Education Achievement Center. After receiving data back on how the program ran over the summer, the program assisted 42 children, all from the Fonseca School. Based on the scoring method that is done at the end of the school year and when they returned in September it was found that 92% showed that they maintained or gained in achievement due to the program at the YMCA.

The YMCA's after school program is looking to increase the amount of kids enrolled from 120 this year to 150 next year. They are currently at a level III and looking to get to a level IV. Mr. Duffy closed by thanking CDA for their support and asked for continued funding for the upcoming year.

Joanne Sbrega, executive director of the Children's Museum of Greater Fall River, is hoping that this year CDA will be able to fund their program. She began by reading a statement from the Children's Museum Association, which speaks to the needs in general of how the Children's Museum serves the community. Children Museum's provide an environment that encourages and inspires a love for the learning process while strengthening family, education and social bonds. A museum encourages children to define their role in and contribution to society at large while supporting every parent's effort to be the best parent that they can.

The funding that the Children's Museum is requesting will be used to subsidized programs. Some of the larger museums subsidize folks with EBT cards.

On the larger scale, the museum wants to request funding for a climbing apparatus for the old courtroom. It would be great to have that in our area and for the kids in Fall River.

Ms. Sbrega, closed by saying thank you and would like to have the support of the Community Development Agency for the upcoming year.

John Sylvia, representing the Niagara Neighborhood Association, started by stating that they received funding in the past from Community Development Agency for Pulaski Park playground, which was a great asset to the neighborhood as well as the city itself. Mr. Sylvia, is here tonight about a Beautification Project. Several years ago the Niagara Neighborhood Association along with the Fall River Street Tree Planting planted 10 trees on Brayton Avenue. The association has taken care of the trees as well as planting flowers and cleaning up the trash. The Niagara Neighborhood Association is looking to plant some more trees to the upper part of Brayton Avenue; right now it is just concrete. This is an entrance to the city from a highway and it would look much better.

Mr. Sylvia respectfully requests funding from the Community Development for this Beautification Project to the city.

Martha Reed, from Catholic Social Services, thanked CDA for the funding that the agency has received in the past. Ms. Reed read a prepared statement from Nancy Lawson, the Emergency Solutions Coordinator at Catholic Social Services.

CSS is grateful for the past funding provided by the Community Development Agency for both the HUD ESG and the CoC Programs. On a daily basis their agency sees clients that are living at and below the extremely low income levels. These households are fiscally fragile and at-risk of becoming homeless or are already homeless. They continue to see an extreme increase in the number of households seeking Homeless Prevention Services.

In December 2015, CSS began providing Coordinated Entry Services under THE CALL (Coordinated Access to Local Links) for the Fall River Coc. During the first month, we provided phone triage services to 168 unduplicated households from Fall River seeking homelessness services, as well as 25 walk in clients. With the ESG funding from the city, they have already been able to assist 18 households with homeless prevention/rapid re-housing services. They anticipate providing an additional 15 families with ESG services by the end of the grant year.

Catholic Social Services wanted to thank Community Development Agency with the continued funding for the upcoming year.

Erica Scott-Pacheco, director of development described that South Coast Counties Legal Services (SCCLS), are the only nonprofit providing free civil and noncriminal legal aid to low income families, individuals and elders in Fall River. Their mission is to achieve equal justice for the poor and disadvantaged through the provision of community based legal advocacy.

The experienced staff at SCCLS can assist over 4,000 cases a year, housing issues being the largest area. On behalf of the clients Ms. Scott-Pacheco wanted to thank CDA for previously funding our Fall River Housing Law Project.

Ms. Scott-Pacheco is respectfully requesting funding for their housing project.

The hearing was adjourned at 7:00 p.m.

Respectfully submitted,

**2016-2017 ANNUAL ACTION PLAN
Year Two of the Consolidated Plan**

**PUBLIC HEARING
MINUTES
MARCH 9, 2016**

The Public Hearing began at 6:00 p.m. on Wednesday, March 9, 2016 in the City Council Hearing Chambers at Government Center to provide the residents of Fall River the opportunity to express their views on housing and community development needs, on the needs of the homeless, on the development of proposed activities, and on program performance in the City of Fall River.

Mr. Michael Dion, Executive Director/CFO of the Community Development Agency (CDA), called the hearing to order at 6:00 p.m. Mr. Dion read a prepared statement.

He stated that the Public Hearing is held to provide Fall River residents the opportunity to express their views on the Year Two Annual Action Plan and the Section 108 Loan Application drafts that is being prepared for submission to the U.S. Department of Housing and Urban Development (HUD). The Year Two Annual Action Plan is incorporated into the City of Fall River Consolidated Plan (2015-2019) and identifies community development, housing and homeless needs, and a schedule to address those needs over a five-year period. CDA has also prepared a Section 108 Loan Guarantee Application for the purchase of equipment. The Year Two Annual Action Plan addresses those strategies with activities to be undertaken through Community Development Block Grant, HOME Investment Partnerships, and Emergency Solutions Grant programs during the program year beginning July 1, 2016. Copies of the project use of funds are available tonight along with the Section 108 Loan Guarantee Application.

A summary of the proposed Year Two Annual Action Plan and the Section 108 Loan Guarantee Application was published in *The Herald News* and *O Jornal*, and the *Fall River Tribune*, and citizens were invited to submit comments.

Copies of the proposed plan are available for review at the Community Development Agency and Office of the City Clerk at One Government Center, the Main Public Library at 80 North Main Street. Residents have until March 28, 2016 to submit comments. The plan will be updated once all comments, statements, letters and petitions have been received.

According to the submission timetable, the Year Two Annual Action Plan and pertinent related materials will be submitted to the City Council on March 17, 2016. The Section 108 Loan Application will be submitted to the City Council at a later date.

At the meeting on April 5, 2016 the City Council will consider enactment of a resolution authorizing Mayor Jasiel F. Correia II to file the Year Two Annual Action Plan with the U.S. Department of Housing and Urban Development on or about May 4, 2016.

Year 42 of the CDBG Program, Year 30 of the ESG Program and Year 25 of the HOME Program, are scheduled to begin July 1, 2016.

The format of tonight's public hearing will be to allow participants the opportunity to express their views on the proposed Year Two Annual Action Plan and the Section 108 Loan Guarantee Application. Prepared statements to that effect will be accepted.

The following speakers were then called on to present their testimony in support of their programs:

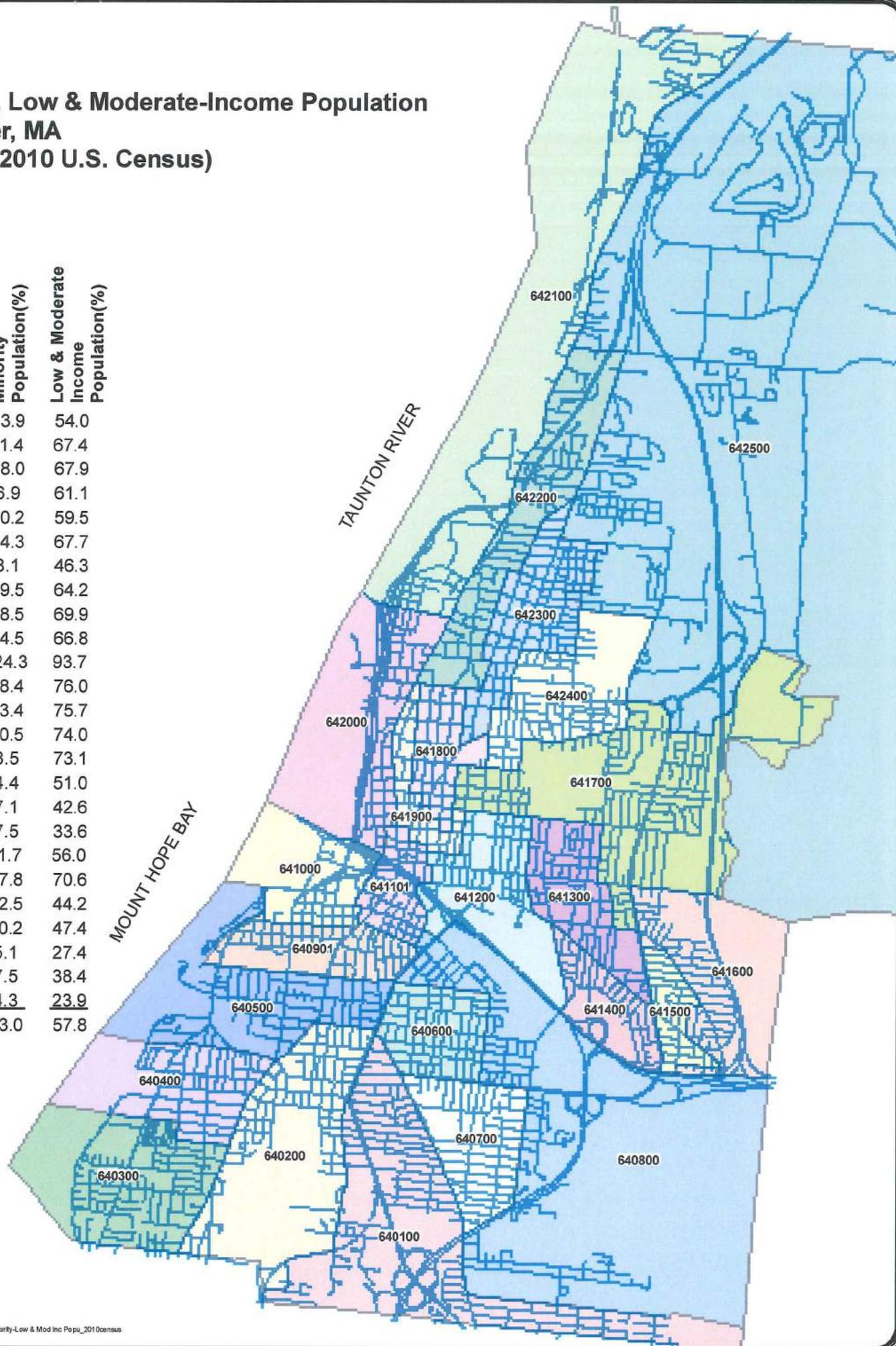
C.J. Ferry, residing at 300 Buffinton Street, Mr. Ferry began by thanking Mr. Dion and Mr. Pearson. He recognized that City Councilor Pam LaLiberte-Labeau was in attendance and pointed out that it is rare to see any City Councilors at these meetings. Mr. Ferry stated that this funding year is different from past administrations; this administration is looking to spend its CDBG monies for the improvement of Infrastructure. Mr. Ferry thought it is important to let people know that the money that Community Development gets could only be spent in certain areas of the city which meet income guidelines. Mr. Ferry believes that this program should not be politically influenced. The mayor and the administration need to have a little leeway on how the money is spent but feels that we need to work with the program and provide for the citizens of Fall River. Mr. Ferry wants to make sure that CDBG funds not only benefit public safety but also the community as a whole. He wants the City Council and the citizens to know the importance of this program. Mr. Ferry has spoken with HUD on several occasions and they state that the thing that they do not worry about is your office because you run things by the book.

Mr. Ferry closed by thanking everyone at the meeting for their time.

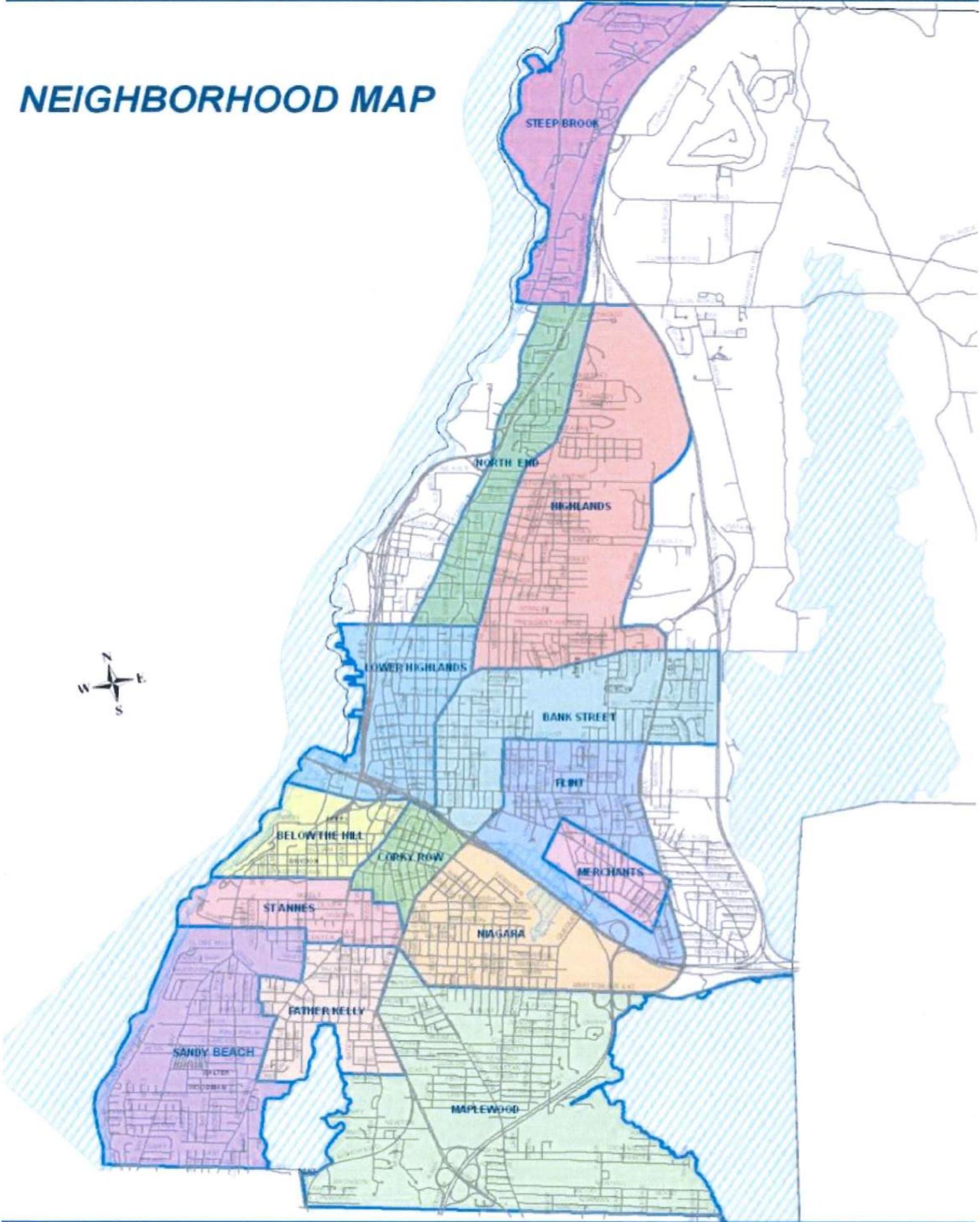
Mr. Dion then adjourned the hearing.

Minority, Low & Moderate-Income Population Fall River, MA (Source 2010 U.S. Census)

Census Tract	Minority Population(%)	Low & Moderate Income Population(%)
6401	13.9	54.0
6402	11.4	67.4
6403	18.0	67.9
6404	6.9	61.1
6405	10.2	59.5
6406	14.3	67.7
6407	8.1	46.3
6408	19.5	64.2
6409	18.5	69.9
6410	14.5	66.8
6411	24.3	93.7
6412	18.4	76.0
6413	23.4	75.7
6414	20.5	74.0
6415	8.5	73.1
6416	4.4	51.0
6417	7.1	42.6
6418	7.5	33.6
6419	11.7	56.0
6420	17.8	70.6
6421	12.5	44.2
6422	10.2	47.4
6423	5.1	27.4
6424	7.5	38.4
6425	4.3	23.9
TOTAL	13.0	57.8



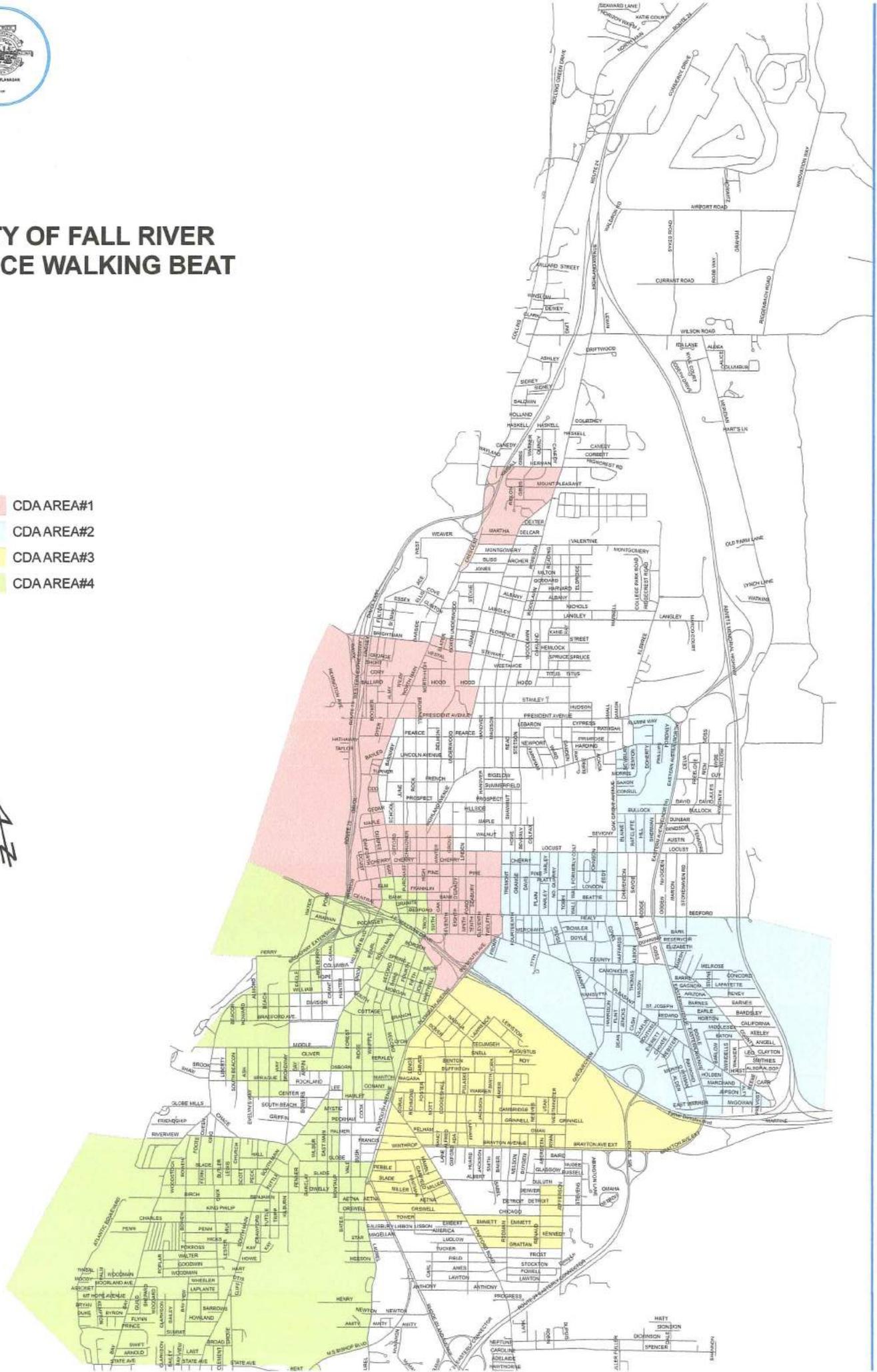
NEIGHBORHOOD MAP





CITY OF FALL RIVER POLICE WALKING BEAT

- CDA AREA#1
- CDA AREA#2
- CDA AREA#3
- CDA AREA#4



Community development Agency
 City of Fall River

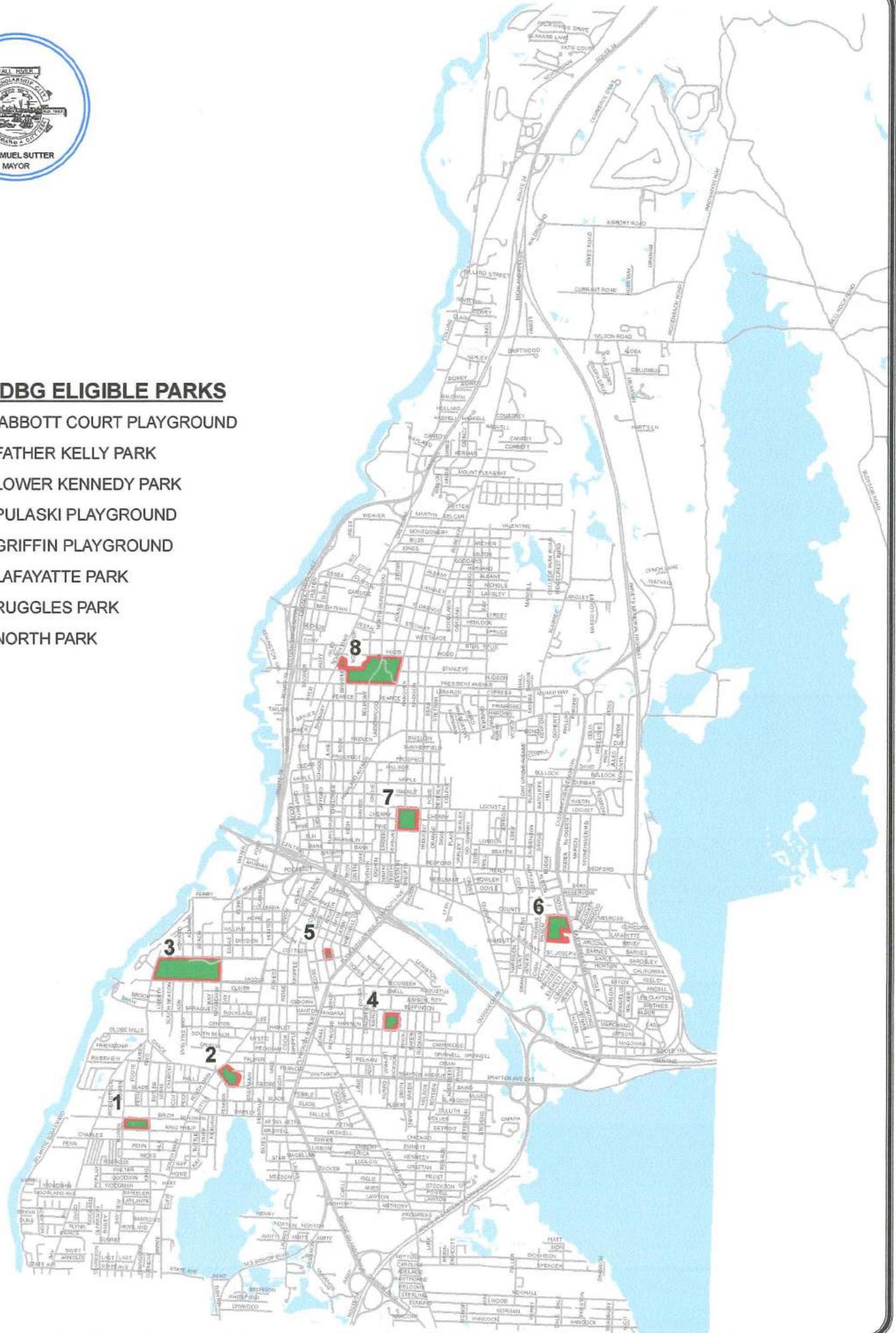
LMI Neighborhood Policing

LMI Police Area	Census Tract	Block Group	Total Population	LMI Population	LMI %
1	6412	2	1,195	845	71%
	6418	3	440	295	67%
	6419	2	1,235	870	70%
	6420	1	630	495	79%
	6420	2	940	540	57%
	6420	3	1,255	960	76%
	6422	2	855	580	68%
	6422	4	540	285	53%
2	6412	1	1,890	1,500	79%
	6412	2	1,195	845	71%
	6413	1	710	620	87%
	6413	2	1,515	885	58%
	6413	3	815	705	87%
	6413	4	1,390	1,010	73%
	6413	5	1,140	1,000	88%
	6414	1	805	620	77%
	6414	2	985	640	65%
	6414	3	945	765	81%
	6415	1	985	725	74%
	6415	2	950	690	73%
	6416	1	985	565	57%
	6417	3	1,090	555	51%
	3	6401	1	905	730
6401		2	1,540	1,175	76%
6406		1	805	605	75%
6406		2	1,330	935	70%
6406		3	1,130	610	54%
6406		4	1,065	785	74%
6407		2	970	550	57%
6408		1	1,150	885	77%
6408		2	1,455	1,080	74%
4	6402	2	675	450	67%
	6402	3	1,005	645	64%
	6402	4	1,500	1,095	73%
	6402	5	1,595	1,255	79%
	6403	1	1,545	1,145	74%
	6403	2	1,005	750	75%
	6403	3	1,430	810	57%
	6404	1	465	340	73%
	6404	2	880	520	59%
	6404	3	995	570	57%
	6405	1	640	445	70%
	6405	2	505	400	79%
	6405	5	1,595	1,150	72%
	6409	1	800	655	82%
	6409	2	1,345	1,045	78%
	6409	3	905	745	82%
	6409	5	495	350	71%
	6410	1	650	550	85%
	6410	3	735	620	84%
	6411	1	580	535	92%
6411	2	855	810	95%	
Totals			53,040	38,235	



CDBG ELIGIBLE PARKS

- 1 - ABBOTT COURT PLAYGROUND
- 2 - FATHER KELLY PARK
- 3 - LOWER KENNEDY PARK
- 4 - PULASKI PLAYGROUND
- 5 - GRIFFIN PLAYGROUND
- 6 - LAFAYETTE PARK
- 7 - RUGGLES PARK
- 8 - NORTH PARK



Community Development Agency
 City of Fall River

Five Year Con Plan - Potential Park Projects

Park	Census Tract	Block Group	Total Population	LMI	LMI %
FR Kelly	6402	5	1,595	1,255	79%
Dumont	Not Eligible				
Kennedy	6409	1	800	655	82%
Ruggles	6412	2	1,890	1,500	79%
North Park	6422	4	540	285	53%
Maplewood	Not Eligible				
Pulaski	6406	1	805	605	75%
Abbott	6404	3	995	570	57%
Griffin	6409	3	905	745	82%
Lafayette	6413	5	1,140	1,000	88%
		Totals	8,670	6,615	76%

APPENDICES

Recapture/Resale Guidelines

The City of Fall River will use the Recapture method to recover HOME funds from projects that have not met the minimum required affordability periods. The proceeds from the repayment of the HOME Program assistance to the original first-time homebuyer will be utilized to assist other HOME Program eligible first-time homebuyers to obtain a home within the City of Fall River, providing the property will be their principal residence.

To ensure that the City recovers all or a portion of the HOME Program funds from a homeowner if the housing is sold, transferred or foreclosed upon within the minimum federally-required affordability period, the following Recapture provisions will be made an express covenant of the borrower applicable to the loan:

If the mortgaged property is sold, refinanced, conveyed, assigned, leased or otherwise transferred or if a senior lender forecloses on any senior mortgage prior to the end of the minimum federally required affordability period as defined by 24CFR 92.254(a)(4), the ADDI/Home Program loan assistance must be repaid to the City of Fall River on a net proceeds basis according to the following mathematical formula:

Net Proceeds = (sales price minus municipal liens minus principal owed to senior lenders minus selling costs);

Homeowner Investment = (downpayment plus principal paid on first mortgage, and any verifiable capital improvement investment made from date of purchase);

City's Investment = (HOME Program Loan(s) assistance);

Total Investment = (homeowner investment plus City's investment);

Amount of Net Proceeds to be returned to the City = $\frac{\text{City's investment}}{\text{Total investment}} \times \text{net proceeds}$

In the event of resale of a property where there is no direct subsidy to the buyer, the City employs a Resale Provision to preserve the full term of affordability and insure the housing is retained for occupancy by low income families. Specifically, the Resale Provision requires that if the owner sells, conveys or otherwise transfers his interest in the premises prior to expiration of the affordability period, such sale, conveyance or transfer shall only be to an eligible, low-income purchaser. Other restrictions concerning notice of sale, maximum resale price and marketing of affordable units(s) apply and are fully detailed in the City's Resale Provision as described here:

1. OWNER OCCUPANCY

The Premises shall be occupied and used as the principal residence of the relevant owner of record ("Owner") and, shall not be leased, refinanced, encumbered (voluntary or otherwise) or

mortgaged without the prior written consent of the Lender. Any rents, profits or proceeds from a transaction described in the preceding sentence which have not received the prior written consent of the Lender shall be paid to the Lender. Each Owner shall keep his, her or their Premises insured against fire and such other casualties as are customarily insured against under a standard homeowner casualty insurance policy.

2. RESALE AND TRANSFER RESTRICTIONS

If any Owner shall desire to sell, convey or otherwise transfer his, her or their interest in the Premises or any portion thereof, prior to the expiration of the AHT, each such Owner shall sell, convey or otherwise transfer the Premises only to a household who at the time of such transfer is an Eligible Purchaser and intends to occupy the Premises as his, her or their principal residence. As used herein "Eligible Purchaser" shall mean and shall meet the qualifying criteria for "Low Income Families" and "Family" described in Section 7(a) of the AHR. Any sale, conveyance, or other transfer, whether or not to an Eligible Purchaser, shall be subject to the Maximum Resale Price limitations as set forth in Section 5 hereof. Any purported sale, conveyance or other transfer which is effected without following the provisions set forth herein shall be null and void. If an Owner shall desire to sell, convey or otherwise transfer his, her or their interest in the Premises or any portion thereof to a third-party buyer prior to the expiration of this AHR, the Owner shall notify the Lender in writing of the Owner's desire to sell the Premises (a "Sale Notice"). The Sale Notice shall set forth (i) the address of the Premises; (ii) the name of the Owner and the Owner's contact information; and (iii) the amount of secured debt on the Premises.

3. RESPONSE TO SALE NOTICE

Upon receipt of a Sale Notice, the Lender shall take the following actions:

The Lender shall determine the Maximum Resale Price, which is the maximum consideration for which the Owner's interest in the Premises or any portion thereof may be sold, conveyed, transferred or otherwise disposed of. The "Maximum Resale Price" for the Premises as of a given date shall be the lesser of (A) the written appraised value of the Premises as determined by a qualified appraiser in good standing with the relevant licensing agency, or agencies, and otherwise reasonably accepted to Lender and ; (B) the sum of : (i) the consideration paid for the Premises as specified in the Deed to the Owner increased three percent (3%) per annum, compounded annually, plus (ii) the actual cost of capital improvements made to the Premises by the Owner from time to time subject to the limitation that credit for capital improvements shall not exceed one percent (1%) per year of the consideration paid for the Premises by the Owner on a cumulative basis and that such credit shall be reduced over time to reflect depreciation of such capital improvements over their depreciable life, plus (iii) the amount incurred by the Owner for the services of a real estate agent, up to an amount not greater than seven percent (7%) of the

sum of the Maximum Resale Price and provided that such expenses are documented to the satisfaction of Lender.

The cost of capital improvements shall be included in the Maximum Resale Price described in (B) in the preceding paragraph, only if, (i) the improvements are considered to be "capital" improvements within the definition of the United States Internal Revenue Code; (ii) the improvements complied with all pertinent statutes, ordinances and regulations at the time such improvements were made, and (iii) the cost of such improvements have been documented to the satisfaction of Lender at the time of resale. The Lender may require the Owner to submit such additional evidence as the Lender may require to compute the Maximum Resale Price. Within thirty (30) days after the later of the date the Sale Notice is given or the date on which all additional evidence required by the lender is submitted by the Owner, the Lender shall furnish to the Owner a certificate hereto stating the Maximum Resale Price for the Premises (a "Maximum Resale Price Certificate").

4. OWNERS MARKETING OF AFFORDABLE UNIT

Once the Owner has received the Maximum Resale Price Certificate as described above, the Owner may proceed to search for a buyer of the Premises ("Prospective Buyer"). At such time as the Owner has located a Prospective Buyer, the Owner shall give notice to the Lender (a "Prospective Buyer Notice"), which notice shall set forth the price at which the Premises is to be sold and the identity of the Prospective Buyer, shall indicate whether the Owner believes the Prospective Buyer is an Eligible Purchaser and, if so, shall provide contact information for the Prospective Buyer. The Prospective Buyer Notice shall be accompanied by a copy of a fully executed offer to purchase or purchase and sale agreement for the proposed transaction, provided that any such offer to purchase or purchase and sale agreement shall expressly provide that it is contingent on Lender's approval of the Prospective Buyer.

5. ELIGIBLE PURCHASER DETERMINATION

Upon receipt of a Prospective Buyer Notice that indicates the Owner believes the Prospective Buyer is an Eligible Purchaser, the Lender shall contact the Prospective Buyer within thirty (30) days and request submission of such evidence as the Lender may require to determine whether the Prospective Buyer is an Eligible Purchaser, as well as information on the Prospective Buyer's first mortgage financing, if available. The Lender shall respond to a Prospective Buyer Notice within thirty (30) days after receipt of all information requested from the Prospective Buyer. If the Lender determines that the Prospective Buyer is an Eligible Purchaser and that the Prospective Buyer's mortgage financing meets the requirements set out in Section 26 below the Lender shall furnish to the Owner a Compliance Certificate. If the Lender determines the Prospective Buyer is an Eligible Purchaser but the Prospective Buyer has not yet received a commitment for mortgage financing or has received a commitment that does not meet the requirements set out in Section 26 below the Lender shall furnish to the Owner an Eligible

Purchaser Certificate. If the Lender determines that the Prospective Buyer is not an Eligible Purchaser, the Lender shall so notify the Owner (a "Negative Eligibility Determination").

6. CONVEYANCE TO PROPECTIVE BUYER

If the Prospective Buyer is an Eligible Purchaser, the Prospective Buyer's mortgage financing must be approved by the Lender as meeting all of the Lender's then-current guidelines for first mortgage loans to buyers of Premises. Unless the Lender previously issued a Compliance Certificate in response to the Prospective Buyer Notice, prior to conveying the Premises the Owner must obtain from the Lender either a Compliance Certificate or a Noncompliance Payment Certificate as described in Section 29 below. The Prospective Buyer may be required to execute at Closing, upon request of Lender, a mortgage in favor of the Lender securing the Prospective Buyer's obligation to comply with the terms of this AHR during the period of such Prospective Buyer's ownership of the Premises.

7. COMPLIANCE AND NONCOMPLIANCE PAYMENT CERTIFICATES

No sale, conveyance, assignment or transfer of the Premises or any interest therein to a party shall be valid under the terms of this AHR unless either (a) a certificate signed and acknowledged by the Lender, stating that the proposed conveyance, sale, transfer or assignment of the Premises or any interest therein, is in compliance with this AHR (a "Compliance Certificate") is obtained by the Owner and recorded with the Registry of Deeds or (b) a certificate signed and acknowledged by the Lender, stating that the Noncompliance Payment Amount, if applicable, has been received or indicating that no Noncompliance Payment Amount is payable (a "Noncompliance Payment Certificate") is obtained by the Owner and recorded with the Registry of Deeds. A Compliance Certificate shall indicate the name of the purchaser, the actual price for which the Premises is being conveyed, the identity of the purchaser's first mortgagee and the terms of the purchaser's first mortgage loan, including the amount, interest rate, term and amortization schedule.

8. CERTIFICATES GENERALLY

Upon written application and upon submission of such evidence as the Lender may require, the Lender shall furnish to any Owner a certificate stating whether a person or household qualifies as an Eligible Purchaser (an "Eligible Purchaser Certificate"). Upon written application and upon submission of such evidence as the Lender may require, the Lender shall furnish to any Owner, mortgagee or person having a security interest in the Premises, a Maximum Resale Price Certificate. An Eligible Purchaser Certificate, a Maximum Resale Price Certificate and a Compliance Certificate shall be valid for the period stated in the certificate, which period shall be no less than ninety (90) days. A mortgagee of the Premises may conclusively rely upon a

Maximum Resale Price Certificate issued by the Lender, provided that such Maximum Resale Price is not exceeded by the consideration for the Premises stated in the recorded deed to the Owner and further provided that such Maximum Resale Certificate is recorded in the Registry of Deeds. This Section shall not limit the right of persons to rely upon certificates of the Lender described elsewhere in this AHR.

9. NONCOMPLIANCE PAYMENTS

Notwithstanding any provision herein to the contrary, if the Owner of the Premises is entitled, pursuant to Section 26 above, to sell, convey or otherwise transfer the Premises to a Prospective Buyer who is not an Eligible Purchaser, the Owner shall immediately and directly pay to the Lender, the Noncompliance Payment Amount. The "Noncompliance Payment Amount" shall equal the excess of the sale price of the Premises over the Maximum Resale Price, Reasonable recording costs and the brokers commissions payable by the Owner in connection with the sale of the Premises shall be taken into consideration by Lender in determining the Non-Compliance Payment Amount. Upon receipt of a Noncompliance Payment Amount under this Section, if any, the Lender shall issue to the Owner a Noncompliance Payment Certificate. A Noncompliance Payment Certificate may be recorded in the Registry of Deeds and such certificate may be relied upon by third parties as constituting conclusive evidence that such Noncompliance Payment Amount, if any, has been paid or that no Noncompliance Payment Amount is payable and that the rights, restrictions, agreements, and covenants set forth herein have been met, provided that the consideration recited in the deed or other instruments conveying the Premises upon such resale shall not be greater than the consideration stated in the Noncompliance payment Certificate. The Noncompliance Payment Certificate shall have the same force and effect as if a Compliance Certificate had been issued hereunder pursuant to the provisions of Section 27. Any third party buyer shall be subject to all of the rights, restrictions, agreements and covenants set forth herein as the successor in interest to the Owner, regardless of whether any Noncompliance Payment Amount has been paid.

10. OWNER COMPLIANCE

Each Owner shall furnish such information about the Premises as the Lender may request from time to time, as to the identity of the Owner and the Owner's Family, the identity of any mortgagee or other person having an interest in the Premises, the consideration paid for the Premises, the condition of the Premises, the identity of the occupants of the Premises and any other information which the Lender deems relevant, all for the purpose of assuring compliance with this AHR. The Lender shall have access to inspect the Premises at reasonable times and on reasonable notice.

Within ten (10) days of the closing of the conveyance of the Premises from an existing Owner to a new Owner, the new Owner shall deliver to the Lender a true and certified copy of the deed of the Premises and the mortgage of the Premises in favor of the Lender, both as recorded, together with information as to the place of recording thereof in the public records. Failure of the new

Owner to comply with the first sentence of this paragraph shall not affect the validity of such conveyance or the applicability of this AHR to the new Owner.

11. MISCELLANEOUS

- A. Waiver. Nothing contained herein shall limit the rights of the Lender to release or waive, from time to time, in whole or in part, any of the rights, covenants, agreements or restrictions contained herein with respect to the Premises. No waiver shall be effective against any party unless in writing and executed by such party.
- B. Third-Party Beneficiaries. The covenant as to Maximum Resale Price may be enforced by any Owner and/or prospective purchaser of the Premises.
- C. Captions Not Binding. The Captions are used only as a matter of convenience and are not to be considered a part of this AHR or to be used in determining the intent of the parties to it.
- D. Severability. If any provision of this AHR or the application thereof to any person or circumstance is held to be invalid or unenforceable by any decision of any court of competent jurisdiction, such decision shall not impair or otherwise affect any other provision of this AHR, or the application of such provisions to persons or circumstances other than those as to which it is held invalid or unenforceable.
- E. Counterparts. This AHR may be executed in any number of counterparts, each of which when so executed and delivered shall be deemed an original, but such counterparts shall together constitute but one and the same instrument.
- F. Other Assurances. Each Owner agrees from time to time, as may be reasonably required by the Lender, to provide a written statement, signed and, if requested, acknowledged, setting forth the occupancy of the Premises and information concerning the resale of such Premises.
- G. Governing Law. This AHR shall be construed and governed in accordance with the laws of The Commonwealth of Massachusetts.
- H. Successors and Assigns. The provisions of the AHR, as amended, is binding on Borrower, each Owner and each of their successors, heirs and assigns.

As amended hereby, the Affordable Housing Resale Restriction hereinabove first described is hereby ratified and confirmed and all terms and provision as amended hereby, are and shall remain in full force and effect.

EMERGENCY SOLUTIONS GRANT

Written Standards

These standards for the Emergency Solutions Grant program are written in accordance with the recipient's citizen participation plan and the requirements of 24 CFR part 91, as amended by the Interim Rule.

EMERGENCY SOLUTIONS GRANT – CONSULTATION

The City of Fall River and the Continuum of Care (CoC) agreed to fund homelessness prevention and rapid re-housing activities because the total amount of each recipient's fiscal year grant that may be used for emergency shelter and street outreach activities cannot exceed the greater of:

1. 60% of the recipient's fiscal year grant; or
2. The amount of FY 2010 grant funds committed for homeless assistance activities.

The City of Fall River Community Development Agency (CDA) formed a subcommittee in order to consult with the CoC on:

- Determining how to allocate ESG funds for eligible activities;
- Developing the performance standards for activities funded under ESG; and
- Developing funding, policies, and procedures for the operation and administration of the HMIS.

The CoC members were invited to join the Emergency Solutions Grant (ESG) Committee through an announcement at a Fall River Homeless Service Providers Coalition (HSPC) meeting and through an e-mail to the HSPC listserv. Anyone could participate whether they were planning a proposal for the new round of ESG funding.

Determining how to allocate ESG funds for eligible activities

The ESG Committee determined that the ESG funding should be allocated 65% toward rapid re-housing, 35% toward homeless prevention.

The decision for more rapid re-housing services came from a number of factors:

- Emergency shelters are at capacity, the State of Massachusetts is housing families in motels/hotels, and the emergency overflow shelter for homeless individuals during the winter months has been at capacity and turning people away.
- The Fall River CoC, in transitioning to the Crisis Response System, is aspiring to move the homeless out of shelter and motels/hotels and into more permanent situations, freeing up much sought after shelter beds and emptying the motels. In effect, the CoC is looking to generate shorter and/or fewer shelter stays.

- The Fall River CoC also feels there are other opportunities to receive prevention assistance, such as RAFT Program, Flex Funds, Emergency Assistance, and Utilities Assistance provided by CAP agencies and other programs.

Developing the performance standards for activities funder under ESG

The ESG Committee developed performance standards based on current and proposed ESG subrecipients programs' own written policies and procedures.

Developing funding, policies, and procedures for the operation and administration of the HMIS

The Fall River CoC has a Homeless Management Information System dedicated grant through the McKinney-Vento grant application and was established among the Fall River homeless service providers in August 2004. Policies and procedures were developed at start-up and were updated in July 2011. HMIS is coordinated across the CoC by CDA , the grantee. The Fall River CoC also retains part-time personnel to assist all agencies with data entry issues and data clean-up.

A. Standard policies and procedures for evaluating individuals' and families' eligibility for assistance under ESG

Coordination of Intake and Eligibility Procedures – Homelessness Prevention/Rapid Re-Housing

Emergency Services Advocates will conduct initial intake interviews with any client seeking services to ensure compliance with the two threshold eligibility standards established in the ESG regulations:

1. Current income verification will be gathered to insure that all clients are income eligible in accordance with the Maximum Income Level (30% of median income) as established by HUD and under the guidelines of the ESG regulations.
2. Verification that Client meets one of the four categories as defined by the new HUD Homelessness Definition as established under the guidelines of the ESG regulations and in accordance with the HEARTH Act of 2009.

Once threshold eligibility is established, the Emergency Needs Advocate will, on a case-by-case basis, match eligible clients and guests to the most appropriate Emergency Solutions category and activity that will eventually lead to a permanent and sustainable housing solution. By establishing threshold eligibility requirements and verifying eligibility, duplication of services is eliminated and the best use of these limited funds can be ensured. The Emergency Services Advocate will link program participants to community and mainstream resources and benefits to help clients achieve the ultimate goal of permanent and stable housing. The subrecipient will work with other homeless and public service providers within the CoC to promote a strategic, community-wide system to prevent and end homelessness. The subrecipient will

reach out to other social service agencies within the CoC to provide training and outreach for staff of these agencies that may have clients who would be eligible for ESG funds and develop a referral process for these clients. Any funds used for rental assistance, first month or last month's rent will not exceed the local Fair Market Rents established by HUD and set forth in the ESG regulations and will meet the apartment inspection guidelines as set by HUD.

Rapid Re-Housing Services to Households

Activities provided under rapid re-housing include:

- Short-term (up to 3 months) rental assistance;
- Security deposits;
- Utility payments and deposits; and/or
- Last month's rent.

Under the terms of this ESG grant, only those clients who are "literally" homeless or who are fleeing domestic violence and other dangerous or life-threatening conditions are eligible for rapid re-housing activities.

Homeless Prevention Services to At-Risk Households

Activities provided under homeless prevention include:

- Short-term (up to 3 months) rental assistance;
- Security deposits;
- Utility payments and deposits; and/or
- Last month's rent.

In order to qualify as "at-risk" and be eligible for homeless prevention funds, households must meet the following two additional threshold eligibility criteria:

1. The individual or family has insufficient resources immediately available to attain housing stability.
2. The individual or family must also exhibit one or more specified risk factors, which include:
 - Moving frequently because of economic reasons;
 - Living in a home of another because of economic hardship;
 - Being notified that their right to occupy their current housing or living situation will be terminated;
 - Living in a motel/hotel;
 - Living in severely overcrowded housing;
 - Exiting an institution; and/or
 - Living in housing that has characteristics associated with instability and an increased risk of homelessness.

Coordination of Intake and Eligibility Procedures – Emergency Shelters (not domestic violence)

The Emergency Shelter Program provides shelter services to homeless individuals as needed. Services include crisis management and intervention, psycho-educational groups, case management services, and referrals.

Terminology

Individuals receiving services from the Emergency Shelter Program will be referred to as guests.

Referral Process and Times

Referrals can be made by any external source, internal programs, or through self-referrals during the designated hours. Referrals must be made on the day of need. Advance referrals/attempts to reserve beds for future use will not be considered.

- Self-Referrals – Individuals can self refer between the hours of 9:00 a.m. and 4:00 p.m. Self-referrals will not be accepted before or after these hours.
- Agency/Institutional Referrals – Any legitimate public or private agency can make referrals 24 hours per day to the shelter. Referrals from such organization must be made by program staff.

The Pre-Screen Process

All program referrals must be pre-screened using the Emergency Shelter Pre-Screening Form. This process is to insure that individuals seeking shelter services are applying for the appropriate level of care.

- Appropriate Referrals – Those individuals deemed appropriate for shelter services are to arrive at the shelter for intake and admission between the hours of 4:00 p.m. and 6:00 p.m.
- Inappropriate Referrals – Those individuals deemed inappropriate for shelter services will be offered a referral to an appropriate level of care by the shelter intake staff.

The Intake and Admission Process

The intake and admission process consists of two parts. Part one is completed by either the case manager or charge person. Part one must be completed before the actual admission to the shelter occurs. Part one consists of the following:

- Verification of proof of age/identification – state or government ID, birth certificate, other acceptable ID;
- Breathalyzer and/or urine screening;
- Search of the individual and personal property;
- Confiscation and storage of medications;
- Confiscation and storage of tobacco products and tobacco paraphernalia;
- Completion of the emergency information form;
- Completion of the Ability to Self Preserve Assessment;
- Completion of Shelter Participation Contract;
- Review of Shelter Rules and Policy;
- Review of Fire Safety and Evacuation Procedures; and
- Assignment of a bed.

Part two of the admission process will typically occur within 72 hours after entry into the shelter program. Part two will be completed by the case manager and will consist of the following:

- Psycho-social assessment;
- Development of Individual Service Plans Phase 1 (7 days), Phase 2 (Days 8-29), and Phase 3 (30+ days);
- Appropriate referrals to services as determined on the Individual Service Plans; and
- Assignment to in-house groups/meeting.

Guests who refuse to participate in any part of this process will be denied admission to the program or discharged.

The Stand-By List

Guests who are approved for shelter participation when beds are full will be placed on the stand-by list. Stand-by guests must contact the shelter during the hours of 9:00 a.m. to 6:00 p.m. for bed availability. Stand-by guests must contact the shelter each day between the hours of 9:00 a.m. and 4:00 p.m. to be placed back on the list. Failure to contact the shelter will result in removal from the list. Shelter staff will not contact potential guests on the stand-by list.

Appropriate After-Hours and Emergency Admissions

After-hours and emergency admissions will occur if space permits. Only those individuals referred by a legitimate public or private agency/institution will be considered. The following may qualify as eligible for such admissions:

- Single individuals referred as a result of a domestic violence situation;
- Single victims of accidents or fires;
- Single individuals referred who have been medically or psychiatrically cleared by a hospital or agency calling the shelter and accompanied by supporting paperwork;
- Single individuals or other trauma or circumstantial events as indicated by the referring agency.

All after-hours admissions will follow the same intake and acceptance process as other shelter admissions.

Inappropriate After-Hours Admissions

There are several categories of individuals who will not be considered for after-hours admissions:

- Self-referrals will never be considered for after-hours admission;
- Individuals picked up by police who appear intoxicated, under the influence, or involved in criminal activity.
- Individuals who have signed out of hospital care against medical advice (AMA);
- Individuals who have refused medical or psychiatric care as indicated by the referring source.

Overflow and Cot Beds

Between the months of January and March when daytime temperatures are below 20 degrees, overflow or cot beds (2 male and 2 female) may be instituted if staffing permits. Individuals seeking shelter during this time in excess of shelter capacity may be referred to the emergency overflow program for shelter if it is open. The following policy is in place for overflow beds:

- Overflow beds will only be used with the advance authorization of the shelter supervisor/director;
- Two overflow male beds will be placed in the male shelter living room area;
- Two overflow female beds will be placed in the extra room/hallway in the female shelter;
- All overflow guests will follow the same rules and policy as regular shelter guests.

The following policy is in place for those guests referred to the emergency overflow beds:

- Overflow bed referrals to the emergency overflow beds will only be made with advance authorization of that organization;
- Staff will do the intake for the emergency overflow beds program;
- Emergency overflow beds intake will occur from 7:00 p.m. to 7:30 p.m. at the emergency shelter;
- Only those guests who would meet the guidelines for admission to the emergency shelter will be referred to the emergency overflow beds;
- Copies of the pre-screen will be sent with an authorized staff person from the emergency overflow beds with any guest who participates in the emergency overflow beds program.

Dischargeable Offenses

The following offenses will result in immediate discharge of a guest:

- Possession of alcohol, illegal drugs, medications not belonging to the person, weapons;
- Returning to the shelter under the influence;
- Smoking or in possession of lighters/matches inside the shelter;
- Guests who refuse to cooperate with shelter requirements;
- Abusive or threatening behaviors toward other guests or staff;
- Stealing or possession of another's property without permission;
- Curfew violations or leaving early;
- Fighting;
- Tampering with fire and/or other safety equipment;
- Tampering with or possession of security equipment;
- Racial comments or comments against another's gender, sexual orientation, religion;
- Any behavior that disrupts the orderly operations of the facility;
- Being in an unauthorized area;
- Any behavior that presents a threat to self, others, or property.

Grievances

All guest grievances will be handled in accordance with the subrecipient's Grievance Policy as indicated in the agency's policies and procedure manual. Guests who are not satisfied with the

outcome if the grievance process are encouraged to appeal to the agency's funding source organization.

Discharge Process

At the time of discharge, guests will inspect their bed area with program staff to insure cleanliness of area. All inventory items will be reviewed and accounted for.

Coordination of Intake and Eligibility Procedures – Emergency Shelters (domestic violence)

Due to the nature of domestic violence shelters, the Intake and Eligibility Procedures differ from the procedures of other types of ESG programs.

Intake is the process by which a trained staff and/or volunteer take relevant information from an individual to determine if the individual can be helped by the program (community and/or residential) and/or what other supports/resources may be helpful. An intake can be conducted over the phone or in person. The intake process is composed of a very specific script and very specific questions.

The following are key components of a strength-based approach to the intake process, and will be included in training and orientation for all staff and volunteers:

- a. Intake should be a strength-based process. A process that gathers information within the context of an individual's strengths, current situation, goals and needs.
- b. Intake should be individually driven rather than agency driven. The process of gathering information (and the content of information collected, including data and evaluation components) is done based on the individual's presenting need(s). Information requested must respect the privacy of the individual, exhibit a sensitivity to trauma, and collect information that is minimally necessary to determine acceptance into services.
- c. The intake process should be respectful and culturally appropriate. The manner in which intakes are conducted (including the location, setting, and duration) will be accessible, welcoming, family friendly, reflective of the community and culture. The intake process will foster respectful engagement with the goal of providing a helpful response to the individual's needs.

Assessment is defined as a process by which a trained staff and/or volunteer engages with an individual, gathers information in order to understand a situation and to determine what help/services are needed. Assessments are done in person through a specifically designed tool whereby ways of understanding the situation and recommendations/suggestions, are discussed with the individual. This process should result in an increased understanding of the individual and/or family, the current situation, outlining of initial goals, and development of a mutually agreeable plan for services and support to help the individual and/or family.

The following are examples of a strength-based approach to the assessment process, and will be included in training and orientation for all staff and volunteers:

- a. Assessment should be a strength-based process. A process that seeks to understand an individual's strengths and needs and thereby develop with the individual a plan for services.
- b. Assessments should be individually driven rather than agency driven. Discussing information during assessment must respect the privacy of the individual, and exhibit a sensitivity to trauma. The discussion should cover information that is minimally necessary to understand the situation, the individual's needs, and plan accordingly for help and accessing services.
- c. The assessment process should be respectful and culturally appropriate. The manner in which assessments are conducted (including the location, setting, and duration) will be accessible, welcoming, family friendly, reflective of the community and culture. The assessment process will foster respectful engagement and trust building.

When a woman and/or her family arrives at the shelter, the staff makes certain the family's immediate basic needs are met – food, clothing, medical attention. The assessment process begins when the client is emotionally and physically rested. Every effort is made to complete the assessment within 24-hours. The staff member explains that the assessment helps develop a full picture of the strengths and needs of the family. The assessment is done at the pace of the family, respecting the trauma they have experienced. The client is reminded she can stop and resume the assessment process at any time. Clients are informed that childcare is provided during the assessment meeting should they choose to speak without children present. A private space is used to ensure confidentiality.

B. Policies and procedures for coordination among emergency shelter providers, essential service providers, homelessness prevention and rapid re-housing assistance providers, other homeless assistance providers, and mainstream service and housing providers

Coordination among emergency shelter providers, essential service providers, homelessness prevention and rapid re-housing assistance providers, other homeless assistance providers, mainstream service providers, and housing providers will be done through referrals among the members of the CoC. All ESG subrecipients will be required to be an active member of the CoC and attend CoC meetings. At the CoC meetings, CoC members share information and assist each other with resources and services for their clients. Under the ESG program, the subrecipient will work with other homeless and public service providers to promote a strategic, community-wide system to prevent and end homelessness. The subrecipient will reach out to other social service agencies to provide training and outreach for staff of these agencies that may have clients who would be eligible for ESG funds and develop a referral process for these clients.

C. Policies and procedures for determining and prioritizing which eligible families and individuals will receive homelessness prevention assistance and which eligible families and individuals will receive rapid re-housing assistance

Prioritization of Eligibility Assistance

The City of Fall River recognizes and realizes that many households will be initially eligible for assistance provided through the Emergency Solutions Grant. Therefore, it is paramount that we get the most value for each ESG dollar that is given out as assistance to households. With this in mind, the following priorities for assistance have been established that insure that ESG funds are used for those households most in need of the assistance.

a. Rapid Re-Housing Assistance Priorities:

1. Those that are literally homeless and residing in the street, car, shelter or other place not meant for human habitation.
2. Households experiencing domestic violence and other dangerous or life-threatening conditions, as defined by S.896 of the HEARTH Act of 2009.
3. Households displaced by natural disasters.
4. Households living in unsanitary and unlawful conditions that pose a health hazard as determined by the Board of Health or other public agency.

b. Homeless Prevention Assistance Priorities:

1. As a diversionary measure – Those households that are closest to going to a shelter, car, or the street, if not those who are about to spend their first night there.
2. Households involved in the eviction process, and then further prioritized by where in the eviction process the household is. For example, a family that has just received a “14-Day or 30-Day Notice to Quit” from a landlord is still at least 30 days away from an actual Housing Court Summary Process Action and Court Date. Whereas, a household that has received a Housing Court Judgment and/or “48-Hour Notice” from the Housing Court is in immediate danger of being physically homeless, and would be given access to assistance immediately.
3. “Doubled-up” households with a written statement from the host family that they can no longer reside in that housing situation.

Once a household’s need and priority have been determined by the subrecipient Basic Needs Case Advocate, the file will be turned over to the subrecipient Emergency Services Coordinator for review and final approval as to the amount of assistance the household is eligible for.

D. Standards for determining the share of rent and utilities costs that each program participant must pay, if any, while receiving homelessness prevention and rapid re-housing

Depending on a program participant's needs and resources, they may be required to pay a cost share toward the monthly rent of their apartment and utilities. The cost share is not to exceed 50% of the participant's net income.

E. Standards for determining how long a particular program participant will be provided with rental assistance and whether and how the amount of that assistance will be adjusted over time

A program participant may receive rental assistance up to three months of rental assistance. How the amount of any given assistance will be adjusted over time will be based on client need. Emergency Service Advocate Managers will establish an action plan with clients to ensure that funds used for homeless prevention activities will allow the family to maintain and sustain a permanent housing solution. All clients will be required to prepare a budget and meet with their advocate on an ongoing basis to ensure that the family will be able to maintain and sustain their housing once the assistance provided under this grant have ended. Benchmarks and goals will be developed with the household and reviewed during these ongoing case management sessions. Any program participant that receives either rapid re-housing or homeless prevention services will be re-evaluated prior to their exiting the program. Under no circumstance will a program participant receive more than 24 months of assistance within a 3-year period.

Copies of the subrecipient's Emergency Services Chronological Procedure, Documentation Checklist, Authorization & Privacy Disclosure forms, as well as its Termination and Grievance Policy are attached.

Re-evaluation procedure

Three-Month Client Eligibility Update:

Whether the client receives a one-time assistance or three months of short-term assistance, they will be given an appointment after approval for a three-month certification to update their income status and housing status.

This certification would also determine continuance or closing of client file.

- If household housing situation is certified stable for six months or greater, client needs would be considered met and file will be closed.
- If household has not met its maximum assistance amount and needs further monetary assistance, the situation and budget will be reviewed for any changes and to assess if the household is having difficulties following the budget.

- If household has met its maximum assistance amount client would be offered, further budgeting counseling where options to utilizing community resources would be offered to minimize expenses.

Client would be sent a reminder of appointment along with documentation needed a week prior to appointment.

- F. Standards for determining the type, amount, and duration of housing stabilization and/or relocation services to provide a program participant, including the limits, if any, on the homelessness prevention or rapid re-housing assistance that each program participant may receive, such as the maximum amount of assistance, maximum number of months the program participants receives assistance, or the maximum number of times the program participants may receive assistance**

The type of assistance a program recipient will receive is dependent of their circumstances as determined at their initial eligibility screening. The maximum amount of Emergency Solutions Grant funds that a program participant would be eligible for is up to 3 months of rental assistance and will not exceed \$3,000. A program recipient can only receive up to three months of rental assistance for both rapid re-housing and homelessness prevention services. Any program participant that receives either rapid re-housing and homelessness prevention services will be re-evaluated prior to their exiting the program. Under no circumstances will a program participant receive more than 24 months of assistance within a 3-year period.

Income Determination

Income eligibility determination is determined by the grant(s). We use the adjusted income limits and rent limits as determined by HUD on an annual basis. Net household budget is verified and reviewed, for affordability at both levels of assistance.

Conflict of Interest

A Conflict of Interest Policy prevents the enrichment of insiders and other abuses and specifies that:

- a. A conflict of interest is any situation in which financial, professional or personal incentives or obligations may compromise or present the appearance of compromising a staff member's professional judgment in carrying out their duties associated with the subrecipient agency;
- b. All paid and unpaid employees and volunteers; and members of the Board of Directors of the subrecipient agency are covered by this policy;
- c. A conflict of interest arises when any "Responsible Person" or any "Party Related to a Responsible Person" has an "Interest Adverse to the subrecipient agency." A Responsible Person is any individual in a position to exercise substantial influence over

the affairs of the subrecipient agency, and specifically includes, without limitation, directors and officers of the subrecipient agency and the chairperson and members of any committee making recommendations or decisions on behalf of the subrecipient agency. A Party Related to a Responsible Person includes his or her extended family (including spouse, ancestors, descendants and siblings, and their respective spouses and descendants), an estate or trust in which the Responsible Person or any member of his or her extended family has a beneficial interest or a fiduciary responsibility, or an entity in which the Responsible Person or any member of his or her extended family is a director, director or officer or has a financial interest. An "Interest Adverse to the subrecipient agency" includes any interest in any contract, transaction or other financial relationship with the subrecipient agency, and any interest in an entity whose best interests may be impaired by the best interests of the subrecipient agency including, without limitation, an entity providing any goods or services to or receiving any goods or services from the subrecipient agency, an entity in which the subrecipient agency has any business or financial interest, and an entity providing goods or services or performing activities similar to the goods or services or activities of the subrecipient agency.

- d. This policy shall be enforced by the Executive Director, Program Supervisors and Managers, as appropriate.
- e. Examples of situations that may constitute a conflict of interest include, but are not limited to, financial transactions whereby a staff member may inappropriately benefit by their association with the agency, or matters involving personnel in which the objectivity of administrative or supervisory staff could be compromised;
- f. In matters involving members of the staff, the Executive Director, Program Supervisors and Managers are responsible for assuring that information that could prevent or manage potential and apparent conflicts of interest is disclosed.

Disclosure. If a Responsible Person is aware that the subrecipient agency is about to enter into any transaction or make any decision involving a conflict of interest (a "Conflicting Interest Transaction") such person shall: (i) immediately inform those charged with approving the Conflicting Interest Transaction on behalf of the subrecipient agency of the interest or position of such person or any party related to such person; (ii) aid the persons charged with making the decision by disclosing any material facts within the Responsible Person's knowledge that bear on the advisability of the subrecipient agency entering into the Conflicting Interest Transaction; and (iii) in cases where program or services are involved, verify and document eligibility for said programs and services.

Approval of Conflicting Interest Transactions: The subrecipient agency may enter into a Conflicting Interest Transaction provided the material facts as to the Responsible Person's relationship or interest and as to the Conflicting Interest Transaction are disclosed, known and approved by the Executive Director.

Homeless Participation Requirement

Under 576.405(a) of the Interim Rule, each recipient that is not a state must provide for the participation of not less than one homeless individual or formerly homeless individual on the Board of Directors or other equivalent policy-making entity of the recipient, to the extent that the entity considers and makes policies and decisions regarding any facilities, services, or other assistance that receives ESG funding. This requirement remains the same as it was in the prior ESG regulations and is a key factor in helping shape the method to approach issues that face their clients.

Performance Measures

Emergency Shelter Operations and Outreach Services (not domestic violence)

1. Increase the rate of housing placements during shelter stay
 - Goal: 30% increase from last year
2. Reduce length of stay in emergency shelter
 - Goal: 35% decrease from last year
3. Reduce the rate of re-entries
 - Goal: 40% decrease from last year
4. Reduce the number seeking emergency shelter placement
 - Goal: 30% decrease from last year
5. Increase number of clients securing employment during shelter stay
 - Goal: 10% Increase in those employed from last year
6. Increase the number referred to Substance Abuse Treatment
 - Goal: 15% increase in substance abuse referrals from last year
7. Increase the number referred to Mental Health Treatment
 - Goal: 20% increase in mental health referrals from last year

Emergency Shelter Operations and Outreach Services (domestic violence)

(Not funded under this Amendment)

1. Increase rate of shelter clients who go on to living arrangements away from their abusers after leaving shelter
 - Goal: 80% of shelter clients and their children will go on to living arrangements away from their abusers after leaving shelter; 50% went into transitional or permanent housing
2. Increase the level of knowledge, resources and feelings of self-esteem or empowerment that victims possess upon leaving shelter
 - Goal: 98% of shelter residents will possess increased levels of knowledge, resources and feelings of self-esteem or empowerment upon leaving shelter

Prevention Services

1. Increase the number of housing retentions
 - Goal: 35 retentions
2. Reduce number of emergency shelter entries
 - Goal: 25 entries
3. Reduce the number of first-time homeless

- Goal: 30 first-time homeless
- 4. Increase number of clients connected to mainstream resources (who are not already connected)
 - Goal: 10 clients connected
- 5. Increase in skills
 - Goal: 35 clients increase in skills, i.e., budgeting, life skills, etc.
- 6. Increase in income
 - Goal: 3 clients connected to education/training/employment

Rapid Re-Housing Services

1. Increase the number of housing placements
 - Goal: 65 housing placements
2. Reduce number of emergency shelter entries
 - Goal: 10 emergency shelter entries
3. Reduce length of stay in emergency shelter
 - Goal: Decrease from 9 months to 6 months (33%)
4. Reduce the number of first-time homeless
 - Goal: 15 first-time homeless
5. Increase number of clients connected to mainstream resources
 - Goal: 10 clients connected
6. Increase in skills
 - Goal: 65 clients increase in skills, i.e., budgeting, life skills, etc.
7. Increase in income
 - Goal: 5 clients connected to education/training/employment



OPERATIONAL STANDARDS for THE CALL

OVERVIEW.

THE CALL [Coordinated Assessment to Local Links] is a process set up for the three Continuums of Care [CoC] within Bristol County— New Bedford's CoC [Homeless Service Providers Network—HSPN], Fall River's CoC [Homeless Service Providers Coalition], and the Greater Bristol County/Attleboro/Taunton/Coalition to End Homelessness' CoC [GBCATCH]. The participating programs within each of these CoCs will work cooperatively to provide a single point of intake and initial assessment. This will assist residents in the continuums meet their housing needs with more efficiency. The CALL will also comply with the goals and regulations of the Emergency Solutions Grant (ESG) and the HEARTH Act.

Referrals to housing services and providers will be completed through a single source coordinated throughout each CoC. Catholic Social Services is responsible for the operations of THE CALL which will be the initial source for intake and initial assessment. All agencies receiving CoC funding for housing related programs will be required to participate. Other programs within the CoCs are encouraged to participate. Oversight of the program process will be provided by an advisory committee comprised of representatives of the three Continuums of Care. Each Continuum may conduct their own monitoring of the program.

PROCESS.

THE CALL consists three distinct components:

- Telephone entry into homeless systems and completion of vulnerability index
- Placement in housing, either emergency, transitional, or permanent and placement on waiting list for housing within participating agencies
- Monitoring and evaluation to ensure efficacy of the process

1. CALL CENTER

Telephone calls

THE CALL shall be accessible by dialing 1-800-HOMELESS. All calls coming into the call center will be handled as follows: a client in need of housing assistance will immediately be referred to THE CALL staff. If no staff is available, the caller will be prompted to leave contact information and THE CALL staff will return their call. Once THE CALL staff is connected with the caller, they will undergo an initial client assessment and basic information will be entered into HMIS by THE CALL including: name, contact phone number or email address and other core information: date of birth, social security number and mother's maiden name.

Subpopulations

If the client is under extreme life threatening duress or involved in a domestic violence situation, they will immediately be connected with appropriate resources including: police, Safelink, local domestic violence shelters.

If the client is a veteran, the client will be referred to the appropriate veteran's agencies. The client will also be placed in an emergency shelter if needed and the receiving agency will refer for appropriate veteran services.

All clients will be served on a case by case basis with the goal being to locate resources for the client.

Strategic Placement

The following order will be used when assessing each individual client based on HUD preferences:

1. Diversion
 - a. Staff on duty will review with the client potential resources they have within their own family and resources.
 - b. Staff will review resources used in the past and potential resources that a client could use either temporarily while accessing services or could use to prevent the need for ongoing services.
 - c. If sustaining housing is possible, divert to prevention or rapid re-housing
2. Prevention
 - a. Staff will notify a client who may qualify for Prevention services the necessary documentation needed for application. If the client has documentation, an appointment will be scheduled with ESG staff utilizing the centralized CSS Emergency Solutions calendar
 - b. If client does not have documentation then an introductory letter will be mailed to client stating all documentation needed in order to apply for Rapid Rehousing services.
3. Rapid Rehousing
 - a. Staff will notify a client who may qualify for Rapid Rehousing services the necessary documentation needed for application. If client has documentation, an appointment will be scheduled with ESG staff utilizing the centralized CSS Emergency Solutions calendar.
 - b. If client does not have documentation then an introductory letter will be mailed to client stating all documentation needed in order to apply for Rapid Rehousing services.
 - c. If sustaining housing is possible, divert to prevention or rapid re-housing
4. Permanent or Transitional Housing
 - a. Client will complete Vulnerability Index in order to go onto a waiting list for PSH (Permanent Supporting Housing), or Transitional Housing
 - b. Client will be given a score based on need and will be referred to an opening in PSH or Transitional Housing based on priority rating which is determined by the vulnerability index.
 - c. If there are no openings available client will enter a waiting list which is based on those with the most need
5. Shelter Services
 - a. Staff will attempt to locate shelter for the individual or family based on availability provided to the CALL each morning.
 - b. Staff will assist with providing a family information as to how to access DTA assistance for EA shelter services.
 - c. Staff will contact shelters not utilizing the Coordinated Entry system to attempt to locate an opening for immediate service
 - d. If no shelter bed is available individual or family can complete a SPDAT to determine place on waiting list if bed becomes available after shelter curfew.

2. ELIGIBILITY

2.1 Emergency Shelter

- Must be literally homeless according to HUD definitions
- Can be safely maintained in shelter and behavior is not an obstacle to safety
- Registered sex offenders are not eligible
- Families must be referred to Massachusetts Department of Transitional assistance before offered other shelter/housing options.
- Emergency Shelter should be reserved for the most vulnerable, hardest-to-serve clients.

2.2 Transitional Housing

- Must be screened for diversion first
- Applicant must be homeless coming from shelter/s and/or streets with income below 30% AMI.
- Applicant must be able to be safely maintained in the program
- Client cannot be slated for PSH (Permanent Supportive Housing) AND
- At least one prior episode of homelessness (except young adults) AND
- Be classified as one of the following special subpopulations:
 - Young adult 18-24
 - Family with children under age 5
 - Substance use disorder
 - Behavioral health disorder
 - Military veteran
 - Fleeing DV and DV the cause of recent homeless episode

2.3 Permanent Supportive Housing

- Must meet HUD definition of literally homeless AND
- Include one family member with disabilities
- For HUD CoC-funded units, applicants must be chronically homeless with the most barriers to housing

3. NOTIFICATION of VACANCIES

Participating agencies must complete eligibility forms (see addendum) for each participating program. Eligibility forms will be updated annually to reflect the most current bed counts and eligibility criteria. If a new program begins in a participating agency it will be the agency's responsibility to submit the eligibility criteria form to THE CALL a minimum of 5 (business) days before the program begins.

If a new agency would like to participate with THE CALL they will first need to contact the CoC in their service area and execute an MOU for that Continuum. They will work with that Continuum to ensure they have provided the necessary documentation and information to participate in THE CALL.

All programs including Emergency Shelter, Transitional Housing, Permanent Supportive Housing, Rapid Re-Housing, and Prevention programs are required to report vacancies between 8:30-9:30 every morning. On Friday, Saturday, and Sunday the on call worker will contact each agency that contains emergency shelter beds by 9:30am and determine how many beds are open for the day in order to place individuals in case of an emergency.

3.1 Emergency Shelter

Providers must hold the vacancy on behalf of the referred client in accordance with the emergency shelter's protocols. If the referred individual or family does not arrive at the shelter to claim a bed by the appointed time the shelter will contact CALL and notify that the bed has reopened for the evening.

3.2 Transitional Housing

Staff at the Housing program will determine eligibility and acceptance or rejection into the program within three business days. If the homeless family or individual is accepted, the receiving program must document that acceptance and arrange for move-in within three business days from acceptance. To ensure that vacancies are promptly filled, THE CALL may issue up to three referrals per vacancy.

3.3 Permanent Supportive Housing

After the intake interview, staff will determine eligibility and acceptance or rejection into the program within five business days. If the homeless individual or family is accepted the receiving program must document that acceptance and arrange for move-in as follows:

- Project-Based PSH Program – dependent upon room readiness
- Scattered-Site PSH Program –
 - Dependent upon tenant's acceptance of apartment
 - Dependent upon landlord acceptance of tenant
 - Dependent upon inspection of unit, repairs and re-inspection as applicable

To ensure that vacancies are promptly filled, THE CALL may issue up to three referrals per vacancy.

4. CLIENT/CONSUMER CHOICE – PREFERENCE AND DECLINE POLICY

Due to limited resources within each Continuum clients/consumers are not able to decline a referral and continue to receive services except under very limited circumstances, as all referrals should be appropriate for the client and the receiving programs.

In the case that a client declines a referral for a valid reason as decided by THE CALL and the Receiving Program, THE CALL will, at their discretion, require a case conference to review and resolve rejection decisions by clients. The purpose of the case conference will be to resolve barriers to the client receiving the indicated and desired level of service.

5. PROVIDER DECLINE POLICY

5.1 Emergency Shelters

Emergency Shelters may only decline individuals and families found eligible for and referred by THE CALL under limited circumstances including

- No actual vacancy available
- The household presents with more people than referred by THE CALL
- The Emergency Shelter has determined that the individual or family cannot be safely accommodated

The Emergency Shelter must accommodate the client or provide an appropriate referral and must report the reason for any decisions to reject a client to THE CALL. If the rejected client has not otherwise been accommodated for the night and no appropriate referral can be made, the Emergency Shelter must refer the client back to THE CALL.

5.2 Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing
The above listed housing programs may only decline individuals and families found eligible for and referred by THE CALL under limited circumstances including

- No actual vacancy available
- The Household presents with more people than referred by THE CALL
- The Household has missed two intake appointments
- Based on individual program policies and procedures, the Receiving Program has determined that the individual or family cannot be safely accommodated
- Based on individual program policies and procedures the Receiving Program has determined the individual cannot meet tenancy obligations with the supports provided by the program.
- The Household has not presented at the Receiving Program within five business days from the intake appointment.

Programs may not decline persons with psychiatric disabilities for refusal to participate in mental health services as long as the client reasonably complies with the tenancy and is of no harm to himself or others.

The Continuums of Care have agreed that Providers must accept at least two of every three referrals received from THE CALL.

If the client, referred by CALL, has not presented at the Receiving Program within five business days from the intake appointment, the Receiving program must notify THE CALL and document the lack of follow through by the client. Should client present at or contact the Receiving Program after more than five days from the appointment, the Receiving Program must refer the client back to THE CALL, and the client is placed at the bottom of the Centralized Waitlist.

5.3 Clients declined by all referrals

THE CALL may convene a case conference in the event that a client has been declined by three programs. THE purpose of the case conference will be to resolve barriers to the client receiving indicated level of service. THE CALL will determine which parties will attend the case conference, including but not limited to the Assessment Entity, the receiving Programs, and other Collateral Contacts as determined necessary. THE CALL will then arrange a conference with the client to discuss any alternative options.

6. RETURNS TO EMERGENCY SHELTER OR THE STREETS

If a client/household can no longer be served by a housing program and the Receiving Program has exhausted all of its agency resources, THE CALL should be notified to determine if another placement could be made to prevent a return to emergency shelter or the streets.

7. HOLDING BEDS OR UNITS TO LOCATE CLIENTS

7.1 Emergency Shelter

Once a referral is made, the provider is required to hold a bed until a time as set by the Emergency Shelter's protocols, in order for the individual or household to arrive at the Emergency Shelter.

7.2 Transitional Housing, Permanent Supportive Housing

Once a referral has been made by the CALL, the Receiving Program is required to hold the unit vacant for three business days in order to locate and information the individual or household of the availability of housing and arrange the intake

8. GRIEVANCE AND APPEALS POLICIES

All grievance and appeals will be handled within the agency according to their policies and procedures.

All households have the right to appeal eligibility and referrals made by THE CALL. All appeals of this nature should be made in writing and submitted within 10 days of client notification to the CALL Evaluation Subcommittee of the South Coast Network to End Homelessness. The entity receiving the appeal must respond in writing to all appeals within 14 days. Responses must be submitted to the CALL, Receiving Program and the client.

9. MONITORING

All Continuums of Care may develop their own method for monitoring the effectiveness of THE CALL including agency participation and cooperation with THE CALL.

In addition The Southcoast Regional Network to End Homelessness [SoCo] will institute a way in which to measure the effectiveness of THE CALL.

10. DOCUMENTS

THE CALL will utilize uniform documentation for initial assessment, vulnerability index, and other procedures. The following documentation will be provided to all agencies within the CALL as well as the Continuums of Care utilizing THE CALL. The documentation will be part of the written standards and procedures. The documentation is subject to change as necessary in order to most effectively serve the clients.

The following documents will be used and are included within the ADDENDUM to these Policies and Procedures:

- THE CALL Initial Assessment
- SPDAT (Service Prioritization Decision Assessment Tool)
- Flow Chart for Family Seeking Shelter
- Flow Chart for Individual Seeking Shelter
- Daily Bed Count

- Appendix A Definitions
- Appendix B HUD Definitions of Homelessness
- Appendix C Housing Strategies and Components
- Appendix D THE CALL Initial Assessment
- Appendix E SPDAT (*Service Prioritization Decision Assessment Tool*)
- Appendix F Flow Chart for Family Seeking Shelter
- Appendix G Flow Chart for Individual Seeking Shelter
- Appendix H Daily Bed Count Form

Appendix A Definitions

Chronically Homeless (HUD Definition):

- (1) An individual who: (i) is homeless and lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and (ii) has been homeless and living or residing in a place not meant for human habitation, a safe haven, or in an emergency shelter continuously for at least one year or on at least four separate occasions in the last 3 years; and (iii) can be diagnosed with one or more of the following conditions: substance use disorder, serious mental illness, developmental disability (as defined in section 102 of the Developmental Disabilities Assistance Bill of Rights Act of 2000 (42 U.S.C. 15002)), post-traumatic stress disorder, cognitive impairments resulting from brain injury, or chronic physical illness or disability;
- (2) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or
- (3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.

Disability (HUD Definition):

A Physical, Mental or Emotional Impairment, including impairment caused by alcohol or drug abuse, post-traumatic stress disorder, or brain injury that is expected to be long-continuing or of indefinite duration, substantially impedes the individual's ability to live independently, and could be improved by the provision of more suitable housing conditions; includes: Developmental Disability Defined in §102 of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (42 USC 15002) – a severe, chronic disability that is attributable to a mental or physical impairment or combination AND is manifested before age 22 AND is likely to continue indefinitely AND reflects need for a combination and sequence of special, interdisciplinary, or generic services, individualized supports, or other forms of assistance that are of lifelong or extended duration and are individually planned and coordinated. An individual may be considered to have a developmental disability without meeting three or more of the criteria listed previously, if individual is 9 years old or younger AND has a substantial developmental delay or specific congenital or acquired condition AND without services and supports, has a high probability of meeting those criteria later in life.

HIV/AIDS Criteria includes the disease of acquired immunodeficiency syndrome (AIDS) or any conditions arising from the etiologic agent for acquired immunodeficiency syndrome, including infection with the human immunodeficiency virus (HIV).

Literally Homeless (HUD Homeless Definition Category #1):

- (1) Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning: (i) Has a primary nighttime residence that is a public or private place not meant for human habitation; (ii) Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs); or (iii) Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.

Appendix B HUD Definitions of Homelessness

Category 1	Literally Homeless	<p>Individuals who lack a fixed, regular, and adequate night time residence, meaning:</p> <ul style="list-style-type: none"> ▪ Have a primary residence that is a public or private place not meant for human habitation; ▪ Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing and hotels/motels paid for by charitable organizations or by federal/state/local government programs); or ▪ Is exiting an institution where s/he has resided for 90 days or less <u>and</u> who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.
Category 2	Imminent Risk of Homelessness	<p>Unaccompanied youth or young adults who will imminently lose their primary nighttime residence, provided that:</p> <ul style="list-style-type: none"> ▪ Residence will be lost within 14 days of the date of application for homeless assistance; ▪ No subsequent residence has been identified; <u>and</u> ▪ The unaccompanied youth or young adult lacks the resources or support networks needed to obtain other permanent housing.
Category 3	Modified McKinney-Vento	<p>Unaccompanied youth or young adults currently attending a publicly funded high school in the community that:</p> <ul style="list-style-type: none"> ▪ Have not had a lease, ownership interest, or occupancy agreement in permanent housing during the 60 days prior to the homeless assistance application; <u>and</u> ▪ Have experienced persistent instability as measured by two moves or more during the preceding 30 days; <u>and</u> ▪ Can be expected to continue in such status for an extended period of time due to special needs or barriers; <u>and</u> ▪ The individual lacks the resources or natural support networks needed to obtain other permanent housing or to remain in a <i>doubled-up</i> situation for 120 days or more
Category 4	Attempting to Flee External Harm to Self	<p>Any unaccompanied youth or young adult who:</p> <ul style="list-style-type: none"> ▪ Is fleeing or disengaging, or is attempting to flee or disengage, domestic violence, sex trafficking, sexual exploitation, gang participation, and/or organized crime; <u>and</u> ▪ Has no other residence; <u>and</u> ▪ Lacks the resources or support networks to obtain other permanent housing

Appendix C Housing Strategies and Components

Housing Strategies/ Components	Targeted Population	Eligible Activities
Permanent Supportive Housing	Literally homeless individuals with disabilities and families with one member who has a disability	Acquisition, Rehabilitation, New Construction, Leasing, Rental Assistance, Transition (leasing), Tenant Based Rental Assistance, Sponsor-Based Rental Assistance, Project Based Rental Assistance, Vacancies and Property Damage, Supportive Services: Annual assessment of service needs, assistance with moving costs, case management, child care, education services, employment assistance or job training, food, housing search and counseling services, utility deposits, legal services, life skills training, mental health services, outpatient health services, outreach services, substance abuse treatment services, transportation
Rapid Re-housing Transitional Housing Supportive Services Only	Literally homeless individuals and families	Engagement, Case Management, Emergency Health Services, Emergency Mental Health Services, Transportation
Street Outreach	Literally homeless individuals and families	Essential services: case management, child care, education services, employment assistance or job training, legal services, life skills training, mental health services, outpatient health services, substance abuse treatment services, transportation; Renovation, Shelter Operations, Assistance required under "URA"
Emergency Shelter		Housing relocation and Stabilization services: financial assistance - moving costs, rent application fees, security deposits, last month's rent, utility deposit, utility payments; services - housing search and placement, housing stability case management, mediation, legal services, credit repair; short (3 months)/ medium (4-24 months) rental assistance; six months of rental arrears
Rapid Re-housing		
Homeless Prevention	At risk of homelessness	

Appendix D THE CALL Initial Assessment



THE CALL INITIAL CONTACT

DATE: Click here to enter a date. TIME: Click here to enter

STAFF: Click here to enter text.

ON CALL: YES NO

FIRST NAME Click here to enter text.	MIDDLE NAME Click here to enter text.	LAST NAME Click here to enter text.
DATE OF BIRTH Click here to enter text.		
CONTACT NUMBER Click here to enter text		
SECOND CONTACT NUMBER Click here to enter text.		
LAST KNOWN ADDRESS Click here to enter text		
MOTHER'S MAIDEN NAMES Click here to enter text		

PRIMARY LANGUAGE:

ENGLISH SPANISH PORTUGUESE HAITIAN/CREOLE

OTHER

TELL ME A LITTLE ABOUT YOUR CURRENT SITUATION

Click here to enter text

ARE YOU ABLE TO RETURN TO WHERE YOU WERE STAYING LAST NIGHT UNTIL OTHER ARRANGEMENTS CAN BE MADE? Explain

Click here to enter text

DO YOU HAVE INCOME YES NO LIST AMOUNT

DO YOU HAVE A DOCUMENTED DISABILITY YES NO

HOW LONG HAVE YOU BEEN HOMELESS LESS THAN ONE YEAR
 OVER ONE YEAR

FAMILY COMPOSITION

NUMBER OF PERSONS IN HOUSEHOLD	NUMBER	NUMBER OF ADULTS	NUMBER.
CHILD	Choose an item	AGE Click here to enter	
CHILD	Choose an item	AGE Click here to enter	
CHILD	Choose an item	AGE Click here to enter	
CHILD	Choose an item	AGE Click here to enter	

OUTCOME:

- DIVERSION
- PREVENTION APPOINTMENT SCHEDULED
- RAPID REHOUSING APPOINTMENT SCHEDULED
- PLACED ON THP WAITING LIST
- PLACED ON PSH WAITING LIST
- PLACED IN SHELTER Choose an item.
- NO BED AVAILABLE
- DID NOT QUALIFY FOR SERVICES

Appendix E SPDAT (Service Prioritization Decision Assessment Tool)

VULNERABILITY INDEX SCORE (VI Score)

Place Total in box below at conclusion of interview



<ul style="list-style-type: none"> Add up the "1s" from all later pages, and enter at right. If the VI = 10 or greater, client is recommended for a PSH or Housing First Assessment. If the VI = 6-9, client is recommended for a Rapid Re-housing Assessment. If the VI = 0-4, client is not recommended for a Housing and Support Assessment. 	
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TRIAGE FORM – INDEX

DO ANY OF THESE SITUATIONS APPLY TO YOU?	1
WHAT HOUSING WAITLISTS WOULD YOU BE ELIGIBLE FOR	1
WAITLIST PLACEMENT – ALL FIELDS ARE REQUIRED	1
CLIENT ID (FOR HOH OR UNACCOMPANIED INDIVIDUAL)	1
BASIC TRIAGE QUESTIONS	1
HOMELESS OR IMMINENT RISK CLIENTS, including RRH	1
HOMELESS PREVENTION	1
VULNERABILITY INDEX	2
REFERRAL DECISION	2
FOLLOW-UP FORM	2

Referring Agency:	
Agency Address (incl. city/state/zip):	
Name of Staff who completed this form:	
Phone of Staff:	
Email of Staff:	
Date of Referral mm/dd/yyyy:	/ /

DO ANY OF THESE SITUATIONS APPLY TO YOU? (choose one only, the most important (○ = ●))

- | | | | |
|---|----|--|----|
| <input type="radio"/> Elderly, or Disabled | 1 | <input type="radio"/> Need to leave High-Crime Neighborhood | 12 |
| <input type="radio"/> Displacement for Witness Protection/Hate Crime | 2 | <input type="radio"/> Aging out of Child/Teen Services | 13 |
| <input type="radio"/> Section 236 or Displaced by Gov't Action | 3 | <input type="radio"/> Release from institution into Homelessness | 14 |
| <input type="radio"/> Displacement due to Domestic Violence | 4 | <input type="radio"/> Registered Sex Offender | 16 |
| <input type="radio"/> Displacement due to Health Code Violations | 5 | <input type="radio"/> Local Resident | 17 |
| <input type="radio"/> Displacement due to Urban Renewal | 6 | <input type="radio"/> Local Employee | 18 |
| <input type="radio"/> Displacement due to Natural Disaster / Fire / Water | 7 | <input type="radio"/> Community-Based Housing Certification | 19 |
| <input type="radio"/> Rent-Burdened despite Full-Time Employment | 8 | <input type="radio"/> Homeless due to Health Care/Medical Costs | 10 |
| <input type="radio"/> Rent-Burdened despite Part-Time Employment | 15 | <input type="radio"/> Veteran | 20 |
| <input type="radio"/> Displacement by Landlord or Market Forces | 9 | <input type="radio"/> Seeking reunification after treatment | 21 |
| <input type="radio"/> Internal Transfer (already live here) | 11 | <input type="radio"/> Unaccompanied Youth - Throwaway Runaway | 22 |

WHAT HOUSING WAITLISTS WOULD YOU BE ELIGIBLE FOR? (choose as many as seem appropriate)

<u>INDIVIDUALS</u>	<u>FAMILIES</u>	<u>UNACCOMPANIED YOUTH</u>
<input type="radio"/> ES <input type="radio"/> TH <input type="radio"/> PH <input type="radio"/> Domestic Violence <input type="radio"/> Substance Abuse Wet Shelter <input type="radio"/> Substance Abuse Long Term <input type="radio"/> Veterans <input type="radio"/> Special Needs <input type="radio"/> MH <input type="radio"/> HIV <input type="radio"/> DD <input type="radio"/> Other	<input type="radio"/> ES <input type="radio"/> 2BR <input type="radio"/> 3BR <input type="radio"/> 4BR <input type="radio"/> 5BR <input type="radio"/> 6BR <input type="radio"/> 7+ <input type="radio"/> TH <input type="radio"/> 2BR <input type="radio"/> 3BR <input type="radio"/> 4BR <input type="radio"/> 5BR <input type="radio"/> 6BR <input type="radio"/> 7+ <input type="radio"/> PSH <input type="radio"/> 2BR <input type="radio"/> 3BR <input type="radio"/> 4BR <input type="radio"/> 5BR <input type="radio"/> 6BR <input type="radio"/> 7+ <input type="radio"/> Domestic Violence: <input type="radio"/> 2BR <input type="radio"/> 3BR <input type="radio"/> 4BR <input type="radio"/> 5BR <input type="radio"/> 6BR <input type="radio"/> 7+ <input type="radio"/> Substance Abuse: <input type="radio"/> 2BR <input type="radio"/> 3BR <input type="radio"/> 4BR <input type="radio"/> 5BR <input type="radio"/> 6BR <input type="radio"/> 7+ <input type="radio"/> Veterans <input type="radio"/> 2BR <input type="radio"/> 3BR <input type="radio"/> 4BR <input type="radio"/> 5BR <input type="radio"/> 6BR <input type="radio"/> 7+ <input type="radio"/> Special Needs: <input type="radio"/> MH <input type="radio"/> HIV <input type="radio"/> DD <input type="radio"/> Other	<input type="radio"/> Pregnant / Parenting <input type="radio"/> Runaway / Castaway <input type="radio"/> Special Needs: <input type="radio"/> MH <input type="radio"/> HIV <input type="radio"/> DD <input type="radio"/> Other

Triage for Possible Placement and Referral – with Vulnerability Index

CLIENT ID (FOR HOH OR UNACCOMPANIED INDIVIDUAL)

		N/A	Client does not know	CR	I only got a partial name, streetname, or codename	Data not collected – unacceptable answer
NAME, INCLUDING SUFFIX (JR, SR, III, etc.)						
Full Legal First Name			<input type="radio"/> Client <u>definitely</u> does not have a middle name!	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Full Middle Name						
Last Name						
Suffix?	<input type="radio"/> Sr <input type="radio"/> Jr <input type="radio"/> II <input type="radio"/> III <input type="radio"/> IV <input type="radio"/> V <input type="radio"/> VI <input type="radio"/> VII <input type="radio"/> VIII		<input type="radio"/>			

MOTHER'S MAIDEN NAME (last name before she was married) _____

SOCIAL SECURITY NUMBER

			-						
--	--	--	---	--	--	--	--	--	--

DATE OF BIRTH (m/d/y)

	/		/	
--	---	--	---	--

SSN ASSESSED

<input type="radio"/> Full SSN	<input type="radio"/> Partial SSN
<input type="radio"/> Doesn't Know/Doesn't Have	<input type="radio"/> CR

DATE OF BIRTH TYPE

<input type="radio"/> Full DOB	<input type="radio"/> Partial / Approximate DOB
<input type="radio"/> CDNK	<input type="radio"/> CR

Vulnerability Index (VI)

OPTIONAL:	
------------------	--

Telephone Number _____

IDENTITY WAS VERIFIED

<input type="radio"/> Yes
<input type="radio"/> No

HoH SIGNED A RELEASE of INFORMATION

<input type="radio"/> Yes
<input type="radio"/> No

STATE-ASSIGNED ID FOR BENEFITS OR HEAD OF HOUSEHOLD'S ALIEN REGISTRATION # (if applicable)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

GENDER

<input type="radio"/> Transgendered M to F	<input type="radio"/> Male	<input type="radio"/> Female	<input type="radio"/> Other
	<input type="radio"/> Transgendered F to M	<input type="radio"/> CDKN	<input type="radio"/> CR

ETHNICITY *

<input type="radio"/> Hispanic / Latino
<input type="radio"/> Non-Hispanic / Non-Latino
<input type="radio"/> CDNK
<input type="radio"/> CR

RACE(s) you may select two races if client is multi-racial

<input type="radio"/> American Indian or Alaskan Native	<input type="radio"/> White
<input type="radio"/> Asian	<input type="radio"/> CDNK
<input type="radio"/> Black / African American	<input type="radio"/> CR
<input type="radio"/> Native/Hawaiian or Other Pac Islander	

*Hispanic = " Spanish, Cuban, Mexican, Puerto Rican, South or Central American, Other Spanish culture of origin."

LONG TERM CONTACT ADDRESS AND PHONE IF CLIENT IS TO APPLY FOR ES, TH, OR SUBSIDIZED/AFFORDABLE HOUSING – client may be placed on a waitlist, so will need to be contacted in future.

Street and Apt # or PO Box			
City	State	Zip 9 digit preferred	-
Move In Date	Move Out Date		

Total household size, including HoH	Annual income	Income sources
-------------------------------------	---------------	----------------

Triage with Vulnerability Score and Waitlist Placement

Have you ever served in the Military?

TYPE OF DISCHARGE

<input type="radio"/> Yes	<input type="radio"/> CDNK	<input type="radio"/> Did Not Ask	<input type="radio"/> General	<input type="radio"/> Medical	<input type="radio"/> Other
<input type="radio"/> No	<input type="radio"/> CR	<input type="radio"/> Honorable	<input type="radio"/> Dishonorable	<input type="radio"/> Bad conduct	

IF YOU ARE NOT A VETERAN, ARE YOU:

THE SPOUSE or PARTNER (PRESENT OR FORMER) OF A VETERAN?

THE CHILD OF A VETERAN?

<input type="radio"/> The spouse or partner (present or former) of a veteran?	<input type="radio"/> The child of a veteran?
---	---

HoH HAS HEALTH CONDITIONS LASTING > WEEK?

Yes No CDNK CR

SPECIFY THE DISABILITIES (You will list them again on a later page – i.e. you'll be asking the client twice):

<input type="radio"/> Substance Use: Alcohol only	<input type="radio"/> Substance use: Drugs only	<input type="radio"/> Substance Use: Both Alcohol and Drug
<input type="radio"/> Developmental Disability		
<input type="radio"/> HIV/AIDS		
<input type="radio"/> Mental Health Issues	<input type="radio"/> Physical Disability	
<input type="radio"/> Other Chronic Health Condition _____ <small>(ex: diabetes, high blood pressure, Hep C, Alzheimer's, COPD)</small>		

CHRON HOMELESS: DOES ANY ADULT IN THIS HOUSEHOLD HAVE A DISABILITY AND HAS BEEN 1. HOMELESS 4 TIMES IN THE PAST 3 YEARS OR ELSE 2. CONTINUOUSLY HOMELESS FOR 1 YEAR OR MORE?

Yes No CDNK CR

If you have answered "Yes" to the last two questions, this client/household is CHRONICALLY HOMELESS.

RECORD OF PAST ENTRIES

<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____

RECORD OF PAST ENTRIES

<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____
<input type="radio"/>	_____	<input type="radio"/>	_____

OTHER ASSISTANCE PROVIDED?

RAFT
 HOMEBASE
 SPECIFY: _____

TYPE OF ROOM DESIRED:

HOUSING STATUS AT ENTRY (if you do not provide housing for this family, what would the client's status be?)

<input type="radio"/> Category 1: Homeless	<input type="radio"/> At-Risk of Homelessness – Homeless Prevention Programs only
<input type="radio"/> Category 2: Housing Loss in 14 Days (at imminent risk)	<input type="radio"/> Stably Housed
<input type="radio"/> Category 3: Homeless only under other federal statutes	<input type="radio"/> CDNK (will not be eligible for Rapid Re-Housing or Homeless Prevention)
<input type="radio"/> Category 4: Fleeing domestic violence	<input type="radio"/> CR (will not be eligible for Rapid Re-Housing or Homeless Prevention)

RELEASE FROM INSTITUTION? not applicable (not institutionalized)

- will be homelessness if released from current institutional stay (prison, hospital, foster home, group home, etc.)
- will be at risk of homelessness if released from current institutional stay (prison, hospital, foster home, group home, etc.)

BASIC TRIAGE QUESTIONS

Where did you stay last night?	Based on Response:
<input type="checkbox"/> With a friend/family member/other doubled up situation	<i>skip to</i> Homeless or Imminent Risk, including RRH
<input type="checkbox"/> A hospital <input type="checkbox"/> Jail/prison <input type="checkbox"/> Juvenile detention facility <input type="checkbox"/> In a foster care/group home <input type="checkbox"/> In a substance abuse treatment facility <input type="checkbox"/> In housing rented by client <input type="checkbox"/> In a hotel/motel	<i>skip to</i> Homeless or Imminent Risk, including RRH
<input type="checkbox"/> In housing owned by client but am at risk or imminent risk	<i>skip to</i> Homeless or Imminent Risk, including RRH or Homeless Prevention or consider Foreclosure Prevention Resources
What brought on your housing crisis? <input type="checkbox"/> Problems with landlord <i>If yes, ask what specific issues are. Interpersonal? Disputes about the unit? Problems being caused by the tenant? Not paying rent? Make a note of the answer. Use this answer to determine what kind of mediation or conflict resolution is necessary.</i>	<i>skip to</i> Homeless or Imminent Risk, including RRH or Homeless Prevention or consider Foreclosure Prevention Resources
<input type="checkbox"/> Have rental arrears <input type="checkbox"/> Have utility arrears <i>If yes, list amount owed: \$_____.</i> 00	<i>skip to</i> Homeless Prevention
<input type="checkbox"/> Other _____ <i>Ask household to describe "other."</i>	<i>skip to</i> Homeless or Imminent Risk, including RRH or Homeless Prevention or consider Foreclosure Prevention Resources
<input type="checkbox"/> Unable to pay rent for foreseeable future at current location	<i>skip to</i> Referral Decision
<input type="checkbox"/> Experiencing high overcrowding <i>If yes, determine extent of overcrowding in the unit. If situation seems untenable, skip to Diversion Questions.</i>	
<input type="checkbox"/> Violence or abuse occurring in the family's household <i>If the household is in immediate danger, refer them to law enforcement and/or the appropriate domestic violence provider.</i>	
<input type="checkbox"/> Other _____	
<input type="checkbox"/> Yes <input type="checkbox"/> No Based on above info, is client/household homeless (living on the street, staying in an emergency shelter or transitional housing program, fleeing domestic violence) or at-risk of homelessness? <input type="checkbox"/> In a car, on the street, or in another place not meant for human habitation <input type="checkbox"/> In other housing (explain) _____	<i>If Yes, skip to Homeless or Imminent Risk section on next page.</i> <i>If the household is <u>not</u> homeless and not at-risk, refer to other mainstream resources.</i>

Triage for Possible Placement and Referral – with Vulnerability Index

HOMELESS OR IMMINENT RISK CLIENTS, including RRH

<p>What brought on your housing crisis?</p> <p><input type="checkbox"/> Victim of foreclosure on rental property <input type="checkbox"/> Living in housing that has been condemned</p> <p><input type="checkbox"/> Unable to pay rent <input type="checkbox"/> Experiencing high overcrowding that can't last.</p> <p><input type="checkbox"/> Recently evicted or in the process of being evicted from a private dwelling or housing provided by family or friends</p>	
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Are you safe in your current living situation?</p>	<p><i>If no, but household is safe and otherwise eligible for diversion, divert them to RRH or location other than where they are currently staying and make sure that it is somewhere where the household feels safe. Skip to Concluding Questions.</i></p> <p>If household is unsafe, refer to DV program, safe friend or family housing, or RRH.</p>

HOMELESS PREVENTION

<p>What brought on your housing crisis?</p> <p><input type="checkbox"/> Victim of foreclosure on rental property <input type="checkbox"/> Living in housing that has been condemned</p> <p><input type="checkbox"/> Unable to pay rent <input type="checkbox"/> Experiencing high overcrowding that can't last.</p>	
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Are you safe in your current living situation?</p>	<p><i>If no, but household is safe and otherwise eligible for diversion, divert them to a location other than where they are currently staying and make sure that it is somewhere where the household feels safe. Alternately, refer to Concluding Questions.</i></p> <p>If household is unsafe, refer to DV program, safe friend or family housing, or RRH.</p>
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Is there anyone else you and your family could stay with for at least the next three (3) to seven (7) days if you were able to receive case management services/transportation assistance/limited financial support?</p> <p><i>Help family think through potential places – with family, friends, co-workers. Have them identify what barriers they think exist to staying in a certain location and how they might be overcome.</i></p>	<p><i>If answer to this question is YES, household qualifies for diversion assistance. Skip to Concluding Questions.</i></p> <p><i>If answer to this question is NO and shelter diversion has therefore been ruled out, go to Prevention Questions.</i></p>
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Are you safe in your current living situation?</p>	<p><i>If no, admit or refer to emergency shelter.</i></p>
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Do you believe you will become homeless within the next seven (7) days?</p>	
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Have you ever been to a shelter or another homeless assistance program before? If you answered yes to the previous question, what was the name of the program?</p> <p>_____</p> <p>When were you last there? Mm/dd/yyyy ____/____/_____</p>	
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Household income is at or below 30 percent of AMI</p>	
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Has household experienced homelessness in the last 12 months?</p>	

Triage for Possible Placement and Referral – with Vulnerability Index

VULNERABILITY INDEX

<p>1. If Head of Household is ≥60 yrs. or older <input type="radio"/> CR to provide DOB</p>	<p>2. If yes, enter "1" →</p>	
<p>2a. Has gone Homeless continuously for at least 12 months? or <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> CDNK <input type="radio"/> CR 2b. Has gone Homeless <u>at least</u> 4 times in the past 3 years? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> CDNK <input type="radio"/> CR</p>	<p>2. If yes to either, enter "1" →</p>	
<p><input type="radio"/> 3. In the past six months, how many times have you been to the Emergency Room? <input type="radio"/> CR <input type="radio"/> 4. In the past six months, how many times have you had an interaction with the police? <input type="radio"/> CR <input type="radio"/> 5. In the past six months, how many times have you been taken to the hospital in an ambulance? <input type="radio"/> CR <input type="radio"/> 6. In the past six months, how many times have you used a crisis service, including distress centers or suicide prevention hotlines? <input type="radio"/> CR <input type="radio"/> 7. In the past six months, how many times have you been hospitalized as an in-patient, including mental health hospitalizations? <input type="radio"/> CR</p>	<p>If you total the answers 3-7 and it's ≥ "4 times", enter a "1" →</p>	
<p><input type="radio"/> 8. Have you been attacked or beaten up since becoming homeless? <input type="radio"/> CR <input type="radio"/> 9. Have you tried to harm yourself, or threatened to harm yourself, or anyone else, in the last year? <input type="radio"/> CR</p>	<p>If yes to 8/9, enter a "1" →</p>	
<p><input type="radio"/> 10. Do you have any legal stuff going on right now that may result in you being locked up or having to pay fines? <input type="radio"/> CR</p>	<p>If yes to 10, enter a "1" →</p>	
<p><input type="radio"/> 11. Does anybody force you or trick you to do things that you do not want to do? <input type="radio"/> CR <input type="radio"/> 12. Do you ever do things that may be considered to be risky, like exchange sex for money, run drugs for someone, have unprotected sex with someone you don't really know, share a needle, or anything like that? <input type="radio"/> CR <input type="radio"/> 13. Types of places you may have slept: which one do you sleep at most often? <input type="radio"/> Shelter <input type="radio"/> Street <input type="radio"/> Vehicle <input type="radio"/> Bus or Subway <input type="radio"/> Beach, River, Park <input type="radio"/> Other</p>	<p>If yes to 11/12, or 13 is something other than "Shelter", enter a "1" →</p>	
<p><input type="radio"/> 17. Do you have planned activities each day other than just surviving? <input type="radio"/> CR</p>	<p>If yes, enter "1" →</p>	
<p><input type="radio"/> 18. Do you have any friends, family or acquaintances out of convenience or necessity, but you Don't like their company and you wouldn't hang with them unless you had to? <input type="radio"/> CR <input type="radio"/> 19. Do any of your friends ever take your money, borrow cigarettes, use your drugs/alcohol, or get you to do things you don't really want to do? <input type="radio"/> CR</p>	<p>If yes to <u>either or both</u>, enter "1" →</p>	
<p><input type="radio"/> 20.</p>	<p>If yes, enter "1" →</p>	
<p><input type="radio"/> 21. Where do you usually go for health care? <input type="radio"/> CR</p>	<p>If "nowhere", enter "1" →</p>	
<p><input type="radio"/> 22. Do you have Kidney disease / End Stage Renal disease, or Undergo Dialysis? <input type="radio"/> CR</p>	<p>If yes, enter "1" →</p>	
<p><input type="radio"/> 23. Do you have History of Frostbite, Hypothermia, or Immersion Foot? <input type="radio"/> CR</p>	<p>If yes, enter "1" →</p>	
<p><input type="radio"/> 24. Do you have liver disease, Cirrhosis, or End-Stage Liver Disease? <input type="radio"/> CR</p>	<p>If yes, enter "1" →</p>	
<p><input type="radio"/> 25-33. Look at the Chronic Health Conditions box on the next page. Enter at "1" on that page if you have any of these conditions.</p>		

Triage with Vulnerability Score and Waitlist Placement

<input type="radio"/> 34. Interviewer: do you detect signs or symptoms of a serious health condition even though client denies any of these?		
<input type="radio"/> Substance Use: Alcohol only <input type="radio"/> Substance use: Drugs only <input type="radio"/> Substance Use: Both Alcohol and Drug <input type="radio"/> 35. Have you ever had problems with drug or alcohol use or been told that you had a problem <input type="radio"/> 36. Have you consumed alcohol / drugs every day or almost every day in the past month? <input type="radio"/> 37. Have you used injection drugs or shots in the past six months? <input type="radio"/> 38. Have you been treated for drug/alcohol problems but then returned to drinking or drugs? <input type="radio"/> 39. Have you used non-beverage alcohol like cough syrup, mouthwash, rubbing alcohol, cooking wine, or anything like that in the past six months? <input type="radio"/> 40. Have you ever blacked out because of your alcohol / drug use? <input type="radio"/> 41. Interviewer: do you observe signs or symptoms of alcohol / drug use even if client denies it?	<input type="radio"/> CR	If yes to one or more, enter "1" →
<input type="radio"/> Physical Disability (missing a limb, blind, deaf, in a wheelchair, etc.	<input type="radio"/> CR	If yes, enter "1" →
<input type="radio"/> HIV/AIDS	<input type="radio"/> CR	If yes, enter "1" →
<input type="radio"/> Mental Health Issues <input type="radio"/> 42. Have you ever been taken to a hospital against your will for a mental health reason? <input type="radio"/> 43. Gone to an emergency room because of nerves or feeling shaky or scared? <input type="radio"/> 44. Spoken with a mental health professional in the last six months?	<input type="radio"/> CR	If yes to one or more, enter "1" →
<input type="radio"/> Developmental Disability <input type="radio"/> 45. Had a serious brain injury or head trauma? <input type="radio"/> 46. Ever been told you have a learning disability or developmental disability? <input type="radio"/> 47. Have trouble concentrating, or remembering things? <input type="radio"/> 48. Interviewer: do you detect signs or symptoms of mental illness or brain functioning?		If yes to one or more, enter "1" →
<input type="radio"/> Chronic Health Conditions: <input type="radio"/> Heat stroke/Heat Exhaustion <i>If not already answered above</i> <input type="radio"/> Heart diseases, Arrhythmia, or Irregular Heartbeat <input type="radio"/> Asthma <input type="radio"/> Cancer <input type="radio"/> Diabetes <input type="radio"/> Emphysema <input type="radio"/> Hepatitis C <input type="radio"/> High Blood Pressure <input type="radio"/> Tuberculosis <input type="radio"/> Alzheimer's <input type="radio"/> Other: _____		If yes to one or more, enter "1" →
<input type="radio"/> 49. Have you had any medicines prescribed for you by a doctor that you do not take, or that you sold, misplaced, or had stolen, or where the prescriptions were never filled in the first place? <input type="radio"/> CR		If yes, enter "1" →
!!!!!! If the SA score is "1" AND the Mental Health/Developmental Disability is a "1" AND there is another health condition as well, ENTER a "1" in the BOX AT RIGHT (Tri-morbidity or multiple serious health conditions) →		

IS THIS PERSON PREGNANT?

VICTIM OF DOMESTIC VIOLENCE?

<input type="radio"/> No or N/A <input type="radio"/> Yes If Pregnant, Due Date: ____/____/____	<i>Use same answers as for Adult HoH</i>
<input type="radio"/> 50. Have you ever experienced any emotional, physical, psychological, sexual abuse, or trauma in your life which you did not get help for, and/or which you feel has caused your homelessness?	If yes, enter "1" →
TOTAL VULNERABILITY SCORE (add up the 1s and enter in box at right; also enter this score at top of page 1, then continue below.)	

REFERRAL DECISION

<p><input type="checkbox"/> Yes <input type="checkbox"/> No Does client qualify for RRH "Diversion" assistance?</p> <p>If so, what kind of assistance do they need initially to be successfully diverted?</p> <p><input type="checkbox"/> Landlord mediation</p> <p><input type="checkbox"/> Conflict resolution with potential roommate</p> <p><input type="checkbox"/> Rental assistance -recommended amount \$ _____ .00</p> <p><input type="checkbox"/> Utility assistance -recommended amount \$ _____ .00</p> <p><input type="checkbox"/> Other financial assistance -recommended amount \$ _____ .00</p> <p><input type="checkbox"/> Other assistance Define: _____</p>	<p><i>If no, attempt to make appropriate referrals to other available community/mainstream resources.</i></p> <p><i>If yes, refer to ESG ES, TH, RRH, and Housing Search Advocates.</i></p>
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Does client qualify for Homeless prevention assistance?</p> <p>If so, what kind of assistance do they need initially to be successfully rescued at current housing location?</p> <p><input type="checkbox"/> Landlord mediation</p> <p><input type="checkbox"/> Conflict resolution with potential roommate</p> <p><input type="checkbox"/> Rental assistance -recommended amount \$ _____ .00</p> <p><input type="checkbox"/> Utility assistance -recommended amount \$ _____ .00</p> <p><input type="checkbox"/> Other financial assistance -recommended amount \$ _____ .00</p> <p><input type="checkbox"/> Other assistance (Define: _____)</p>	<p><i>If no, attempt to make appropriate referrals to other available community/mainstream resources.</i></p> <p><i>If yes, refer to ESG HP and Housing Search Advocates.</i></p>
<p><input type="checkbox"/> Yes <input type="checkbox"/> No Does client qualify for Housing Search Assistance only?</p>	<p><i>Refer to SSO agencies or www.housingworks.net</i></p>
<p>Does client/hh qualify for:</p> <p><input type="checkbox"/> Emergency Shelter? <input type="checkbox"/> TH?</p> <p><input type="checkbox"/> Dom Violence Shelter? <input type="checkbox"/> PSH?</p>	<p><i>Consult Bed Register and refer to agency or send form to be added to that programs waitlist</i></p>

If client returns in 30 days, pull this form from the files and complete the Follow—Up on the next pages.

FOLLOW-UP FORM

1. Was the household diverted from entering shelter? (If no, skip to question two).

Yes No

If yes, to where:

Friend's house

Family member's housing

Previous housing

Other (please describe): _____

How long were they in this housing? Number of days: _____

2. Did the household receive prevention assistance?

Yes No

What type?

Utility assistance in the amount of \$ _____

Rental assistance in the amount of \$ _____

Security deposit in the amount of \$ _____

Moving costs in the amount of \$ _____

Other \$ _____

After 30 Days...

1. Did they find permanent housing?

Yes No

After 90 Days...

1. Have they come back to shelter/the homeless assistance system since being diverted?

Yes No

2. Are there whereabouts known?

Yes No

3. If they are known, where do they live currently?

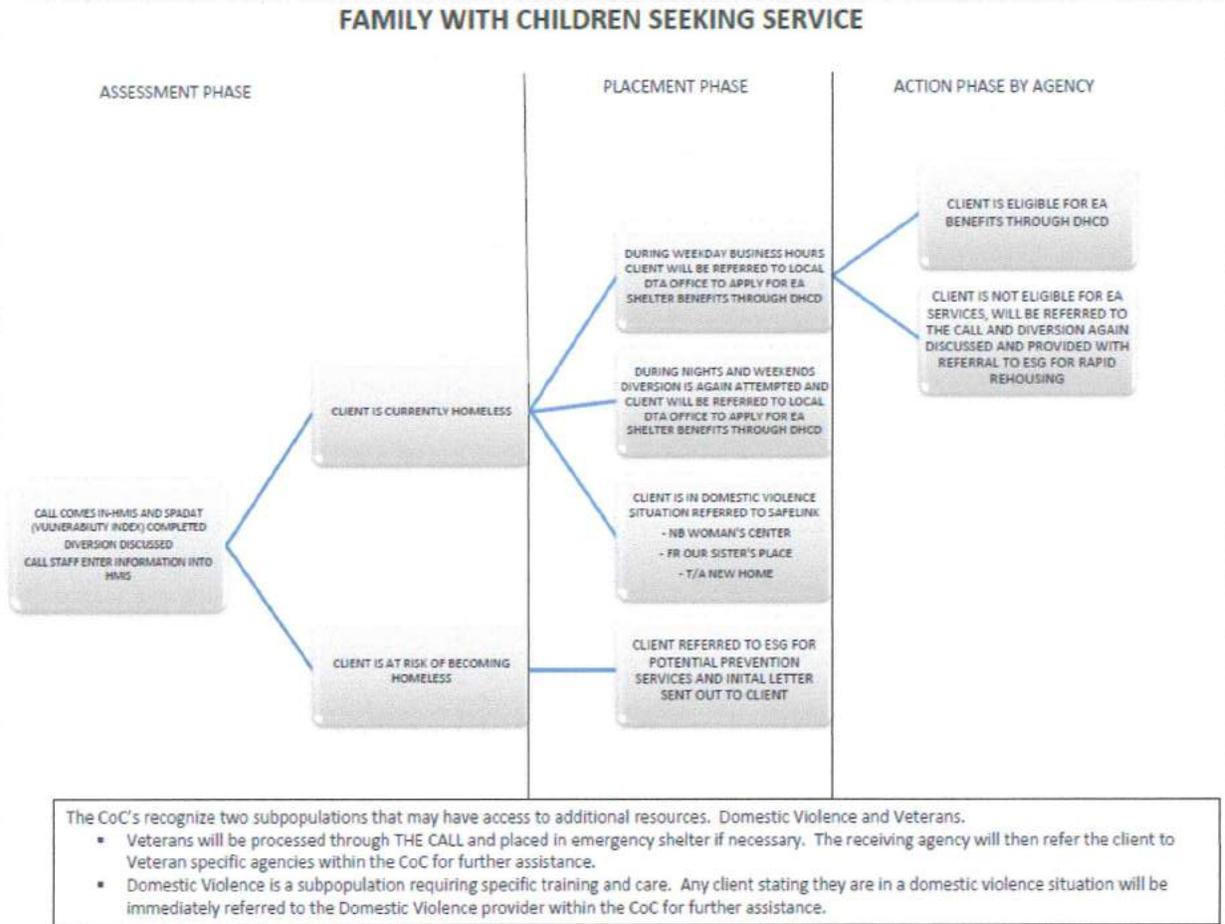
Remained in initial housing

Relocated to different permanent housing unit

In homeless assistance system

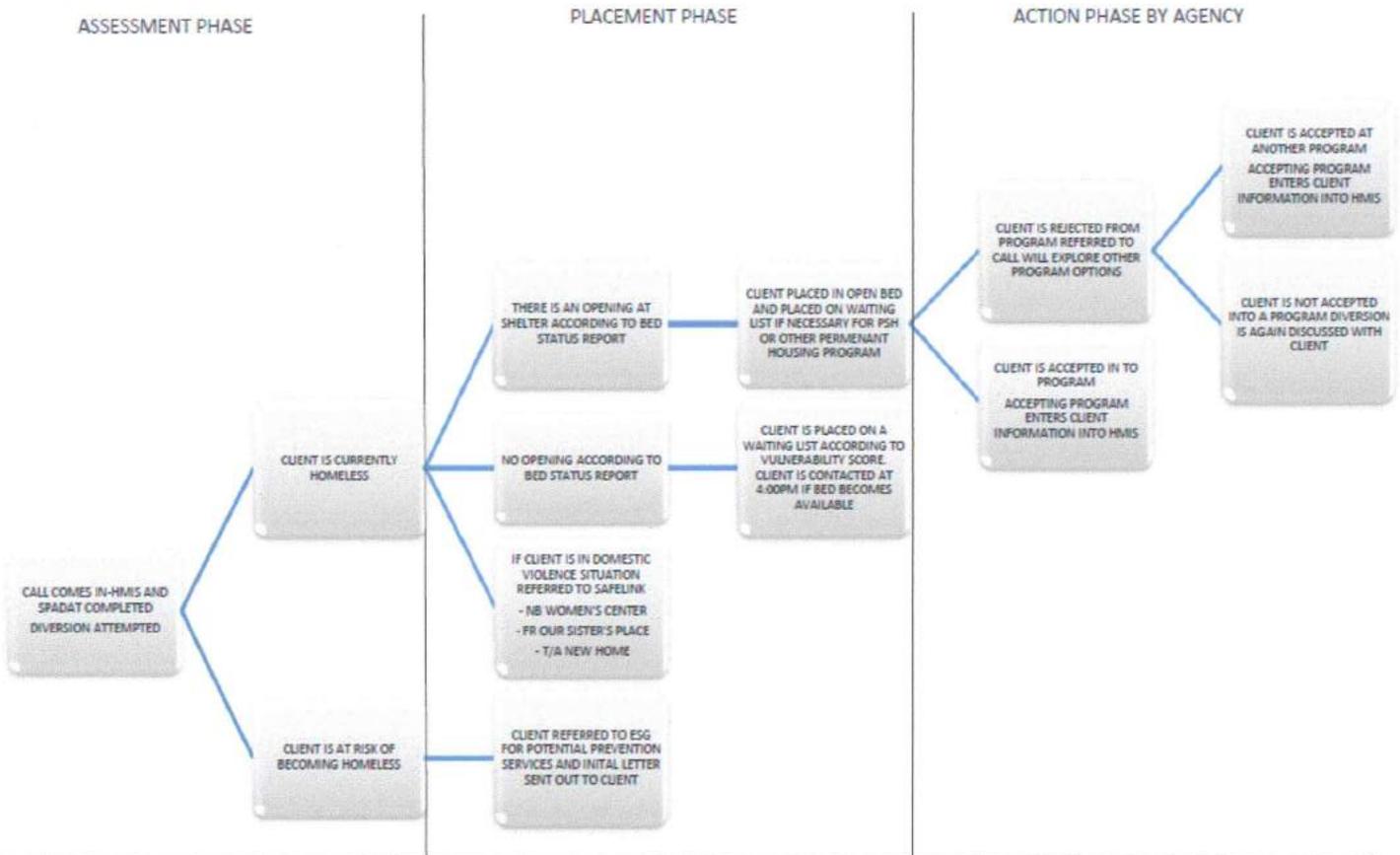
4. Number of Days If they "remained in initial housing" or "relocated to different permanent housing unit," how long have they been there?

Appendix F Flow Chart for Family Seeking Shelter



Appendix G Flow Chart for Individual Seeking Shelter

INDIVIDUAL SEEKING SERVICE



The CoC's recognize two subpopulations that may have access to additional resources. Domestic Violence and Veterans.

- Veterans will be processed through THE CALL and placed in emergency shelter if necessary. The receiving agency will then refer the client to Veteran specific agencies within the CoC for further assistance.
- Domestic Violence is a subpopulation requiring specific training and care. Any client stating they are in a domestic violence situation will be immediately referred to the Domestic Violence provider within the CoC for further assistance.

Refinancing Guidelines

Under certain circumstances HOME allows the use of HOME funds for refinancing. However, the HUD regulations, at 24 CFR 92.206(b), require that "Refinancing Guidelines" be included in the local participating jurisdiction's Consolidated Plan. Subject to certain HUD requirements, the local participating jurisdiction designs its own "Refinancing Guidelines", and includes these guidelines in the Consolidated Plan for public input and HUD review/approval. The HOME regulations, at 24 CFR 92.206(b), allow HOME funds to pay "the cost to refinance existing debt secured by housing that is being rehabilitated with HOME funds:

1. For single family (1 to 4 family) owner-occupied housing when lending HOME funds to rehabilitate the housing, if the refinancing is necessary to reduce the overall housing costs to the borrower and make the housing more affordable; or
2. For multifamily projects, when lending HOME funds to rehabilitate the units if refinancing is necessary to permit or continue affordability under 24 CFR 92.252. The Participating Jurisdiction must establish refinancing guidelines and state them in its consolidated plan."

The proposed "Refinancing Guidelines" below describe the conditions under which the City of Fall River, through CDA, will use HOME funds in any project proposing to refinance existing debt on a multifamily housing property.

HOME funds may not be used to refinance properties that previously received HOME funding. This is a HOME regulations requirement. It is stated, at 92 CFR 92.214(a)(7), that HOME funds may not be used to provide HOME assistance (beyond one year after project completion) to a project previously assisted with HOME funds during the period of affordability established in the original written agreement.

Use of HOME funds for refinancing will only be allowed in multifamily projects, which are proposed to be rehabilitated with HOME funds. This is a HOME regulations requirement. It is stated, at 24 CFR 92.206(b), that HOME funds may be used to pay "the cost to refinance existing debt secured by housing that is being rehabilitated with HOME funds.

Use of HOME funds cannot be used to refinance single family or multifamily housing loans made or insured by any Federal program, including the CDBG program.

The refinancing must be necessary to permit or continue affordability under HOME regulations at 24 CFR 92.252 ("Qualification As Affordable Housing: Rental Housing"). The purpose of the refinancing must be to maintain current affordability and/or create additional affordable units. This is a HOME regulations requirement at 24 CFR 92.206(b)(2).

The new investment of HOME funds for refinancing can be made either to maintain current affordable units, or to create additional affordable units. Levels of affordability will be, at a minimum, those required by the HOME Program regulations. This guideline is a HOME regulations requirement, at 24 CFR 92.206(b)(2)(iii): the Guidelines must "state whether the

new investment is being made to maintain current affordable units, create additional affordable units, or both."

For example an increased affordability level may be achieved:

1. by lowering the existing rent;
2. by increasing the number of affordable units;
3. by extending the term of existing affordability restrictions; or
4. by a combination thereof.

The level of additional affordability (if any) will be determined in the context of overall financial feasibility of each financing.

Regardless of the amount of HOME funds invested, the minimum affordability period shall be at least 15 years. This is a HOME regulations requirement at 24 CFR 92.206(b)(2) and by 24 CFR 92.206(b)(2)(iv), (HOME normally requires minimum affordability periods: under \$15,000/unit = 5 years; \$15,000-\$40,000/unit = 10 years; over \$40,000/unit = 15 years; new construction = 20 years).

The investment of HOME funds for refinancing will be allowed jurisdiction-wide. Eligible properties must be located in the City of Fall River. This is a HOME regulations requirement at 24 CFR 92.206(b)(2)(v), which requires the guidelines to specify whether the investment of HOME funds for refinancing will be jurisdiction-wide or limited to a specific geographic area, such as a neighborhood identified in a neighborhood revitalization strategy.

CD HOME Program Specific Requirements

Eligible Applicant Description:

Homeowner or Investor Rehabilitation Applicants

- Owner-occupants must be low-income (80% of area median income)
- Must demonstrate strong financial capacity
- Must be credit worthy and gainfully employed
- Must have sufficient capital
- Must not have a mortgage
- Credit Score must be a minimum of 650
- Debt to income ratio must not exceed 45%

First-time Homebuyer Applicants

- Must be a first-time homebuyer
- Must be income eligible
- Must be gainfully employed and credit worthy
- Credit Score must be a minimum of 650
- Debt to income ratio must not exceed 45%
- Borrower must have at least \$3,000 in the bank
- GAP analysis must be neutral
- 1.5% of the purchase price for down payment
- Must complete a first-time homebuyer workshop

Process for soliciting and funding applications or proposals:

The soliciting and funding of applications are done on a first-come first-serve basis. If there is not enough HOME funds to fund applications, applicants are put on a waiting list until funds become available. Applications that meet the priorities and help the City attain its goals as contained in the Five Year Consolidated Plan take priority over other applications.

Location of where detailed information may be obtained:

Detailed information about all of the City's grant programs can be obtain physically from the CDA offices located at One Government Center, Room 414 or at the City's website fallriverma.com. Funding applications are available at the CDA office located at One Government Center Room 414.

GRANTEE SF-424s AND CERTIFICATIONS

Application for Federal Assistance SF-424

*** 1. Type of Submission:**

- Preapplication
 Application
 Changed/Corrected Application

*** 2. Type of Application:**

- New
 Continuation
 Revision

*** If Revision, select appropriate letter(s):**

*** Other (Specify):**

*** 3. Date Received:**

4. Applicant Identifier:

Community Dev Block grant

5a. Federal Entity Identifier:

5b. Federal Award Identifier:

State Use Only:

6. Date Received by State:

7. State Application Identifier:

8. APPLICANT INFORMATION:

*** a. Legal Name:** City of Fall River, Massachusetts

*** b. Employer/Taxpayer Identification Number (EIN/TIN):**

046001387

*** c. Organizational DUNS:**

075716456000

d. Address:

*** Street1:** One Government Center

Street2:

*** City:** Fall River

County/Parish:

*** State:** MA: Massachusetts

Province:

*** Country:** USA: UNITED STATES

*** Zip / Postal Code:** 02722-7700

e. Organizational Unit:

Department Name:

Community Development Agency

Division Name:

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: Mr.

*** First Name:** Michael

Middle Name: Peter

*** Last Name:** Dion

Suffix:

Title: Executive Director/CFO

Organizational Affiliation:

*** Telephone Number:** 5086790131

Fax Number: 5086790752

*** Email:** mdion@fallriverma.org

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

U.S. Department of Housing and Urban Development

11. Catalog of Federal Domestic Assistance Number:

14-218

CFDA Title:

Community Development Block Grant Program

*** 12. Funding Opportunity Number:**

* Title:

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

CDBG Program - undertake activities eligible in accordance with the Housing and Community Development Act of 1974 as amended.

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

Add Attachment

Delete Attachment

View Attachment

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="2,608,240.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value="1,392,430.00"/>
* d. Local	<input type="text" value="97,650.00"/>
* e. Other	<input type="text" value=""/>
* f. Program Income	<input type="text" value="4,000.00"/>
* g. TOTAL	<input type="text" value="4,102,320.00"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)**

Yes No

If "Yes", provide explanation and attach

Add Attachment

Delete Attachment

View Attachment

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)**

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:

* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative: 

* Date Signed:

Application for Federal Assistance SF-424		
* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application	* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision	* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify): <input type="text"/>
* 3. Date Received: <input type="text"/>	4. Applicant Identifier: <input type="text" value="HOME Inv Partnership Program"/>	
5a. Federal Entity Identifier: <input type="text"/>	5b. Federal Award Identifier: <input type="text"/>	
State Use Only:		
6. Date Received by State: <input type="text"/>	7. State Application Identifier: <input type="text"/>	
8. APPLICANT INFORMATION:		
* a. Legal Name: <input type="text" value="City of Fall River, Massachusetts"/>		
* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text" value="046001387"/>	* c. Organizational DUNS: <input type="text" value="0757164560000"/>	
d. Address:		
* Street1: <input type="text" value="One Government Center"/>	Street2: <input type="text"/>	
* City: <input type="text" value="Fall River"/>	County/Parish: <input type="text"/>	
* State: <input type="text" value="MA: Massachusetts"/>	Province: <input type="text"/>	
* Country: <input type="text" value="USA: UNITED STATES"/>	* Zip / Postal Code: <input type="text" value="02722-7700"/>	
e. Organizational Unit:		
Department Name: <input type="text" value="Community Development Agency"/>	Division Name: <input type="text"/>	
f. Name and contact information of person to be contacted on matters involving this application:		
Prefix: <input type="text" value="Mr."/>	* First Name: <input type="text" value="Michael"/>	
Middle Name: <input type="text" value="Peter"/>	* Last Name: <input type="text" value="Dion"/>	
Suffix: <input type="text"/>	Title: <input type="text" value="Executive Director/CFO"/>	
Organizational Affiliation: <input type="text"/>		
* Telephone Number: <input type="text" value="5086790131"/>	Fax Number: <input type="text" value="5086790752"/>	
* Email: <input type="text" value="mdion@fallriverma.org"/>		

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

U.S. Department of Housing and Urban Development

11. Catalog of Federal Domestic Assistance Number:

14-239

CFDA Title:

HOME Investment Partnership Program

*** 12. Funding Opportunity Number:**

* Title:

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

HOME Program - undertake activities eligible under 24 CFR 92.205 that address housing needs identified in the City of Fall River's Consolidated Plan.

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="747,565.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value=""/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value=""/>
* f. Program Income	<input type="text" value=""/>
* g. TOTAL	<input type="text" value="747,565.00"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)**

Yes No

If "Yes", provide explanation and attach

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)**

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:

* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative: 

* Date Signed:

Application for Federal Assistance SF-424

* 1. Type of Submission:

- Preapplication
- Application
- Changed/Corrected Application

* 2. Type of Application:

- New
- Continuation
- Revision

* If Revision, select appropriate letter(s):

* Other (Specify):

* 3. Date Received:

4. Applicant Identifier:

Emergency Solutions Grant

5a. Federal Entity Identifier:

5b. Federal Award Identifier:

State Use Only:

6. Date Received by State:

7. State Application Identifier:

8. APPLICANT INFORMATION:

* a. Legal Name: City of Fall River, Massachusetts

* b. Employer/Taxpayer Identification Number (EIN/TIN):

046001387

* c. Organizational DUNS:

0757164560000

d. Address:

* Street1: One Government Center

Street2:

* City: Fall River

County/Parish:

* State: MA: Massachusetts

Province:

* Country: USA: UNITED STATES

* Zip / Postal Code: 02722-7700

e. Organizational Unit:

Department Name:

Community Development Agency

Division Name:

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: Mr.

* First Name: Michael

Middle Name: Peter

* Last Name: Dion

Suffix:

Title: Executive Director/CFO

Organizational Affiliation:

* Telephone Number: 5086790131

Fax Number: 5086790752

* Email: mdion@fallriverma.org

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

U.S. Department of Housing and Urban Development

11. Catalog of Federal Domestic Assistance Number:

14-231

CFDA Title:

Emergency Solutions Grant Program

*** 12. Funding Opportunity Number:**

* Title:

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

ESG Program - assist centers servicing homeless families and individuals and providing homelessness prevention and rapid re-housing assistance.

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

Add Attachment

Delete Attachment

View Attachment

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="234,095.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value="234,095.00"/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value=""/>
* f. Program Income	<input type="text" value=""/>
* g. TOTAL	<input type="text" value="468,190.00"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

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Yes No

If "Yes", provide explanation and attach

Add Attachment

Delete Attachment

View Attachment

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** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:

* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative: 

* Date Signed:

APPENDIX TO CERTIFICATIONS

INSTRUCTIONS CONCERNING LOBBYING:

A. Lobbying Certification

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

CERTIFICATIONS

In accordance with the applicable statutes and the regulations governing the consolidated plan regulations, the jurisdiction certifies that:

Affirmatively Further Fair Housing -- The jurisdiction will affirmatively further fair housing, which means it will conduct an analysis of impediments to fair housing choice within the jurisdiction, take appropriate actions to overcome the effects of any impediments identified through that analysis, and maintain records reflecting that analysis and actions in this regard.

Anti-displacement and Relocation Plan -- It will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended, and implementing regulations at 49 CFR 24; and it has in effect and is following a residential antidisplacement and relocation assistance plan required under section 104(d) of the Housing and Community Development Act of 1974, as amended, in connection with any activity assisted with funding under the CDBG or HOME programs.

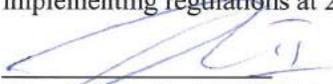
Anti-Lobbying -- To the best of the jurisdiction's knowledge and belief:

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of it, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement;
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, it will complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions; and
3. It will require that the language of paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

Authority of Jurisdiction -- The consolidated plan is authorized under State and local law (as applicable) and the jurisdiction possesses the legal authority to carry out the programs for which it is seeking funding, in accordance with applicable HUD regulations.

Consistency with plan -- The housing activities to be undertaken with CDBG, HOME, ESG, and HOPWA funds are consistent with the strategic plan.

Section 3 -- It will comply with section 3 of the Housing and Urban Development Act of 1968, and implementing regulations at 24 CFR Part 135.


Signature/Authorized Official

9/17/16
Date

Specific CDBG Certifications

The Entitlement Community certifies that:

Citizen Participation -- It is in full compliance and following a detailed citizen participation plan that satisfies the requirements of 24 CFR 91.105.

Community Development Plan -- Its consolidated housing and community development plan identifies community development and housing needs and specifies both short-term and long-term community development objectives that provide decent housing, expand economic opportunities primarily for persons of low and moderate income. (See CFR 24 570.2 and CFR 24 part 570)

Following a Plan -- It is following a current consolidated plan (or Comprehensive Housing Affordability Strategy) that has been approved by HUD.

Use of Funds -- It has complied with the following criteria:

1. Maximum Feasible Priority. With respect to activities expected to be assisted with CDBG funds, it certifies that it has developed its Action Plan so as to give maximum feasible priority to activities which benefit low and moderate income families or aid in the prevention or elimination of slums or blight. The Action Plan may also include activities which the grantee certifies are designed to meet other community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community, and other financial resources are not available);
2. Overall Benefit. The aggregate use of CDBG funds including section 108 guaranteed loans during program year(s) _____, _____ (a period specified by the grantee consisting of one, two, or three specific consecutive program years), shall principally benefit persons of low and moderate income in a manner that ensures that at least 70 percent of the amount is expended for activities that benefit such persons during the designated period;
3. Special Assessments. It will not attempt to recover any capital costs of public improvements assisted with CDBG funds including Section 108 loan guaranteed funds by assessing any amount against properties owned and occupied by persons of low and moderate income, including any fee charged or assessment made as a condition of obtaining access to such public improvements.

However, if CDBG funds are used to pay the proportion of a fee or assessment that relates to the capital costs of public improvements (assisted in part with CDBG funds) financed from other revenue sources, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds.

The jurisdiction will not attempt to recover any capital costs of public improvements assisted with CDBG funds, including Section 108, unless CDBG funds are used to pay the proportion of fee or assessment attributable to the capital costs of public improvements financed from other revenue sources. In this case, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds. Also, in the case of properties owned and occupied by moderate-income (not low-income) families, an assessment or charge may be made against the property for public improvements financed by a source other than CDBG funds if the jurisdiction certifies that it lacks CDBG funds to cover the assessment.

Excessive Force -- It has adopted and is enforcing:

1. A policy prohibiting the use of excessive force by law enforcement agencies within its

jurisdiction against any individuals engaged in non-violent civil rights demonstrations; and

2. A policy of enforcing applicable State and local laws against physically barring entrance to or exit from a facility or location which is the subject of such non-violent civil rights demonstrations within its jurisdiction;

Compliance With Anti-discrimination laws -- The grant will be conducted and administered in conformity with title VI of the Civil Rights Act of 1964 (42 USC 2000d), the Fair Housing Act (42 USC 3601-3619), and implementing regulations.

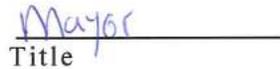
Lead-Based Paint -- Its activities concerning lead-based paint will comply with the requirements of 24 CFR Part 35, subparts A, B, J, K and R;

Compliance with Laws -- It will comply with applicable laws.

 A large, stylized handwritten signature in blue ink, written over a horizontal line. To the right of the signature, the date "4/7/16" is handwritten in blue ink, also over a horizontal line.

Signature/Authorized Official

Date

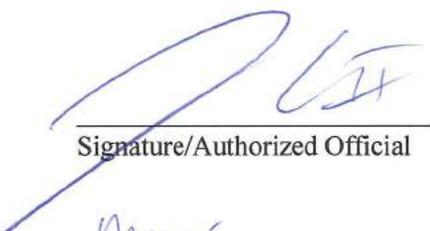
 The word "Mayor" is handwritten in blue ink above a horizontal line.

Title

**OPTIONAL CERTIFICATION
CDBG**

Submit the following certification only when one or more of the activities in the action plan are designed to meet other community development needs having a particular urgency as specified in 24 CFR 570.208(c):

The grantee hereby certifies that the Annual Plan includes one or more specifically identified CDBG-assisted activities which are designed to meet other community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.



Signature/Authorized Official

4/7/16
Date

Mayor
Title

Specific HOME Certifications

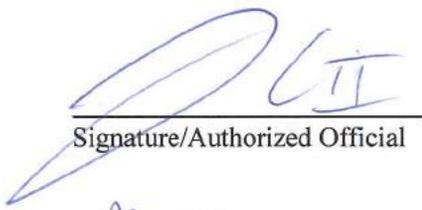
The HOME participating jurisdiction certifies that:

Tenant Based Rental Assistance -- If the participating jurisdiction intends to provide tenant-based rental assistance:

The use of HOME funds for tenant-based rental assistance is an essential element of the participating jurisdiction's consolidated plan for expanding the supply, affordability, and availability of decent, safe, sanitary, and affordable housing.

Eligible Activities and Costs -- it is using and will use HOME funds for eligible activities and costs, as described in 24 CFR § 92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in § 92.214.

Appropriate Financial Assistance -- before committing any funds to a project, it will evaluate the project in accordance with the guidelines that it adopts for this purpose and will not invest any more HOME funds in combination with other Federal assistance than is necessary to provide affordable housing;



Signature/Authorized Official

4/7/12
Date

Mayor
Title

ESG Certifications

The Emergency Solutions Grants Program Recipient certifies that:

Major rehabilitation/conversion – If an emergency shelter’s rehabilitation costs exceed 75 percent of the value of the building before rehabilitation, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed rehabilitation. If the cost to convert a building into an emergency shelter exceeds 75 percent of the value of the building after conversion, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed conversion. In all other cases where ESG funds are used for renovation, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 3 years after the date the building is first occupied by a homeless individual or family after the completed renovation.

Essential Services and Operating Costs – In the case of assistance involving shelter operations or essential services related to street outreach or emergency shelter, the jurisdiction will provide services or shelter to homeless individuals and families for the period during which the ESG assistance is provided, without regard to a particular site or structure, so long the jurisdiction serves the same type of persons (e.g., families with children, unaccompanied youth, disabled individuals, or victims of domestic violence) or persons in the same geographic area.

Renovation – Any renovation carried out with ESG assistance shall be sufficient to ensure that the building involved is safe and sanitary.

Supportive Services – The jurisdiction will assist homeless individuals in obtaining permanent housing, appropriate supportive services (including medical and mental health treatment, victim services, counseling, supervision, and other services essential for achieving independent living), and other Federal State, local, and private assistance available for such individuals.

Matching Funds – The jurisdiction will obtain matching amounts required under 24 CFR 576.201.

Confidentiality – The jurisdiction has established and is implementing procedures to ensure the confidentiality of records pertaining to any individual provided family violence prevention or treatment services under any project assisted under the ESG program, including protection against the release of the address or location of any family violence shelter project, except with the written authorization of the person responsible for the operation of that shelter.

Homeless Persons Involvement – To the maximum extent practicable, the jurisdiction will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under the ESG program, in providing services assisted under the ESG program, and in providing services for occupants of facilities assisted under the program.

Consolidated Plan – All activities the jurisdiction undertakes with assistance under ESG are consistent with the jurisdiction’s consolidated plan.

Discharge Policy – The jurisdiction will establish and implement, to the maximum extent practicable and where appropriate policies and protocols for the discharge of persons from

publicly funded institutions or systems of care (such as health care facilities, mental health facilities, foster care or other youth facilities, or correction programs and institutions) in order to prevent this discharge from immediately resulting in homelessness for these persons.



Signature/Authorized Official

4/17/16

Date

Mayor

Title

HOPWA Certifications

The HOPWA grantee certifies that:

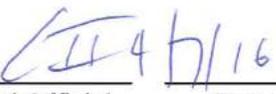
Activities -- Activities funded under the program will meet urgent needs that are not being met by available public and private sources.

Building -- Any building or structure assisted under that program shall be operated for the purpose specified in the plan:

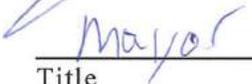
1. For at least 10 years in the case of assistance involving new construction, substantial rehabilitation, or acquisition of a facility,
2. For at least 3 years in the case of assistance involving non-substantial rehabilitation or repair of a building or structure.



Signature/Authorized Official



Date



Title